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Meeting: Place and Environment Scrutiny Committee

Date: Tuesday 30th April, 2024

Time: 7.00 pm

Venue: Council Chamber, Corby Cube, George Street, Corby, Northants, NN17

1QG

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To members of the Place and Environment Scrutiny Committee

Councillor Graham Lawman (Chair), Councillor Philip Irwin (Vice-Chair), Councillor Valerie Anslow, Councillor Melanie Coleman, Councillor Emily Fedorowycz, Councillor Macaulay Nichol, Councillor Mark Pengelly, Councillor Geoff Shacklock and Councillor Lee Wilkes.

(Substitutes: Cllrs Carter, Currall, Dalziel, Dearing, Dell, Henson, O'Hara and Watts).

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	North Northamptonshire Council	ı						
	Proper Officer							
	22 April 2024							

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Agenda		25 April 2024
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	will be expected to attend the meeting to read out your statement. You will	
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Agenda Item 2



Minutes of the Place and Environment Scrutiny Committee

Held at 7pm on Monday 25th March, 2024 at the Council Chamber Corby Cube, Corby, NN17 1QG

Present: -

Members

Councillor Graham Lawman (Chair)

Councillor Valerie Anslow Councillor Melanie Coleman Councillor Emily Fedorowycz Councillor Philip Irwin (Vice-Chair) Councillor Macaulay Nichol Councillor Mark Pengelly Councillor Lee Wilkes

Officers

Kerry Purnell, Assistant Director Communities and Leisure;
Graeme Kane, Assistant Director Highways and Waste
Jonathan Waterworth, Assistant Director Assets and Environment
Jane Bethea, Director of Health
Lyn Gray, Strategic Corporate Property Manager,
Charlotte Tompkins, Waste Services Manager,
Kunwar Khan, Scrutiny Manager (Interim)
Carol Mundy, Senior Democratic Services Officer (Committees/Members)
Emma Robinson, Democratic Services Support Officer

Also, in attendance - Councillor Helen Howell, Executive member.

The chair welcomed all present and the viewing public to the meeting.

34 Apologies for absence

Resolved to note that an apology for absence was received from Councillor G Shacklock.

35 Election of Vice Chair

It was proposed by Councillor Wilkes and seconded by Councillor Coleman that Councillor P Irwin be elected as vice-chair for the remainder of the municipal year.

Resolved that Councillor Irwin be elected as vice-chair for the remainder of the municipal year.

36 Minutes of the meeting held on 5 February 2024

Resolved that the minutes of the meeting held on 5 February 2024 be approved as a correct record and signed by the Chairman.

37 Declarations of Interest

The Chairman invited Members to make any relevant declaration of interest in respect of any items on the agenda.

Resolved that the following declarations be noted:

- Cllrs Anslow, Irwin and G Lawman each made a personal declaration on agenda item 8 Asset Rationalisation and Use Scrutiny Panel Feedback, as a member of Wellingborough Town Council.
- Cllr Pengelly made a personal declaration on the same agenda item, as a member of Corby Town Council.

38 Notification of requests to attend the meeting

Seven requests to speak had been received on minute 39, The future of Kettering Leisure Village - Options Review; one person had withdrawn their request and two speakers were not present.

39 The Future of Kettering Leisure Village - Options Review

As requested and agreed, the Chairman invited Councillors Hakewill, Lee, Pandey and Watts to speak in relation to agenda item 6 – the Future of Kettering Leisure Village - Options Review. In summary, the following key points were made during their representation:

- Kettering Leisure Village (KLV) was a critical asset to North Northamptonshire Council (NNC)
- Disappointment that the company, which had drawn up the options appraisal, was not present for the committee to scrutinise them directly, however, the Executive Member and senior officer responsible were present to respond to any questions and to provide specific details.
- Members were concerned that the report needed to include more financial details and conveyed their preference for NNC to bring KLV back under the control of the council. They sought the re-introduction of the services that had closed. They gave their full support to staff and users of the facility and asked whether the Council's Leisure Strategy could be brought forward earlier to encompass the future of KLV.

The Chairman thanked the speakers for their input on this item which provided further context and wider representation on this important item to be considered by the committee.

The Place and Environment Scrutiny Committee noted the circulated joint report of the Assistant Director Communities and Leisure and Assistant Director Assets and Environment, including the consultant's appraisal, in relation to the Options Review for Kettering Leisure Village. The Chairman invited the relevant officers to present the report, highlighting salient points.

Mrs Purnell presented the report to committee, explaining that Compass Contracts Services UK Ltd (CCS) had decided to close KLV in 2023. Action was taken by the council, executive and officers along with CCS and the leaseholder of the site, Phoenix Leisure Management (PLMS) to broker an interim solution to enable the site to remain open and to develop an options appraisal for the longer-term operation of the site.

The history of the site in relation to the legal ownership was explained, informing the committee that KLV had been built in 1991/92 and consisted of a sports hall, conferencing centre, meeting rooms, bars, concert venue, creche and theatre.

The former Kettering Borough Council had been granted a lease for the site by BQ Farms Limited for a term of 125 years at a peppercorn rent. Such lease expires in 2116. In 2000, KBC granted an underlease of KLV to PLMS via a co-terminus lease expiring in 2116 and ownership sits with PLMS until such time. The council does not have control of the site but must work proactively with PLMS to mitigate any repair obligations and other lease covenants to avoid a breach of the council's covenants.

The report detailed the current position in relation to KLV and introduced a business case, including associated options appraisal, setting out details of the agreements between North Northamptonshire Council and PLMS. The report also clarified the legal ownership of the site detailing how limited the council's options were in regard to exercising control. It also informed of the options that may be available, should the site come back into the control of the council at any point.

The report detailed the key findings of the options review by Max Associates.

It was reiterated that, due to the above legal position, there is little that the council can do at the current time other than to offer its support to PLMS with the work they are undertaking.

The Chairman thanked Mrs Purnell for her detailed report and informed the committee that Councillor Hakewill was filming the meeting, noting that it was expected that the meeting be informed to enable any member of the public not wishing to be filmed to avoid it.

He opened the item up for debate.

Members discussed the options review and expressed disappointment that Max Associates were not present to answer questions directly.

The committee wished to continue to support and retain KLV as a strategic and important asset for North Northamptonshire and the more local community of Kettering.

It was considered that PLMS needed to gain as much support and engage with as many people as possible to ensure that people used the facility fully. The Conference Centre and soft play needed to reopen and the business needed to grow to sustain itself for the future.

Members noted the legal position that the council was in and appreciated that there was little the council could do, other than give its support.

They commented on the grant funding that was given to KLV, which was substantial, and asked how financial risk was monitored. Officers clarified that they currently held monthly meetings with PLMS.

Members commended the hard work of officers in working with PLMS, to keep KLV open, which was very appreciated.

They considered that more knowledge of the financial position and sustainability of KLV remaining operational was required. They also asked if it would be a more viable option for leisure services to be brought 'in-house' in the future and asked how developments with the Leisure Strategy were progressing. Officers clarified that the strategy would be coming forward in 2025.

The committee's preference and priority was to ensure the long-term sustainability of KLV including the continued growth of theatre and other community activities. They were also keen to see the theatre continue to grow. Officers confirmed that production bookings were made 18-24 months in advance and there was work ongoing with PLMS to support them to develop a longer-term business plan for the Lighthouse Theatre.

It was accepted that the current position was not ideal; there were questions over the limited options available. Comments were also made that there had been little consultation with councillors and users of the site by Max Associates. It was also considered that there needed to be a more positive publicity campaign and that the public needed to add their support to the venue.

Members also commended and thanked PLMS for stepping in when CCS had closed the venue, they appreciated that PLMS had a desire for the this to work and that they needed support to assist them in doing so.

Resolved:

Place and Environment Scrutiny Committee recommends to the Executive that:

- i. Officers be thanked for the considerable piece of work undertaken and for supporting the ongoing business growth and continuing work with PLMS;
- ii. The following key points be carefully considered and noted by the Executive when making the decision:
 - a. the position regarding the legal ownership of the KLV site arising from the nature of the council's and PLMS's leasehold interest:
 - b. the Options Review by Max Associates and that such options predicate the council having full control of the site, which is not currently the case;
 - c. the council is neither able to take control nor the day to day running of KLV under options identified in the Options Review due to the nature of the lease arrangements;
 - d. should the site return to the full control of the council, in the short term, an external contractor would be the most sustainable solution as recommended within the Options Review; there would also be considerable budgetary pressures whilst the wider management model for the council's entire leisure portfolio was considered;

e. KLV was of great importance to North Northamptonshire and the local community and that PLMS should be encouraged to engage with users, councillors, stakeholders and parish and town councils; and any business plan, financial projections and costings along with other data from PLMS be reviewed on a regular basis.

40 Waste Management Three Year Plan (Update)

The circulated joint report of the Assistant Director, Highways and Waste, Graeme Kane and the Waste Services Manager, Charlotte Tompkins, was received.

Mr. Kane presented the report and explained that in September 2022, the Executive approved the council's first Waste Management Three Year Plan (2022-2025) and that this report provided an update on the progress made.

Reference was made to the future delivery of waste collection and street cleaning services in the East Northamptonshire area with the committee being asked to consider what future delivery model they deemed would be most suitable.

The report detailed items included in the three-year plan and how this was currently operated, having progressed the harmonisation of services inherited from the former borough and district councils, along with the development of the service to reflect emerging Government regulations and guidance.

The Government's plans to reform waste through its Simpler Recycling Strategy would ensure that people across England would be able to recycle the same materials wherever they lived for the benefit of the environment. This had taken longer to implement than expected and some of the work on the three-year plan had been delayed because of this.

Details of the actions from the three-year plan that had been completed were contained within the report. Further actions yet to be implemented, originating from the three-year plan were also detailed within the report.

The committee was being asked to review the plan, including the progress made and the items to be completed, and to recommend the options for East Northamptonshire for the Executive to consider.

Such options included an extension to the contract with the current provider for up to a further seven years or to bring the service in-house. By bringing the service in-house, it would mean that all services are delivered directly by the council's in-house teams. This would enable the authority to continue the integration of collection rounds and utilise resources across the boundaries of the former borough and districts.

A financial analysis based on the cost of delivering the services could mean that whichever delivery model was more cost-effective would be the basis for the decision. Whilst this had not been carried out yet, potentially the external provider could be better value for money than an in-house service and the contract could be extended, resulting in a mixed approach to service delivery.

Should the contract be extended, the Executive could take time to consider its longerterm approach to delivering the services for the future and determine whether it wanted to externalise all the waste collection services through a procurement exercise or whether it wished to integrate them into one directly delivered in-house model.

Consideration could also be given to the establishment of an arms-length organisation to deliver those services on behalf of the council.

The chairman thanked Mr Kane for his report and opened it up for debate.

The committee considered the report and thanked officers for the considerable progress made with the three-year plan.

They asked questions about the provider for East Northamptonshire and questioned if such provider could potentially take over the provision of service for the whole of Northamptonshire and whether it was unusual for there to be an in-house team and an outside provider. Officers clarified that it was not usual practice but if it worked well and was a good and efficient service then there was no need to not do so.

Some Members considered that it would be more streamlined to have everything inhouse and noted that there had been some teething problems when the former Norse contract in the Wellingborough area had come back in-house, though these had been resolved. Officers clarified that the contract with Norse had come to an end, so it had been easier to bring the services back in-house.

Members considered that the best option may be to encourage a short extension to the current contract as it appeared to work well, this would enable more discussions to take place about the future service and how it should be provided.

Regarding the three-year plan members raised concerns about public waste bins and street bins, needing to be made more effective with separate recycling areas. This was noted.

The committee commended and thanked officers for the way in which the service had progressed and would continue to progress. Future food collection implementation was welcomed, and the need for more commercial recycling was raised. Officers clarified that over £1m was generated from commercial waste and that the service ran very successfully.

Accessibility to recycling centres was mentioned, along with the introduction of WEEE doorstep collections. Comments were made about the implementation of an intensive education programme for the public as mistakes were still made over what went in which bin. It was considered that often when children were highly educated on the subject they would go home and encourage their parents to recycle more efficiently.

Officers were asked about the number of electric vehicles in situ. It was confirmed that there were eight vehicles on the way, one refuse vehicle was already located in Wellingborough. Further consideration of provision would be made once the current contracts expired but it was noted that vehicles were extremely expensive whether it was to buy or via a lease.

The chairman thanked members for their input and comments made around the East Northamptonshire contract which concluded that a short extension to the current contract be considered, whilst deciding on the future delivery of the service.

Resolved:

Place and Environment Scrutiny Committee:

- i Appreciates the progress made against the Waste Management three-plan and it be noted;
- ii Asks the Executive to carefully consider the remaining actions to be delivered;
- iii Proposes to the Executive that a two-to-three-year extension to the current contract for the waste collection service in East Northamptonshire be considered whilst deciding on the options for the most sustainable and effective way in which future delivery of the service could be undertaken.

41 Asset Rationalisation and Use - Scrutiny Panel Feedback

The circulated report of the Assistant Director Assets and Environment, Jonathan Waterworth, was received to provide a summary of the Asset Rationalisation & Use Scrutiny Panel's findings and recommendations on the use of the council's office estate.

He presented the findings to the committee and the recommendations to either utilise, consolidate or exit some of the current buildings.

Members discussed the findings and raised some concern that both the council buildings in Wellingborough would no longer be used as office space, but would be retained for community use. It was considered imperative that there remained a presence in Wellingborough and that offices and parking be available for those staff who wished to work in that location and for the public to visit. The offices were used for many meetings, both internally by officers and by external organisations, the building having both a council chamber and a smaller room and these would need to be replicated elsewhere. Weddings were also held in the Council Chamber. There was also a query over what 'community use' the Swanspool House building, could be used for, if it was deemed unsuitable to be used for office space due to its design as a house, listed status and costs to remove the extension. Croyland Hall and Abbey were suggested as potential bases for community access to services.

Further questions over the retention of some of the less visually attractive buildings was also raised. The officer clarified that some that were being questioned were the subject of long leases that would be costly to exit, and the offices remained fit for purpose. Members suggested consideration be given to converting unused offices to residential accommodation.

It was clarified that before a final decision was made, there would be a consultation period with trade unions and staff.

The committee wished to continue to hold the Asset Rationalisation & Use Scrutiny Panel and asked that new membership thereof be considered with future discussion topics to include the Energy Efficiency Standards Regulations and the Council's Commercial Estate, along with consideration of any further policy development. Members need not be members of this scrutiny committee to sit on the panel.

Resolved:

Place and Environment Scrutiny Committee:

- i Applauds the work undertaken by the Asset Rationalisation & Use Scrutiny Panel;
- ii Recommends to Executive that the findings of the Panel and future consultation with users be taken on board when making any decisions; and
- iii Wish to continue to hold the panel meetings with updated membership to consider energy efficiency, future commercial portfolio and any relevant policy improvements.

42 Close of Meeting

There being no further business, the Chair thanked Members and Officers for their attendance and closed the meeting at 9.45pm.

Agenda Item 4



Place and Environment Scrutiny Committee

Tuesday 30th April 2024

Report Title	Consideration of Removal of Hackney Carriage Zones in North Northamptonshire
Report Author	lain Smith Assistant Director of Regulatory Services lain.Smith@northnorthants.gov.uk

Are there public sector equality duty implications?	☐ Yes ☒ No
Does the report contain confidential or exempt information (whether in appendices or not)?	☐ Yes ⊠ No
Applicable paragraph number/s for exemption from publication under Schedule 12A Local Government Act 1972	Choose an item.
Which Corporate Plan priority does the report most closely align with? Our priorities for the future North Northamptonshire Council (northnorthants.gov.uk)	Safe and thriving places

List of Appendices

Appendix A – Consultation Responses (Website)
Appendix B – Consultation Responses (Email)

1. Purpose of Report

- 1.1. To present the findings of the consultation process on the potential removal of the Hackney Carriage Zones.
- 1.2. To review the recommendation to the Executive in respect of potentially removing the hackney carriage zones in North Northamptonshire. The matter has been before Licensing and Appeals Committee who have recommended to the Executive that the zones be removed.

2. Executive Summary

2.1 Following vesting day on 1st April 2021, while private hire vehicle licensing reflected the new unitary arrangements, historical legislation meant that hackney carriage licensing continued to operate in line with the pre-unitary authority areas.

- 2.2 A report was put before the Executive on 14th September 2023 recommending that a consultation be carried out on removing the hackney carriage zones in North Northamptonshire.
- 2.3 A consultation process was undertaken between 30th October 2023 and 21st January 2024.
- 2.4 A report was put before the Licensing and Appeals Committee on 21 March 2024 presenting the findings of the consultation. The Committee determined that they would recommend to the Executive that the zones should be removed and that the hackney carriage bye laws should be reviewed.

3. Recommendations

- 3.1. It is recommended that the Place and Environment Scrutiny Committee:
 - a) note the recommendation of the Licensing and Appeals Committee to the Executive Committee that the existing Hackney Carriage zones should be removed and the bye laws reviewed.
 - b) consider any comments it may wish to make to the Executive prior to it making the final decision.
- 3.2 Reason for Recommendations in relation to the zones following the alignment of the hackney carriage tariff of fares and implementation of one Hackney Carriage and Private Hire Policy covering the whole of NNC's area, the retention of four separate zones for hackney carriage licencing needed further consideration. The Licensing and Appeals Committee agreed a proposal to the Executive to replace the current four hackney carriage zones with one NNC zone.
- 3.3 Reason for Recommendations in relation to the byelaws the review of the zones necessitates a review of the byelaws which govern hackney carriage licensing.
- 3.4 Alternative Options Considered in relation to the zones the committee could recommend that the Executive;
 - i) Takes no action and retains the current four hackney carriage zones.
 - ii) Determines that the zones should be removed and the process required to implement this decision immediately begins.
 - iii) Determines that the zones should be removed, but that there should be a delayed implementation date.
- 3.5 Alternative Option Considered in relation to the byelaws the committee could recommend that the Executive;
 - i) Takes no action and retains the current Hackney Carriage Byelaws.

4 Report Background

- 4.1 Following vesting day on 1st April 2021, while private hire vehicle licensing reflected the new unitary arrangements, historical legislation meant that hackney carriage licensing continued to operate in line with the pre-unitary authority areas.
- 4.2 On 3rd July 2023 a report was put before the Licensing and Appeals Committee to consider whether there was a desire to review the existing zone arrangements, alongside a proposal to review the hackney carriage byelaws. The committee resolved to recommend to the Executive:
 - that a consultation process be undertaken on the potential removal of the current four hackney carriage zones and replacement with one North Northamptonshire Council (NNC) zone;
 - that the current Hackney Carriage Byelaws be reviewed.
- 4.3 The matter was considered by the Sustainable and Prosperous Executive Advisory Panels jointly on 9th August 2023 prior to the Executive meeting. It was resolved that the proposal to undertake a consultation process on the potential removal of the Hackney Carriage Zones and Hackney Carriage Byelaws, be recommended to the Executive for a decision.
- 4.4 At its meeting on 14th September 2023 the Executive :
 - Approved commencement of a consultation process on the potential removal of the current four hackney carriage zones and replacement with one NNC zone;
 - Approved that the current Hackney Carriage Byelaws are reviewed.
- 4.6 Between 30th October 2023 and 21st January 2024 a consultation on the proposal to remove the hackney carriage zones in North Northamptonshire was carried out. The consultation was on the North Northamptonshire Council Website during this period and media releases were sent out. All hackney carriage proprietors and driver licence holders were directly emailed at the commencement of the consultation and prior to the closure of the consultation.
- 4.7 On 21st March 2024 the Licensing and Appeals Committee heard submissions from interested parties and considered the consultation responses and resolved that the committee:
 - Considered the report and consultation responses;
 - Agreed to make a proposal to the Executive to replace the current four hackney carriage zones with one North Northamptonshire Council (NNC) zone;
 - Agreed to make a proposal to the Executive to review the current Hackney Carriage Byelaws.

- 5.1 Senior officers from Regulatory Services met with trade representatives at meetings in Corby and Wellingborough. During the meeting with representatives from the Corby trade on 2nd January 2024, the following key points were raised by the trade;
 - It was stated that the current policy requirement that vehicles must be no older than four years from the first day of registration on initial application to the council, is resulting in significant financial challenges which are making the trade un-viable. Although this comment relates to the policy, rather than the decision over whether zones should be removed, it was considered that the two issues are related.
 - The removal of zones would mean that saloon hackney carriage vehicles licensed by the council (due to them holding grandfather rights under the policy) would be permitted to use the ranks in Corby. Since there are no licensed saloon hackney carriage vehicles within the Corby zone, it was considered that this would reduce the standard of service within the Corby zone and increase the number of non-accessible vehicles plying for hire within Corby.
 - Increasing the geographical size of the zone by forming one new North Northamptonshire zone, would result in licensed drivers using the ranks who lack geographical knowledge of the area. This would reduce service provision for customers who may not be transported via the shortest route available. It was claimed that this also creates a safety issue, since vulnerable passengers are reliant upon the driver knowing the area. It was claimed that this could result in chaos and confusion.
 - It is believed that removing the zones would increase the number of licensed hackney carriage vehicles in Corby town centre, resulting in congestion on George Street.
 - It was stated that Corby has more cabs per capita than any other town within North Northants and there is no significant unmet demand. It was stated that other areas do not have the same number of taxi's available and they have an unmet demand. It was acknowledged that there has been no unmet demand survey in the other towns.
- 5.2 During the meeting with representatives from the East and Wellingborough trade on 3rd January 2024, the following key points were raised by the trade;
 - Concerns were raised in relation to policy requirements for hackney carriage vehicles to be wheelchair accessible and for vehicles to be no older than four years from the first day of registration on initial application. It was claimed that this is adversely impacting the trade. This comment relates to policy requirement concerns rather than the decision over whether zones should be removed, however given the impact upon the trade it was considered that the issue was still relevant.
 - It was stated that by de-zoning the council would be 'moving the goalposts', since the policy provided 5year grandfather rights for existing licensed vehicles to continue to be used. It was therefore felt that no further significant change should be made which may further impact the trade within this time period.

- Representatives felt that drivers would move to where the work is, so there
 will be a shortage of vehicles available for hire in certain areas, impacting
 customers within those towns.
- It was stated that drivers are using different fares across the four zones and allowing drivers to ply for hire across the whole North Northamptonshire area would create variations in the fare charged, resulting in conflict for drivers.
- There was a concern that the knowledge test may be too difficult, due to the need for it to cover the whole of the North Northamptonshire area. This may result in a number of drivers being unable to pass the test, which would reduce the number of hackney carriage vehicles available for hire, which would be detrimental to the public.
- There was a feeling that the trade wanted to continue to serve the same community they have always served and de-zoning would reduce the number of vehicles available for them to service their existing customer base, meaning a reduced service.
- Creating one new North Northamptonshire zone would result in drivers not having a good knowledge of the area, which would mean that they could inadvertently fall foul of legislation by not using the quickest route, which could result in enforcement action being taken against them.
- 5.3 There was no request for a meeting from hackney carriage proprietors or drivers currently working in the Kettering zone.
- 5.4 The responses received during the consultation period are included at Appendix A and B. In total there were 256 responses received, of which 221 were received through the councils website and 35 were received via email.
- 5.5 Appendix A lists the consultation responses received through the councils website during the consultation period. There were 221 responses, of which 153 have completed the consultation questionnaire in full and 68 have partially completed the questionnaire. The responses can be summarised as:
 - 34 strongly agree
 - 18 agree
 - 8 disagree
 - 102 strongly disagree
 - 6 neither agree nor disagree
 - 53 didn't answer.
- 5.6 Appendix B contains 35 responses, all received directly to the Licensing team from the trade and the inclusions are direct copies of the email representations received. 33 of the responses were against the potential removal of the zones and 2 were in favour.
- 5.7 If the decision is taken to introduce one hackney carriage zone for North Northamptonshire, then the Authority has already identified that a new set of byelaws will be required for the area and it will be necessary to complete both central and local government processes to achieve this. This will need to be aligned with the introduction of the new zone.
- 5.8 If the decision is taken to continue with the existing zones then it will still be necessary to introduce new byelaws for the 4 zones as the current sets are old and outdated. The Department for Transport issued a new set of model byelaws for local authorities to adopt in November 2023. The model bylaws would need

- to be introduced separately in each of the four zones to ensure commonality of approach.
- 5.9 At the request of the Licensing and Appeals Committee further research was undertaken with unitary authorities in England to understand their current position on hackney carriage zones. Where possible telephone conversations were had with licensing officers in those authorities. The feedback from those conversations is below.
- 5.10 Of the 16 councils identified that gained unitary status or became a single district level council (in the case of West Suffolk), 9 have retained their taxi zones and 7 have de-zoned.
 - a) Of the 9 councils which have retained their zones, contact was made with 7 of the licensing teams a summary of responses is provided below. Responses are anonymised at the request of some respondents. Where direct contact could not be made, an internet search was undertaken to try to establish the current position.
 - i) 4 councils are actively considering de-zoning and have committed publicly to reviewing their zoning policy in the coming few years. Some have, or are in the process of, reviewing their taxi policies and explained that in readiness to de-zone, they are harmonising driver and vehicle standards (e.g. age and emissions policies, with some ensuring all Hackney Carriage Vehicles will be wheelchair accessible going forwards) as well as considering tariff structures, reviewing their own fees and charges, and the practicalities of undertaking vehicle inspections.
 - ii) 1 council has not yet considered the matter.
 - iii) 4 councils are not considering de-zoning currently. One council had consulted publicly on the matter some years prior but mainly due to differences in vehicle standards and tariffs, had chosen not to do so. One council reported that one of the key reasons why it had not dezoned was because of their geographical size were licensing to be centralised, they were concerned about vehicles needing to travel significant distances for inspections and to collect taxi plates.
 - b) Of the 7 councils which have de-zoned, an Officer made direct contact with 4 licensing teams to find out what their experience has been responses are summarised below and are anonymised at the request of some respondents.
 - i) Little evidence of licence holders applying to neighbouring authorities because of de-zoning (usually because of age or emissions policy requirements or because hackney carriage vehicles had to be wheelchair accessible from a certain date). One council reported that this had happened shortly after de-zoning but that over time, licence holders had chosen to come back and license with them.
 - ii) Little evidence that the local taxi trade migrated to other areas within the new single zone – experience was that businesses continued to operate in the towns and villages they'd always operated in, though they now have freedom to accept fares if travelling back from a drop-

- off. One council had a different experience regarding the migration of operators to a busier zone, but this was due to the specific geography of the area. Councils reported that those areas which had been underserved remained underserved and that de-zoning did not exacerbate this issue.
- iii) Overall, councils have seen an increase in their private hire vehicle numbers a proportion of this increase is because there has been a trend for proprietors to transition from operating hackney carriage vehicles to private hire.
- iv) Only one council reported experiencing some over-ranking.

6 Next Steps

- 6.1 The matter will be considered by the Executive on 6th June 2024.
- 6.2 If the decision of the Executive is to remove the four zones currently in place and create one new NNC zone, an action plan will be formulated for agreement to ensure that the correct democratic processes are undertaken to execute this decision. In addition administrative processes will be redesigned to reflect the decision. This will include the creation of new knowledge tests for Hackney Carriage drivers, review of administrative processes and a review of the Hackney Carriage and Private Hire Licensing Policy to ensure that it reflects the change.
- 6.3 The Executive decision over de-zoning will determine if 4 new sets of model byelaws are required or one for the whole of North Northamptonshire. Beyond this point the process will be the same. The proposed byelaws will need to be agreed. A new set of model byelaws were introduced by DfT in November 2023 which may be adopted as the new byelaws.
- 6.4 Once the draft new byelaws are agreed, they will need to be approved by the Secretary of State for Transport and a date of introduction agreed. The new model byelaws contain a revocation byelaw to deal with existing bye laws.

7 Implications (including financial implications)

7.1 Resources, Financial and Transformation

- 7.1.1 The removal of the four local zones will remove the requirements for unmet demand surveys for hackney carriages in the Corby area, removing the need to pass the costs onto the trade. This will also remove the number of hackney carriage vehicle licences currently identified as being the number sufficient to meet demand.
- 7.1.2 There is concern that if the zones are removed this will leave some of the smaller towns with a reduced number of Hackney Carriage vehicles available for hire, due to the drivers moving to the towns where there is more work. This would have a negative impact upon service provision in these areas. The extent to which the trade will change the way that they operate and how long it would take for the market to even out is unknown.

- 7.1.3 It is anticipated that over time the existing taxi trade and new businesses entering the market will develop to meet the opportunities that a decision to remove zones might offer. With one licence being required for a driver and for a vehicle to operate across North Northamptonshire rather than the current four, one for each zone, the option for area wide operations is available. As a result it will be necessary to review current taxi rank availability both in terms of locations and capacity to ensure that customer service requirements continue to be met.
- 7.1.4 New application processes will need to be developed to meet the requirements of the new area including a new "knowledge test" to reflect the modern demands on taxi drivers in North Northamptonshire.

7.2 Legal and Governance

- 7.2.1 Should the Authority wish to remove hackney carriage zones from its area then there is a legal process to follow. This process is laid out in Schedule 14 to the Local Government Act 1972, Part II, para 25, detailed below.
 - 25 (1) Subject to sub-paragraph (2) below, a local authority may after giving the requisite notice resolve that any of the enactments mentioned in paragraph 24 above shall apply throughout their area or shall cease to apply throughout their area (whether or not, in either case, the enactment applies only to part of their area).

 - (3) A resolution under this paragraph applying either of the following provisions, that is to say, section 21 of the said Act of 1907 or section 18 of the said Act of 1925, throughout an area shall have effect as a resolution disapplying the other provision throughout that area and a resolution under this paragraph applying either of the following provisions, that is to say, the original street-naming enactment or section 19 of the said Act of 1925, throughout an area shall have effect as a resolution disapplying the other provision throughout that area.

 - (5) The notice which is requisite for a resolution given under subparagraph (1) above is a notice—
 - (a) given by the local authority in question of their intention to pass the resolution given by advertisement in two consecutive weeks in a local newspaper circulating in their area; and
 - (b)served, not later than the date on which the advertisement is first published, on the council of every parish or community whose area, or part of whose area, is affected by the resolution or, in the case of a parish so affected but not having a parish council (whether separate or common), on the chairman of the parish meeting.

- (6) The date on which a resolution under this paragraph is to take effect shall—
 - (a) be a date specified therein, being not earlier than one month after the date of the resolution: .
- (7) A copy of a resolution of a local authority under this paragraph, certified in writing to be a true copy by the proper officer of the authority, shall in all legal proceedings be received as evidence of the resolution having been passed by the authority.
- 7.2.2 Previously approval for a resolution under this Section required the approval of the Secretary of State but this was removed by a Legislative Reform Order and therefore, provided the above process is followed, the Authority can remove its Hackney Carriage zones.
- 7.2.3 Should the Authority wish to introduce a byelaw or byelaws which deviate from the model ones, the DfT expects the Authority to take a rigorous approach in drafting to ensure that the tests of legal validity are met. These are set out in Kruse v Johnson [1898 2 QB 91] as comprising four elements essential to validity:
 - byelaws must be within the powers of the local authority which makes them:
 - byelaws must not be repugnant to the general law;
 - byelaws must be certain and positive in their terms; and
 - byelaws must be reasonable.
- 7.2.4 If a local authority identifies a policy objective which it wishes to reflect in byelaws, the onus will be on the local authority to draft a suitable byelaw to put to the Department for provisional approval. The onus will also be on the local authority to satisfy itself as to the validity of any proposed byelaw which it submits to the Department for approval. It is expected that the Authority will have sought their own legal advice and to provide an explanation as to why they consider that any proposed byelaw is valid.
- 7.2.5 Confirmation by the Secretary of State does not endow the byelaws with legal validity only the courts can determine whether a byelaw is valid. To this extent, it is crucial that any draft byelaws are seen and approved by the Council's legal advisers. Any request for provisional approval of byelaws which deviate from the model should be accompanied by an explanation of the policy objective, a justification of their validity and confirmation that the byelaws have been approved by legal advisers.
- 7.2.6 Should the Authority decide to implement new byelaws, there is a need to follow the process laid down in Section 236 of the Local Government Act 1972 for the adoption of byelaws:
 - (1) Subject to subsection (2) below, the following provisions of this section shall apply to byelaws to be made by a local authority in England under this Act and to byelaws made by a local authority in England, the Greater London Authority, Transport for London, an Integrated Transport Authority for an integrated transport area in England or a combined authority under any other enactment and conferring on the authority a power to make byelaws and for which specific provision is not otherwise made.

- (2) This section shall not apply to (a) by elaws of a class prescribed by regulations under section 236A, or (b) by elaws made by the Civil Aviation Authority under section 29 of the Civil Aviation Act 1982.
- (3) Subject to subsection (3A) below, the byelaws shall be made under the common seal of the authority, or, in the case of byelaws made by a parish council not having a seal, under the hands and seals of two members of the council, and shall not have effect until they are confirmed by the confirming authority.
- (3A)Byelaws made by the Greater London Authority shall be made under the hand of the mayor and shall not have effect until they are confirmed by the confirming authority.
- (4) At least one month before application for confirmation of the byelaws is made, notice of the intention to apply for confirmation shall be given in one or more local newspapers circulating in the area to which the byelaws are to apply.
- (5) For at least one month before application for confirmation is made, a copy of the byelaws shall be deposited at the offices of the authority by whom the byelaws are made and shall at all reasonable hours be open to public inspection without payment.
- (6) The authority by whom the byelaws are made shall, on application, furnish to any person a copy of the byelaws, or of any part thereof, on payment of such sum, not exceeding 10p for every hundred words contained in the copy, as the authority may determine.
- (7) The confirming authority may confirm, or refuse to confirm, any byelaw submitted under this section for confirmation, and may fix the date on which the byelaw is to come into operation and if no date is so fixed the byelaw shall come into operation at the expiration of one month from the date of its confirmation.
- (8) A copy of the byelaws, when confirmed, shall be printed and deposited at the offices of the authority by whom the byelaws are made, and shall at all reasonable hours be open to public inspection without payment, and a copy thereof shall, on application, be furnished to any person on payment of such sum, not exceeding 20p for every copy, as the authority may determine.
- (9) The proper officer of a district council shall send a copy of every byelaw made by the council, and confirmed, to the proper officer of the council, whether separate or common, of every parish to which they apply or, in the case of a parish not having a council, to the chairman of the parish meeting, and the proper officer of the parish council or chairman of the parish meeting, as the case may be, shall cause a copy to be deposited with the public documents of the parish. A copy so deposited shall at all reasonable hours be open to public inspection without payment.

(10) The proper officer of a county council shall send a copy of every byelaw made by the council, and confirmed, to the council of every district in the county, and the proper officer of the council of a district shall send a copy of every byelaw made by the council, and confirmed, to the council of the county.

In this section the expression "the confirming authority" means the authority or person, if any, specified in the enactment (including any enactment in this Act) under which the byelaws are made, or in any enactment incorporated therein or applied thereby, as the authority or person by whom the byelaws are to be confirmed, or if no authority or person is so specified means the Secretary of State.

7.3 Relevant Policies and Plans

- 7.3.1 The implementation of one zone will remove the barriers which currently exist to licensed hackney carriages to trade across North Northamptonshire. It will allow hackney carriages to ply for hire across the area in line with the Safe and thriving places priority to enable people to travel across North Northamptonshire, and beyond.
- 7.3.2 As the Hackney Carriage and private Hire policy requirements come on-line, it will also meet the greener, sustainable environment priority as it will open up access to sustainable forms of transport for the population to use across the area.

7.4 **Risk**

7.4.1 There are no significant risks arising from the proposed recommendations in this report.

7.5 **Consultation**

- 7.5.1 A 12 week consultation was carried out via the Council's website between 30th October 2023 and 21st January 2024.
- 7.5.2 Two meetings were held between senior managers and the taxi trade to discuss the option of removing the hackney carriage zones.
- 7.5.3 The consultation responses are included within the appendices to this report.

7.6 Consideration by the Executive

7.6.1 The recommendations from the Licensing and Appeals Committee and this Committee are to be presented to the Executive on 6th June 2024.

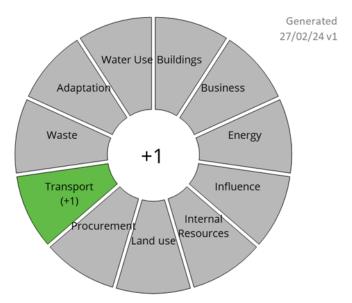
7.7 Equality Implications

7.7.1 An equality impact screening assessment has been carried out. The impact of this proposal is generally neutral with the exception of potential positive impact with regards to disability.

- 7.7.2 While the Authority's Hackney Carriage and Private Hire Policy requires that all newly licensed hackney carriages are wheelchair accessible vehicles, this will take some time to filter through to the whole fleet.
- 7.7.3 In the meantime there are no licensed wheelchair Accessible Hackney Carriages in the East Northamptonshire area and only 3 in the Wellingborough area. Corby and Kettering have a fully wheelchair accessible hackney carriage fleet.
- 7.7.4 Removing the zones means that these vehicles could service the ranks in the areas with no or minimal wheelchair accessible vehicle provision as well as no zones meaning more business opportunity to provide WAV service to all of these areas.

7.8 Climate Impact

- 7.8.1 The Council declared a climate change emergency in June 2021, and is committed to reducing its climate impact both within its own Council buildings and in working with businesses and the wider community to achieve net zero energy emissions.
- 7.8.2 The North Northamptonshire Council Hackney Carriage and Private Hire Vehicle Policy will continue to drive standards in the licensed vehicle trade to manage climate impact from this sector. Implementation of emission standards on hackney carriages should see diminished impact from this sector even if a decision is taken to remove zones and potentially increase miles travelled.
- 7.8.3 This proposal removes the restrictions on hackney carriages plying for hire and working on taxi ranks in the 4 old local authority areas. It would allow a North Northamptonshire Council licensed hackney carriage to ply for hire and wait at ranks anywhere within the Authority's area. Linked to the Authority's hackney carriage and private hire vehicle policy which requires wheelchair accessible hackney carriages and a move towards low/zero emission vehicles in the coming years, this should offer an improved and greener public transport service.
- 7.8.4 A Climate Change Impact Assessment has been undertaken with the overall assessment indicating that this particular decision will have no significant impact on climate change.



North Northamptonshire Council has committed to being a carbon neutral organisation by 2030, 5 yrs & 10 mos away.

7.9 Community Impact

7.9.1 The implementation of this proposal should, with time, provide access to an accessible fleet of vehicles across the Authority area which are low or zero emissions.

7.10 Crime and Disorder Impact

7.10.1 There are no identified crime and disorder implications from this proposal.

8 Background Papers

- 8.1 Licensing and Appeals Committee Report, 3rd July 2023

 Agenda for Licensing and Appeals Committee on Monday 3rd July, 2023, 7.00 pm North

 Northamptonshire Council (moderngov.co.uk)
- 8.2 Sustainable and Prosperous Executive Advisory Panel Report, 9th August 2023

 Agenda for EAP Sustainable Communities on Wednesday 9th August, 2023, 9.30 am North Northamptonshire Council (moderngov.co.uk)
- 8.3 Executive Report, 14th September 2023 https://northnorthants.moderngov.co.uk/ieListDocuments.aspx?Cld=386&Mld=1584&Ver=4
- 8.4 Licensing and Appeals Committee Report, 21st March 2024

 Agenda for Licensing and Appeals Committee on Thursday 21st March, 2024, 7.00 pm
 North Northamptonshire Council (moderngov.co.uk)



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Item No.	Respondent status	Agree/Strongly Agree Comments	Disagree/Strongly Disagree Comments	Other Comments	Officer comments
1.	Resident of North Northamptonshire Member of a charitable organisation North Northamptonshire Councillor Town and Parish Councillor	Ability of taxis to pick up anywhere. Especially useful to prevent empty return journeys (which use fuel and create CO2) and waste money. May prevent the situation where taxis are not willing to do a journey for various reasons. Patrons often have to ring and wait excessive times for return pick ups at Hospital, etc; now any taxi from their area can also pick up if they're dropping another fare. Will provide the ability for taxis	May congregate taxis around areas of high use, leaving other areas with few taxis. May create conflict between taxi drivers. May lead to drivers not having sufficient local knowledge, esp. of roadworks and shortcuts and places with 'local' names.	Concern about taxi firms not locally owned or controlled, leading to lack of local knowledge (at base) and taxis being drawn away to busier places at times.	Any removal of zones will purely widen the area within which hackney carriages can sit on ranks, ply for hire or be flagged down. It does not affect their area of operation when pre-booked. Future trade could adopt a North Northamptonshire operating strategy where there is no need to immediately return to an old zone if they've travelled outside; they can go to the nearest rank and work from there if they want

2.	Resident of North Northamptonshire	remove confusion		The removal of zones would remove the last of the old legal requirements relating to each of the 4 zones and make the operation of the hackney carriage trade clear and consistent to all users.
3.	Resident of North Northamptonshire	I'm hoping that pricing will be levelled - Kettering taxi costs are much higher than elsewhere in the county - preposterously so. It makes sense to administer one licensing authority for council costs, taxi drivers and residents		Pricing is not affected by this proposal. The Authority has already agreed maximum fares across the area. It should be noted that these are a maximum and agreed lower fares may be charged.
4.	Hackney Carriage driver/proprietor		It will be negative impact for everyone.	There is no evidence to

		It will bring so much trouble in any zone and it will be lots of fighting between customer and driver. Taxi driver should only work where they have licence and where they have area knowledge.		substantiate this claim. Hackney carriage drivers will always pass an area test before being licensed.
5.	Hackney Carriage driver/proprietor		Neither agree or disagree	No comment
6.	Hackney Carriage driver/proprietor		Neither agree or disagree	No comment

7	7.	Hackney Carriage	Drivers won't know	The council have	Hackney carriage
		driver/proprietor	the areas	made mistakes	drivers will always
		Private Hire	sufficiently.	and have back	pass an area test
		driver/operator Local	Charges are	tracked broke	before being
		business	different to meters	regulations and	licensed. Pricing
			for example corby	don't seem to care	is not affected by
			charge different	about the welfare	this proposal
			tarrifs under the	of the taxi trade	put in place
			meter regulations	we feel everything	meetings with the
			so should drivers	is pushed towards	North
			from rushden use	encouraging the	Northamptonshire
			Hackney meter	use of bus	taxi trade this year.
			customers could	services as the	lant trade trile year.
			get argumentative		

			with drivers accusing them of over charging this is then putting drivers safety at risk. Quickest route would not be known. More people in one area is going to reduce drivers income and other areas won't be able to provide a service to the elderly and infirmed as there will be lacking drivers.	meetings are held with the taxi trade and you don't follow goverment Guidelines. West Northamptonshire have had more support in the trade why can't we have the same. I feel management of the taxitrade should be looked at in North northants as its appalling.	
8.	Resident of North	More cost effective. Which is		All taxis MUST be	No comment.
	Northamptonshire			battery EVs, there	
	Local Business	something NNC		is no excuse.	
		needs to be.			

Appendix A

9.	Resident of North	Taxis can pick up		If the decision was
	Northamptonshire	everywhere. So		taken to remove
	·	one dropping in		the zones then all
		my area could pick		vehicles and
		up even if they		drivers would be
		were licensed in		licensed to cover
		another zone.		all of the North
		another zone.		Northamptonshire
				area .

10.	Resident of North Northamptonshire		While it might help your admin it will not help the people of each zone especially in Corby where prices have been hiked because of what happens elsewhere. Corby has one of the most unique and best cab services and doesn't need to be saturated by other areas crossing into area. The boundaries have always worked and shouldn't be changed because it makes it easier for council to have one department.	There is no evidence to suggest that longer term there will be cross border movement if this decision is made. The feedback suggests that current licence holders will stay working as they are. The boundaries referred to no longer exist which is the reason for the consultation.
11.	Resident of North Northamptonshire	One price over the whole of NNC area		There is already one maximum fare applicable to North Northamptonshire

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12.	Resident of North Northamptonshire		It would lead to a significant increase in fares, the only		There is already one maximum fare
			way to reduce this impact is to bring all fares down to the lowest currently charged.		applicable to North Northamptonshire
13.	Resident of North Northamptonshire			Strongly agree	No comment
14,	Resident of North Northamptonshire			Strongly agree	No comment
15,	Resident of North Northamptonshire	Removes unnecessary red tape - I would hope.		How many Hackneys actually operate in each area? I.e. So we can see the scale of this alleged problem? I'm not sure I've ever seen one in the area?	The move to one zone would make the administrative processes for hackney carriage licensing simpler East – 28 Kettering – 46 Wellingborough - 31 Corby - 113
16.	Resident of North Northamptonshire			Strongly agree	No comment

Appendix A

17.	Resident of North	It could do	There are currently
	Northamptonshire	especially if the	162 licensed
		wheelchair ones	wheelchair
		are operating in	accessible vehicles
		other areas.	in North
		Kettering and	Northamptonshire.
		Corby could end up	
		short of these	
		types of vehicles.	

18.	Resident of North Northamptonshire	Hackney owners would be able to offer a service crossing present zone boundaries in both directions, which would be more energy-efficient; they would require just one licence instead of potentially four, saving admin for the licensing authority. Passengers would have a greater choice of hackney cabs in every part of the greater zone.	Accessibility noncompliant cabs will for a time be competing with compliant cabs; owners should be given time to upgrade vehicles but first-time applications should be granted ONLY to accessible vehicles. The industry should be consulted on the harmonization of fares etc, as they are the people with expertise and knowledge; but the licensing authority should consult the public once again before introducing the final schedule.	The comments in the agreed column would be the expected outcome over time if one zone was adopted. If one zone is approved then all licensed hackney carriages will have access to ranks. This means there could in theory be some mixing of wheelchair accessible vehicles and nonwheelchair accessible vehicles while the policy requirements work through
19.	Resident of North Northamptonshire	Make life easier.		No comment
20.	Resident of North Northamptonshire	More choice of provider.		No comment

21.	Member of a charitable	Would this mean	No. A flag down
	organisation	that taxis that were	can only occur
		ordered for a	when a vehicle is
		particular journey	available for hire. If
		could be flagged	a taxi was booked
		down and then	for a particular
		would not arrive at	journey then it
		their expected	would not be
		destination	available. An
			illuminated roof
			light is an
			indication that a
			taxi is available.

22.	private individual	It would allow more opportunty for drivers and enable simpler administrative processes.	North Northants is a large area and it will be difficult for drivers to have a good knowledge of the whole area. However this could be addressed by retaining the area knowledge tests and restricting drivers to the areas for which they have passed the relevant test		Agreed comment is correct. If one zone is adopted then a knowledge test for that zone will be implemented. The old areas will no longer exist and there will be no restrictions. A driver could choose to work in a particular town but would be required to travel across the district if requested to do so.
23.	Resident of North Northamptonshire	Other towns will be able to hail a taxi on the street.			Correct
24.	Resident of North Northamptonshire			Agree	No Comment
25.	Resident of North Northamptonshire	freedom of trade and effort			No Comment
26.	Resident of North Northamptonshire Local Business			Neither agree or disagree	No Comment

27.	Member of the public	make working for the taxi firms easier as they will be able to travel into another zone and work	the taxi drivers might not agree with the changing of the zones		No Comment
28.	Resident of North Northamptonshire	It would allow the free movement of vehicles and customers should be able to get picked up quicker. I particularly like the idea that disabled users would be better served			It is hoped that this would be the case if one zone was adopted.
29.	Resident of North Northamptonshire	It makes sense that a unitary authority should have a united set of rules for			No comment

		hackney carriages and that the standards should be the highest. It would also take away any confusion with the travelling public.			
30.	Resident of North Northamptonhire	i think a taxi should be able ply its trade across the whole county and not in four separate areas			No comment
31.	Resident of North Northamptonshire	Easier for me to get a taxi			No comment
32.	Resident of North Northamptonshire	It would make adminstration easier and remove any unfair differences			One zone would make administration more efficient
33.	Resident of North Northamptonshire		Provision for wheelchair accessibility would not be available		There are currently 162 licensed wheelchair accessible vehicles in North Northamptonshire.

34.	User of taxi services	make it easier for admin and for the drivers	surely a taxi driver should be free to operate in the whole area	One zone would make administration more efficient
35.	Resident of North Northamptonshire	The proposal would, if implemented, achieve consistency of rules throughout North Northamptonshire; the cancellation of any Bye laws no longer appropriate; and recognition of the fact that licensed hackney carriages need to cross the boundaries of the previous District Councils.		One zone would make administration more efficient

36.	Resident of North Northamptonshire	It will allow all cabs easier access to all the zones, particularly those that accommodate wheelchairs.		The authority is aware that there is a disparity in the availability of Wheelchair Accessible Vehicles across the area with the current arrangement. One zone would make it easier for wheelchair
				accessible vehicles to work in other areas, potentially increasing supply in these areas.
37.	Resident of North Northamptonshire		Agree	No comment
38.	Resident of North Northamptonshire	Increase ability to take taxis between former Borough/district areas without additional costs		No comment

39.	Resident of North Northamptonshire	Cut down on paperwork+ good for the customers.			One zone would make administration more efficient
40.	Hackney Carriage driver/proprietor			Neither agree or disagree	No comment
41.	Hackney Carriage driver/proprietor		I am still tying to learn the streets of my own expanding town after 37 years of driving hackney cabs without having to learn other towns streets It's bad		The format of a new fit for purpose area test will be looked at if one zone is given approval. The comments about the dramatic changes in all of

			enough now customers thinking your taking them a longer route your opening up a whole load of problems Corby meets the criteria for wheelchair accessible vehicles not Kettering or Wellingborough for years we have updated our vehicles to purpose built hackneys not saloon cars like other towns	our towns and villages with new developments is noted. There are currently 162 licensed wheelchair accessible vehicles in North Northamptonshire, not just in Corby.
42.	Resident of North Northamptonshire	It means that all taxis will be available to all with no need for the taxi firms to lose money while they are in another zone. Also it will be cheaper for the taxi companies to		Fares are designed to cover a variety of costs incurred by the vehicle proprietor. While there would be a saving in the cost of licence application if a

Hackney Carriage

driver/proprietor

43.

mindful of

With zones in

place, hackney

The view is not that

hackney carriages

T			
Page 48			

those proprietors if you make it the one zone it would be very damaging to our trade we also don't have the facilities for other taxis to ply for hire in Corby the zones should remain as they are

Corby is a

is a
town were the
public use taxis on
a daily basis it is
not a luxury for that
reason alone we
try to keep it as
affordable as
possible bringing in
other Hackney
vehicles that
charge higher
prices would be
very harmful

indeed

charged. The Authority cannot control a competitive market. It would be for licence holders to decide if they wish to trade across the district if one zone is adopted and what fare they should charge. The market will determine what is acceptable and what is not.

Page 49

46.	Some towns very	If one zone is
	close eachother	adopted it gives
	that time can work	drivers the freedom
	but all 3 town	to work where they
	seprate and far i	wish in
	dont think so	North
	kettering taxis or	Northamptonshire
	wellingborough	as they have
	taxls coming to	access to all of the

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			corby for work or i never go to kettering for work i dont know the streets i dont thing so this is good idea I need change my taxi i find tomany taxis 6-7 years old but i cant buy it cos have to be 4 years old this is not right i got family now i have to buy 35-40 tousend pound taxi nobody thinking taxi drivers in councel, sitting on table and decided 4 years old. Never think how they earning money	ranks in North Northamptonshire. The second comment is not relevant to this consultation but is a policy matter which will be reviewed this year.
47.	Hackney Carriage driver/proprietor		No because it does,t make sense to to have one zone and drive long distances.thanks	See comments above.
48.	Resident of North Northamptonshire	It will be fairer for all of the North		No comment

shouldn't be in the		
job. It is a shame		
that we (especially		
in Corby) are		
landed with some		
of the least		
intellectually		
qualified (to state		
that in a Politically		
Correct way!!) in		
the UK		

49.	Resident of North	The fleet	The decision as to
	Northamptonshire	improvements can	whether to remove
	·	be achieved without	zones is not just
		changing the	about current
		zones. Taxis are	practice
		generally used for	undertaken but
		journeys within a	involves an
		zone so this	assessment over
		change is	the restrictions on
		unnecessary.	trade and whether
		Drivers will have to	an individual or
		achieve a county	business should
		wide 'knowledge'	need to purchase
		which would be	and regularly
		difficult or the	renew 4 driver and
		standard required	4 vehicle licences
		would have to be	in order to be able
		dropped to cover	to trade across
		the larger	North
		geographical area.	Northamptonshire?
		9 - 9 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -	'
			The area test issue
			is addressed
			above.

50.	Resident of North	There is a		Noted
	Northamptonshire	shortage of taxi		
	·	capacity in Oundle		
		and surrounding		
		villages and any		
		derestriction is		
		welcome. The		
		suggestion that the		
		"knowledge" tests		
		are a problem is		
		surely redundant		
		in the age of sat		
		navs and mobile		
		phone navigation.		
		If the driver		
		doesn't know the		
		way then the		
		passenger surely		
		will.		
51.	Resident of North	Strongly agree		No comments
	Northamptonshire	It		
		would		
		save on costs and		
		efficiencies		
52.	Parish Council (as a	Simplifies the		One zone would
	body, not as individual	admin		make
	Cllrs)	arrangements for		administration
		the benefit of the		more efficient
		hackney carriage		
		owners/drivers,		

		and brings in a uniform set of byelaws for all four zones, for the benefit of the travelling public.			
53.	Resident of North Northamptonshire		Corby residents have relied on the taxi service and is still used extensively. Any change would have a negative impact on bith shopping, hospital appointments and social isolation		There is no evidence to indicate that a move to one zone would have the impact described. Feedback received indicates that at this time the trade will continue to provide its existing services.
54.	Resident of North Northamptonshire		Less taxi's and more rogue drivers getting in		There is no evidence to indicate that a move to one zone would have the impact described.

55.

Resident of North

Northamptonshire

streets"

My comments refer

to mainly Corby. 1.

Comment 1. There

is no evidence to

56.	Resident of North	We live in 2023	See comments
	Northamptonshire	everyone has a	above
		smart phone and	
		sat nav. why would	
		a taxi driver need	
		to learn 382 sq	
		miles of roads and	
		routes. due to the	
		poor public	
		transport people in	
		Corby rely on local	
		taxi firm who won`t	
		rip them off.	
		Unfortunately like	
		every consultation	
		with the residents	
		in the area, you will	
		ignore what's	
		best for us and do	
		whatever you like	
		because thats all	
		the majority of nnc	
		do	

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57.	Resident of North Northamptonshire	One common taxi regime acorss the council makes sense from an administration and clarity perspective. If the best standards are taken as the benchmark for the regulation of cabs this would be a sensible move eg all Hackney Carriages can carry disabled passengers, are liveried in the same manner it will make it lcear for residents on what is a hackney carriage	fares that will increase. The amount of knowledge needed by drivers. Perhaps have a base location for the cab which quires the current knowledge and then a basic knowledge test for pther areas in the council they do not frequent as often. Need to ensure that all Hackney Carriages are required to meet the highest standrads of the combined area eg they should all be black cabs for example.		One zone would make administration more efficient Some comment relate to policy requirements which are alrest in place and be implemented in with the grandfather rigic condition. Area test comments are addressed about	nts ady eing n line hts
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58.	Resident of North	Local drivers know	Points raised are
	Northamptonshire	their own areasi	not relevant to
		have used cabs	dezoning. A
		where the drivers	decision to move to
		do not speak	one zone will not
		understandable	change the
		English, drive	standards we
	using satnav (no knowledge of the	` '	expect from
			licensed drivers.
		area), and i have	nochisca anvers.
		even had to direct	
		driver to a simple,	
		well known road.	
		Driver stated he	
		was from	
		Leicester! Why	
		change a system	
		that has worked	
		well for YEARS.	
		Too many things	
		are getting changed since we	
		became NNC, and	
		most of them NOT	
		beneficial, let towns	
		·	
		continue operating	
		as they always have	
	D :1 ((N ()	done	
59.	Resident of North	Local knowledge is	Area test
	Northamptonshire	very	requirements are
		important.listen to	addressed above.

		people for a change.		
60.	Resident of North Northamptonshire		Strongly disagree	No comment
61.	Resident of North Northamptonshire	We need drivers that know their local area well and are properly licensed. Making the area the whole of North Northants is a huge area.		Drivers are required to be licensed in accordance with the council's policy. Area knowledge is addressed above.
62.	Resident of North Northamptonshire		Strongly disagree	No comment

63.	Resident of North	Why change	As of 1 April 2021
	Northamptonshire	something that	North
		works perfectly well	Northamptonshire
		now.We all know	Council came into
		that you will go	existence and the
		ahead and do what	four previous areas
		you want so why lie	were removed
		to us and say you	except in the case
		are keeping an	of historic hackney
		open mind in things	carriage
			legislation. A new
			single policy
			necessitates
			review of historic
			arrangements

64.	Resident of North	Pollution would be	The issue of taxi
	Northamptonshire	increased	movements if one
	Local business	throughout the	zone is approved
		county, with too	are addressed
		many taxis moving	above.
		from town to town	above.
		to pick passengers	
		up, all against the	
		government's	
		environmental	
		policy could	
		understand when	
		we go electric ,	
		surely this defeats	
		the objective , mind	
		boggling	
65.		Under the new	The area test is
		proposals, the	addressed above.
		range of miles to	
		have knowledge of	Wheelchair
		exceeds London.	accessible vehicles
		This is totally unfair	are a policy
		and threatens the	requirement for
		drivers lively	hackney carriages.
		hoods. NNC	
		should stop	There is no
		meddling with this	evidence to
		totally	support claims of
			' '

unnecessary	unlicensed drivers
review and	in hackney
concentrate on	carriages.
things that really	
matter,such as	
getting out of the	
debt they are in.	
Black cabs as used	
in Corby are	
needed especially	
for the disabled or	
those with mobility	
issues, which	
standard saloon	
cars cannot cope	
with. Most drivers	
have a good	
working knowledge	
of the areas they	
work in and are	
usually helpful and	
considerate of their	
passengers. The	
registration they	
have to pay is high	
enough, perhaps	
the NNC could	
concentrate on	
those drivers who	

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			poor proposal.		
66.	Resident of North Northamptonshire	Brings in uniform prices across the county. Customers know how much a taxi is going to be no matter where they are in the county.			Fares not relevant to this consultation. A maximum fare tariff for North Northamptonshire is already in place.
67.	Resident of North Northamptonshire North Northamptonshire Councillor Town and Parish Councillor		Discuss with drivers first from all the 4 old council areas Too large an area to do this should be done gradually over several years of an option		Divers are able to contribute to the consultation process.
68.	Hackney Carriage driver/proprietor	More choices and I can't get into a London-style taxi. The saloon vehicle option is a very good thing.			No comment
69.	Resident of North Northamptonshire			Strongly disagree	No comment

70.	Resident of North Northamptonshire	If you got a job in northampton it would take at last 45 minetes by the time we got there	This response does not appear to relate to this consultation or the
		the customer would have gave up and phoned an other taxi Who ever has put this proposal does not know anything about the taxi trade the more miles a taxi has to do the more the tax man expecets you to earn	role of a hackney carriage.

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71.	Hackney Carriage	It would not benefit	There is no issue in
	driver/proprietor	anyone and how	policing the new
		would you police it	proposal – in fact it
		and what happens	simplifies
		to drivers that are	enforcement as
		already licensed?	any North
		Corby	Northamptonshire
		people who use	hackney carriage
		taxis know their	could legitimately
		drivers and it could	operate anywhere
		have a negative	in North
		impact on the	Northamptonshire.
		vulnerable	It is not perceived
		passenger. Who	that there would be
		is profiteering from	an impact on
		these new rules	current drivers or
			the vulnerable.
72.	Resident of North	The area drivers	The area test is
	Northamptonshire	are required to	addressed above.

		know is plainly ridiculous and as a resident of Corby which is historically reliant on affordable taxi service it would severely impact the disabled and those less wealthy if any negative changes were made.	There are no negative changes identified for this proposal in relation to the disabled and less wealthy. A maximum standard tariff is in place.
73.	Resident of North Northamptonshire	The area far to large to manage properly and why change a great taxi system which has worked well for years with no apparent benefit.	No comment.
74.	Not Known	Strongly disa	agree No comment
75.	Resident of North Northamptonshire	Could ruin taxi service. Taxi service is good enough already.	There is no evidence to suggest that moving to one zone would be detrimental to

			existing taxi services.

d R	rivate Hire river/operator Resident of North Iorthamptonshire	There are already too many rogue drivers on the roads in NNC Pretending to be cab drivers, that are working with impunity. Unless this is addressed first then it will just become worse. I see hackney taxis on a regular basis with hidden licence plates or no plates at all (especially in the mornings doing school runs) but nothing and no one seems to care. Also the costs are becoming stupid, my badge expires at the end of January 2024 and I have already decided I am not going to keep it. Governance is non existent on drivers and by opening up the whole of NNC	There is no evidence to substantiate these claims. School runs are enforced by the home to school service. Any breaches as described would be dealt with in liaison with the licensing team. Note: vehicles licensed with other local authorities from outside of the local authority area will be carrying out journeys to schools within the area.
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77.	Resident of North Northamptonshire	Rouge unsafe taxi carriers	No justification for these claims.
		is just asking for even more rogue drivers. I think you need to sort the existing issues out before opening things up . Do more checks on drivers whilst they are working, why not use parking officials to also have the powers to do rank checks and get the rogues off the streets first.	

78.	Hackney Carriage	Extremely unlikely	The area test has
	driver/proprietor	that drivers will sit	not been designed
		any knowledge	yet .
		test for whole of	
		northamptonshire,	It is assumed that
		will lead to less cab	the reference to
		drivers in general,	saloon cars relates
		saloon cars could	to private hire
		take "flag downs",	vehicles, or
		in all areas, and	hackney carriage
		could open areas	vehicles with
		up to	grandfather rights.

abuse by rogue drivers. Corby cabs serve the general public with hospital visits, getting to work, being able to visit supermarkets. Also cabs provides an invaluable service for wheelchair and walking aid users who may not otherwise be able to reach places as easy. It would be extremely unlikely, for instance, that customers in Corby will wait for a taxi come all the way from northampton, to take them from a doctors appointment in Corby, to their Corby home.	It is illegal for private hire vehicle drivers to accept flag downs. The latter part of this comment appears to relate to hackney carriages carrying out private hire work. This is not covered by this consultation.
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79.	Hackney Carriage driver/proprietor	Open to abuse by rouge drivers		No justification to this comment.
		Will have a major impact on the livelihood of Corby tax drivers The 382 square mile knowledge test is ridiculous		Area test is addressed above.
80.	Private Hire driver/operator		Strongly agree	No comment
81.	Hackney Carriage driver/proprietor		Strongly disagree	No comment
82.	Resident of North Northamptonshire	The town will be flooded with rogue operators to reduce the negative impact I say keep it as it is.Would there be any point?		No justification for this comment.
83.	Resident of North Northamptonshire	There will be too many taxis coming from other towns and operating in one area		No evidence to substantiate this claim.

86.	Hackney Carriage	It will destroy our	There is no reason
	driver/proprietor	business in Corby.	to expect that if
		Corby always have	one area is
		the lowest fares in	adopted that it will
		Northants area.	impact on existing
		Corby customers	businesses but
		can't afford to pay	market forces
		same prices as	would need to
		people from	prevail.
		Kettering or	
		Wellingborough.	Age restrictions on
		New	licensed vehicles
		law	are policy matters
		regarding the age	

		of Cabs hasd already a big impact for Owners in Corby. Most of they bought Cabs from 2010, 2011 reg. But these Cabs will not run forever. So after 2025 probably from 114 licences in Corby it will remain 50% of them. Unfortunately are no Cabs available to buy in UK and electric ones are not practicable and are very, very expensive.		which will be dealt with elsewhere.
87.	Hackney Carriage driver/proprietor	potentially increase we the opportunity for rogue vehicles to appear thus putting the safety of the public at risk. we currently the local council	Talk to the people who know about faxis. Talk to the rivers/owners and moreover peak to the public who pay to use them, who keep the trade going. If the public	All licensed vehicles in NNC are required to follow the same policy requirements. The consultation process has invited comments from the trade.

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		and more so the local cabbies can keep an eye on this. The general public know who they can trust with local taxi companies. this is paramount when travelling in a taxi. If we have every tom dick and harry driving cabs round it will be carnage. The number of complaints to the council will increase 10 fold.	didn't need us we wouldn't be here. over 1 million fares a year are done with Hackney cabs.	
88.	Hackney Carriage driver/proprietor	I would like to keep old version if possible Please keep the old version We don't know much the other zones why we are concerned,		No comment

		we are happy to work with our zone.		
89.	Hackney Carriage driver/proprietor		Strongly disagree	No comment
90.	Resident of North Northamptonshire		Strongly disagree	No comment
91.	Resident of North Northamptonshire		Strongly disagree	No comment
92.	Hackney Carriage driver/proprietor	Yes, because the price are lower here. Also I think you when you know a zone you travel more efficient and reduce the costs		No comment

93.	Hackney Carriage driver/proprietor	Strongly agree	No comment
94.	Hackney Carriage driver/proprietor Private Hire driver/operator Resident of North Northamptonshire	I believe if there is 1 zone for all hackney carriage drivers, not every one will pass their knowledge test, as to learn the 4 area zones will be near impossible. You will loose alot of licences, Drivers will be forced to go and get wolverhampton or Rutland licence as its alot easier to	The area test is addressed above.
		get and alot cheaper.	

95.	Hackney Carriage driver/proprietor Private Hire driver/operator Resident of North Northamptonshire		It will be impossible passing the test on all four zones as we don't work or familiar with area. I've invested a lot of money buying a new vehicle, then top of that is getting resprayed. If I can't pass the test for any reason, I will be lumbered with a car that I can't sell as being yellow.		The area test has been addressed above.
96.	Resident of North Northamptonshire	It will result in fairness for all North Northamptonshire boroughs as each will be charged the same fare. I have noticed that Corby drivers in particular seem to be whinging in the Northants			No comment

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		Telegraph about this due to the need to learn a larger geographic zone. However, drivers in London (and other large cities) must do this for an even larger geographic area and seem to cope just fine.			
97.	Hackney Carriage driver/proprietor Private Hire driver/operator Resident of North Northamptonshire		I think this would have negative impact for local HC drivers as passing the knowledge test for 1 zone will be impossible I, as I only operate in Wellingborough and its borough. I do not no any other area. If I can't pass my test I will loose my badge and loose my job		The area test is addressed above.

98.	Resident of North	Fully licensed		No comment
	Northamptonshire	drivers already a	re	
		comparing with		

	hospital when wait for ambulance is		

too long, even

99.	Hackney Carriage driver/proprietor Private Hire driver/operator	removing the zones will have more opportunities' for the drivers to earn more and do less dead miles . and customer can frequent taxis		No comment
100.	Resident of North Northamptonshire		Strongly disagree	No comment

101.	Hackney Carriage driver/proprietor	It will kill the hackney trade in	Towns will require hackney carriages
		town and local	and the matter of
		people will not feel	one zone should do
		safe with other	nothing to impact
		companies coming	on that.
		into the town Abd if	
		they don't know the	The area test is
		area they could be	dealt with above.
		going to the wrong	
		destinations at the	Vehicle policy is
		cost of the	dealt with above
		customers	and all licensed
		The knowtest is far	vehicles are
		too large an area	required to comply.
		for anyone to get"	
		"We	3 wheelchair
		are all	accessible vehicles
		fully wheelchair	currently licensed
		accessible	in
		hackneys the other	Wellingborough.
		areas are not	
		Wellingborough	
		only has one	
		wheelchair chair	
		accessible cab	
102.	Hackney Carriage	With fuel prices at	It is an offence for
	driver/proprietor	the price they are	a hackney carriage
	Resident of North	why would anyone	driver, without
	Northamptonshire	want to take a fare	reasonable
		to the other side of	excuse, to refuse

Local business	the county, not to mention the fuel pollution this would cause, I just can't see any benefit in this proposal at all, There is a famous saying 'if it's not broke don't fix it ' the NNC seem to be intent to cause disruption to a perfectly run system which we have had for years,	to take a fare at a rank. The distance would not be a reasonable excuse. There is no change over this matter
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103.

Hackney Carriage driver/proprietor

100	o. Triackiney Carriage	As all owner or all	THEIC IS HO
	driver/proprietor	Electric taxi. I am	expectation that
		already struggling to finance this business. The 4	the adoption of one zone will lead to saturation of any one town. The
		year rule has left me extremely vulnerable to bankruptcy. I am already struggling to pay for my lease and I have to try	indications from current operators are that they do not wish to move at this time.
		and find finance for another £19k before July if I am able to continue	Vehicle age requirements are a policy matter to be

As an owner of an

There is no

with this business. The pressure is immense. As all I can see is more debt on top of current debt. It isn't looking good for me as a business owner. If the removal of the zones saturates our already difficult trade with more taxis. I will almost certainly have to hand my vehicle and plate back. I cannot risk more debt with potentially lower earnings. I have done what I feel the council wanted and moved to electric. It is crippling me and im only trying to make a modest living. I cannot afford more debt.		looked at further this year. The area test has been covered above. The maximum fare tariff increase and the 5 years grandfather rights were introduced by the Authority to generate income to support those changes and to allow time for vehicle owners to prepare for the vehicle changes. These matters are not part of this consultation
Many taxi owners		

cannot afford more

I feel the removal

debt.

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You need to think about affordability for these taxi owners. Maybe if there were grants available to owners to move to wheelchair accessible taxis that could help with the shortfall in the areas in question. Grants in Corby for upgrading taxis I'm sure would be welcomed.		
With regards to the knowledge test. I can strongly say that I speak for many taxi drivers. Having to undergo a knowledge test for all zones is completely unrealistic and unachievable. If this is enforced I will have no choice but to shut down		

my business and		
hand my taxi back.		
I would urge you to		
consider whether		
administrative		
policies mean		
more to you than		
taxi drivers		
livelihoods. Also		
will what you gain		
from this change		
be worth more to		
you than what is		
taxi owners/drivers		
will loose." I feel		
that the reason you		
may not have had		
many responses		
could be due to the		
fact that owners		
feel that you will		
make the changes		
anyway regardless		
of what concerns		
we express. I hope		
our views are		
strongly		
considered. As		
these changes		

	could destroy many of our		
	many of our		

		livelihoods. Many older drivers/owners could just give up the trade. I'm only 50 and I'm considering it too.		
104.	Hackney Carriage driver/proprietor		Strongly disagree	No comment

105.	Hackney Carriage	Most of the	The other areas
	driver/proprietor	county's Hackney	would benefit from
		vehicles are	having access to
		saloon cars with	wheelchair
		the exception of	accessible
		Corby and	vehicles.
		Kettering how	Vernoies.
		would these towns	
		benefit from non	
		wheelchair	
		accessible	
		vehicles coming	
		into their areas	
		Has	
		anyone	
		at the council any	
		idea how much a	
		purpose built taxi	
		costs what	
		percentage of the	
		councils own	
		vehicles are	
		electric	
		1	1
106.	Hackney Carriage	Strong	ly disagree No comment
	driver/proprietor		
107.	Hackney Carriage	Will be NO positive	No comment
	driver/proprietor	impact I am	
		'. ,	

against proposals

108.	Hackney Carriage driver/proprietor	The proposal is a disaster for the whole comunity, has no comon sense and who come out with this idea is brain less(sorry to say this) but is true, cos it does not making sense to change something has working so smoth all this time just for the sake of implementing a new idea.	No comment
109.	Hackney Carriage driver/proprietor Resident of North Northamptonshire Local business	Leave as it is we don't won't 1 zone "Corby is a taxi town on it own right. Nnc should help us not destroy us" "I have been a taxi driver	No comment

		in corby for about 40 years. But since nnc has been made up the taxis have gone down hill. Should of left it as was."		
110.	Hackney Carriage driver/proprietor	I think it will take money away from the Corby taxi industry, as it would mean more taxis from other Burroughs could come in and apply for higher and reward		There is no evidence to support this claim
111.	Hackney Carriage driver/proprietor Resident of North Northamptonshire		Strongly disagree	No comment
112.	Hackney Carriage driver/proprietor	Should keep the zones the way thay are where local taxi drivers doing local routes and know what best for the public		No comment

113,	Hackney Carriage	I don't think this	There are no
	driver/proprietor	proposal to move	recognised safety
		the zones will be	concerns with
		damaging to the	adopting one zone.
		taxi trade and the	
		public of Corby	The administration
		because the safety	of hackney carriage
		aspect. "I	licensing would be
		don't think? This	more efficient as
		would help.	one licence would
			be issued for each
		I think? We should	hackney carriage
		keep the zones in	and driver to work
		place because of	in North
		safety aspects."	Northamptonshire,
		"This	
		want	
		make any	
		difference to the	
		council and the way	
		things are run by	
		moving the zones	
		to 1 zone.	
		The people of	
		Corby know the taxi	
		drivers	
		When using the taxi	
		cabs and they trust	

		them and rely on		
		them."		
		uleili.		
114.	Hackney Carriage		Strongly disagree	No comment
	driver/proprietor		1.3.7 2.3.00	
115.	Hackney Carriage		Disagree	No comment
110.	driver/proprietor		Disagree	INO COMMINGIA
	unver/proprietor			

116.	Hackney Carriage driver/proprietor	Negative impact will be becoming in conflict with Hackney drivers from Kettering or Wellingborough and other way round.Also going to operate in this areas is not going to be economicly for us,and learning all this streets in this new areas.	No evidence to justify these claims.
117.	Hackney Carriage driver/proprietor	How can hackney carriages which are actually cars in Wellingborough sit on our ranks and cant accommodate a wheelchair or double pushchairs. It is ludicrous. This is all about saving the council and you have no idea or thoughts how the hackney carraige trade operates	All hackney carriages will be wheelchair accessible vehicles under the current policy once grandfather rights expire.

118. Hackney Carriage driver/proprietor		Strongly disagree	No comment
119. Hackney Carriage driver/proprietor	Our local bus service is very poor. So local resident they will struggle to for transport for example mother taking her children into the school morning time baby on the prams she can't walk far. she depending on taxi drivers. Senior citizen who wants to go for shopping or doctor, blood tests she or he they totally dependent on taxi drivers.if it's one zone we will out of town can provide services in local. Taxi from Kettering Wellingborough they have salon car as taxi.they won't		This comment appears to be referring to prebooked work which is not affected by the proposal of one zone. Kettering have a wheelchair accessible fleet. The area test is referred to above.

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		corby drivers not knowing streets	upon unlicensed drivers.
			The area test covered above.
121.	Hackney Carriage driver/proprietor	I feel all taxi should be wheelchair accessible and until the are zones should stay the same in my opinion you cannot have vulnerable people waiting in the cold for a suitable vehicle to arrive	No comment.
122.	Hackney Carriage driver/proprietor	I think if all Hackney carriages are able to pick up from any zone there would be to many in one zone and not another in the not so busy zones	It is expected that the market will determine the need for vehicles in any area. There is no evidence that there will be saturation in "busy" areas – rank space is limited.

123.	Hackney Carriage	Vehicles from other	See above.
	driver/proprietor	zones plying for	
		work in Corby zone	Any taxi can
		will be coming on	charge the
		our taxi rank	maximum
		charging our public	permitted fare
		higher fares and	tariffs.
		also taking	

them on longer routes to their destinations as no doubt the sat navigators they use will not always be accurate a bit like horizon computer decimating the post masters and also taking up spaces on our taxi ranks We have built this taxi trade up over many years making it an affordable option of transportation

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124.	Hackney Carriage driver/proprietor	It's working as it is. Don't waste time and money on something you don't have to.	No comment
125.	Hackney Carriage driver/proprietor	"1. It will negatively affect the business of drivers in Corby. Corby drivers are not interested in going out to other zones to work and want to stay in Corby and drive loyal customers. 2. Local customers want local drivers. We have established great relationships with our customers over the years and we have a very good reputation. Drivers from other zones won't have the same relationships and I am worried	1. There is no evidence that moving to one zone will negatively affect business. 2. Licensed drivers are professional drivers and there should be no issues with customer relationships. 3. working across zones has been dealt with above. 4. The area test has been discussed above. 5. As 4 above and, if adopted, one zone will allow

	about them damaging		all drivers to be tested

of the roads and the shortest route, especially when there are issues on the roads like roadworks or crashes. Also, customers often specify the route they want to take to their destination during the journey.		
How is a driver not from our zone able		
to react to dynamic changes. This is equally applicable to me driving in another zone.		
5. We have an extensive test and		
licensing process in Corby which		
takes time to learn the roads. How can		
I be expected to learn and pass		
tests for all roads across an		

	additional 3 zones whilst trying to		

		maintain my knowledge of Corby. I am approaching my 60s and it isn't easy to keep up with the new roads in Corby, nevermind to have to learn all other zones. This will also make the licensing and testing process more complicated and will add further costs to us as drivers."		
126.	Hackney Carriage driver/proprietor		Neither agree or disagree	No comment
127.	Hackney Carriage driver/proprietor	I think it would ruin perfectly run taxi services across the 4 zones in a unrepairable way to businesses and the public		No evidence to support claims

128.	Hackney Carriage	Already the taxi	Congestion on
	driver/proprietor	ranks in Kettering	ranks has been
		during night and	previously
		day are	discussed.
		full.Combining all	
		the zones would	Area test has been
		have congestion at	previously
		the taxi ranks and	discussed.
		the roads.Drivers	
		from other zones	
		would not have	
		ample knowledge	
		of that certain	
		area.for example	
		Kettering driver	
		would not have	
		wider knowledge of	
		wellingborough	
		and Corby thus	
		impacting	
		customer.	

129.	Hackney Carriage	"In my opinion I	The adoption of
	driver/proprietor	think it would be	one zone would not
		best to keep Corby	encourage illegal
		with It's own	taxi activity. Any
		wheelchair	evidence of
		accessible taxis.	illegal activity
		Corby has a great	should be provided
		taxi community	to the Authority for
		and Corby people	an investigation to
		like the taxi service	be carried out.
		in Corby. If we had	
		other drivers from	The Authority sets
		other zones coming	the maximum fare
		in to Corby it would	tariff. Any
		win my	proprietor/driver

		opinion open up to pirate (non licensed) drivers/vehicles plying for hire illegally. We would then probably have a night time economy crisis. Younger vunerable people need to know they are getting home safe. Also, the taxi trade in Corby needs to set it's own fare table for the good people of Corby whome we have served faultlessly over the years."	can set their own tariff below that maximum.
130.	Hackney Carriage driver/proprietor Resident of North Northamptonshire	Already the taxi ranks in Kettering during night and day are full.Combining all the zones would have congestion at	Answered above.

the taxi ranks and the roads.Drivers	
from other zones would not have ample knowledge of that certain area.for example Kettering driver would not have wider knowledge of wellingborough and Corby thus impacting customer.	

Hackney Carriage

driver/proprietor

131.

As a Corby

hackney cab driver

The area to be covered has not

and Uber drivers but council aftend of council a	illegal parking and issue enforcement notices where required. is you in drop its off on ow rank of just eat delivery at the iter no implaints nothing this so on in who center danger to and just een more loss. Stop eense none illegal parking and issue enforcement notices where required. illegal parking and issue enforcement notices where required.
--	---

	exercise wasting the good people of		
	the good people of		

		Corby,s money which could be spent on others things.	
132.	Hackney Carriage driver/proprietor	no positive impact To big of a area to monitor	The area has not changed for the licensing service.
133.	Hackney Carriage driver/proprietor	The zones are better because everyone will work in their own zones as before. I think these zones were better and could impact a lot of cars on not making money. I think people who live in Corby or Kettering should work in their own area rather than it being one zone.	No comment

134.	Hackney Carriage	I cannot think of	Reference to
	driver/proprietor	any positives from	booking (private
		this new proposal.	hire) not covered
		"De-	by this
		zoning	consultation.
		taxi zones	
			If one zone is
		Issues	adopted, the

There are robust operating area will be North historical reasons Northamptonshire. why taxi zones exist: Taxi firms There is evidence provide a local in the submissions service (most to this consultation booking will be that drivers cannot fares within the keep up with the town or local level of villages). It would development taking not be place in commercially North viable to offer a Northamptonshire. service outside of a If one zone is local area unless adopted a new the fare was area test will be returning to its developed relevant operating area. to modern Local circumstances. drivers have the local knowledge No evidence to suggest that one being able to zone would not navigate the best negatively impact routes, know just residents. It would about every street, provide local landmarks, consistency of factories, hotels service across the and generally area. everything going on

around the town.

In the odd	The benefits of one
chance a driver	zone to the
acquired a fare to	Authority are
say Rushden	described briefly
(perhaps once	above.
every 5 years or	
so) there is	Vehicle age is a
absolutely no	policy matter not
reason for them to	relevant to this
stay and work in	
that area – they	consultation. The
wouldn't be able to	policy will be
navigate the new	reviewed this year.
area without	
resorting to a	
satnav, which is	
·	
hardly a	
professional image.	
Attempting	
to learn an area the	
size of North	
Northamptonshire	
is not practically	
attainable.	
De-zoning	
would have a	
negative effect for	
residents of North	
Northamptonshire	
with nothing to gain	
but the	

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	possibility of plenty to lose.
	Remedy
	The council
	have already
	harmonised
	fares/taxi
	operational policy
	and consequently
	have nothing to
	gain by de-zoning. There is no reason
	why the status quo
	should not
	remain." "Taxi
	operating policy
	Issues The vehicle
	type/age (policy
	number 6.1.1.4)
	and exceptional
	condition policy
	(6.9.3) are both fair
	and acceptable.
	The arbitrary
	replacement of
	vehicles of 4 years
	old or less
	(6.1.1.1) has no
	merit and is not

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licence become expering (estimation and control of the control of	axi driver e is ning too asive nated £700 for driver) and qualified ses, advanced g etc). It's bly easier to a bus rather a taxi. eness courses oplaudable, ey should not qualification or oost to the . The difficulty oost of ing for a taxi s licence is ning a barrier w recruits g the industry or older s to renew oadge.
---	---

Get back to basics,	
all that is required	
is:	
1. Clean, full	
UK driving licence	
(held for at least 3	
years)	
2. DBS	
3. Medical	
4. Area	
knowledge test	
Tane me age test	
Advertising and	
colour of taxis	
colour of taxio	
Issues The policy	
described in 6.3.6	
and 6.11.1/5 is	
archaic, even	
London, one of the	
most regulated taxi	
trades in the UK	
discarded this type	
of policy years ago.	
London allows any	
standard colour,	
adverts and full	
advertising wraps.	
This policy only	
denies owners of	
ucilies owilers of	

	additional income to offset costs.		
	to onset costs.		
	Remedy		
	Vehicles should be		
	in standard colours		
	and approved		
	adverts should be		
	allowed.		
	General comment		
	Issues		
	Discrimination –		
	There are two main		
	types of passenger		
	transport in Corby		
	(taxis and buses)		
	and the policies		
	between them		
	appear inconsistent.		
	Most buses		
	on internal routes		
	around Corby are		
	in excess of 15		
	years old and		
	school buses in		
	excess of 20 years		
	old. Replacement		
	buses only have to		
	bacco offiny flavo to		

	should be reported, these		

appear very petty, especially when the general motorist flouts just about every road regulation and parking restriction around the town with impunity (traffic wardens are ineffective, due to only being visible for a few hours per week).
It is without doubt this council discriminates against the taxi trade."

135.	Hackney Carriage driver/proprietor	"1. Knowledge Test - if you fail 3	1. Area test discussed
	Resident of North Northamptonshire	Test - if you fail 3 times you've lost your badge. It's an impossible test to pass. We couldn't possibly learn all the areas of NN need to have a proper geographical knowledge of the	previously. 2. if the adoption of one zone is agreed then the testing regime will be reviewed accordingly.

	area. Knowledge	3. previously
	of London is 113sq	discussed.
	miles and it takes	
	4 years to learn	4. Previously
	how are we	discussed. All
	supposed to learn	Taxis are readily
	an area 382sq	identifiable by their
	miles. New	roof lights
	applicants will go	whatever type of
	for the easier PHV	vehicle they may
	test. If you have no	be.
	new drivers	
_	replacing the old,	Final paragraph –
כ ז	the trade dies.	there are 218
Ś	Solution = Keep	hackney carriages
,	existing zones.	licensed in North
7		Northamptonshire.
<u>ى</u>	2. Penalty Points -	
	With the potential	
	for zones to be	
	open, we could	
	work in other areas	
	without a test until	
	we reapply for our	
	licence. Even	
	though we have no	
	knowledge of those	
	areas. Should we	
	take a fare outside	
	of our regular	
	oi oui regulai	

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	zones and take the		
	customer		

called saving on fuel is nothing compared to the loss of 1 hours income waiting for fares in a different zone you are unfamiliar with and we could potentially lose our badge. (See point 2). Solution = Keep existing zones." "I suspect the council hasn't had much of a response from this ""consultation"" due to the fact you don't listen to the trade or its customers. Every consultation this council has done, they have went against public
opinion and did exactly what the

as it's putting off customers going out for the fear of not being able to get home. Not to mention the increase in crime/violence due to cabs not being available to disperse crowds of young adults in the early hours of the morning.		
The Hackney trade is on the brink of collapse and we're asking the council to listen to us and help us. Unfortunately, so far you've refused. We're not expecting this to be any different."		

136.	Hackney Carriage driver/proprietor	The proposal would have a really negative attitude to the taxis on all four zones	There is no evidence that this would be the case.
		and it would also cause animosity between the different zone drivers	

Hackney Carriage

137.

Corby has 114

The decision to

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will

extremely difficult

get more worse for		
Kettering drivers.		
I understand the		
reason you stated		
that why zone		
should be merged.		
"While the		
Authority's new		
policy requires that		
all new hackney		
carriages are		
wheelchair		
accessible, this will		
take time to impact		
on the whole fleet		
so, in the		
meantime, the		
removal of zones		
will allow these		
existing vehicles to		
operate across the		
whole Authority		
area." But if		
someone needs a		
wheelchair		
Hackney vehicle		
they can always		
private hire a		
Hackney vehicle		
from other zones."		
The		
business is already		

low because of		
cost of living crisis		
the vehicle		
requirements for		
the new Hackney		
carriage isn't		
affordable for most		
of the driver as it		
costs around 50K.		
This will cause		
disappearing of the		
Hackney carriage in the future. In		
West		
Northamptonshire		
the Hackney		
carriage vehicle is		
allowed to have		
wheelchair access		
from the rear and		
those vehicles are		
affordable and		
more economical		
to run the business		
please consider to		
allow those types		
of vehicles in North		
Northamptonshire.		

140.	Hackney Carriage driver/proprietor	There will be no positive impact. I strongly disagree with the zones	As above.
		merging, there is already hardly any space on the Horsemarket rank for Hackney carriages that are Kettering based. I say Horsemarket as that's where all the customers wait. They don't go to any other rank.	
		Business isn't great anyway for us Kettering drivers, imagine Hackney's coming from other zones. It will be hard to earn anything.	

141.	Hackney Carriage	After speaking with	As above
	driver/proprietor	the other drivers	
		and seeing the	
		state of the town	
		centre there will be	
		NO positive	
		impact.There's	
		absolutely no	
		space on the rank.	
		There may be alot	
		of conflict between	
		drivers from all	
		zones. Earning	
		money is hard	
		enough with the	
		many Hackney	
		carriages there	
		already is, if other	
		Hackney's come	
		Kettering we can	
		forget about	
1		Earning anything.	

			taxis available for sale forcing the value of up to such an extent that a 3 year old Mercedes vito costs more than it cost new with a 3year warranty		
143.	Hackney Carriage driver/proprietor			Agree	No comment
144.	Hackney Carriage driver/proprietor	Cut the dead mileage down for Hackney's being able to sit in all zones			No comment
145.	Hackney Carriage driver/proprietor	This will cut dead mileage down for Hackney's being able to sit on all ranks has you can wait from job to job			No comment
146.	Hackney Carriage driver/proprietor		It is not good for population and owner of it is one big area. It makes it harder for everyone's life.		No comment

147.	Hackney Carriage		eel that this		No comment
	driver/proprietor	pro	oposal would be		

of no benefit to		
either proprietors,		
drivers or the local		
residents if it were		
to be implemented.		
The system as it is		
has worked very		
well for more time		
than i care to		
remember, i have		
had a hackney		
carriage badge		
since 1987. With		
fuel costs why on		
earth would i want		
to travel out of		
town to look for		
work when there is		
plenty of work in		
Corby. At the		
moment the public		
feel confident in		
the knowledge that		
a hackney carriage		
is quite obviously a		
taxi, they therefore		
feel safe,		
especially older		
people and		
Laskie erie		

your at th	nger people out e weekend	

148.	Resident of North Northamptonshire	We are more than happy with the service provided by our Corby taxi drivers and have been for many years. We dont see any benefit to changing things to either the public or the taxi drivers. You seem intent on making life so difficult for taxi drivers who we rely on greatly as our bus service is a	No comment
149.	Hackney Carriage driver/proprietor	disgrace A taxi driver needs an intimate knowledge of the area they are working including historic names and local slang terms for buildings and streets. If this area suddenly becomes 5 times larger then that expertise will be lost.	Addressed above.

150.	Hackney Carriage	It would cause	Addressed above.
	driver/proprietor	complete chaos in	
		the rank in Corby,	
		as currently sky	
		cabs has the	
		biggest fleet of	
		hackneys in Corby	
		and they charge	
		different prices	
		than the council	
		tariff. This would	
		cause confusion,	
		anger and	
		resentment	
		towards drivers of	
		different prices	
		were being	
		charged for the	
		same journeys	
		Also local	
		knowledge is of	
		utmost	
		importance!! Yes	
		sat nav's can be	
		used but not	
		everywhere shows	
		up customers can	
		already be funny	
		and rude and even	
		violent if drunk	
		when we clarify or	
		ask directions to	

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		an address already, this would antagonise them more, leading to difficult situation		
151.	Hackney Carriage driver/proprietor		Strongly agree	No comment

152.	Hackney Carriage	You can not	Addressed above
	driver/proprietor	remove zones	and policy issues to
		whilst operating a	be deal with in
		taxi policy that	separate review.
		allows purpose	
		built Hackney	
		carriages to sit on	
		ranks that also	
		allows saloon to sit	
		on, the policy is not	
		workable. This will	
		cause chaos on	
		the ranks, also	
		hackneys from	
		other towns will not	
		have the local	
		knowledge so	
		causing conflict	
		and the potential	
		for confrontation	
		putting the drivers	
		in danger. Until	
		you have sorted	
		the errors in the	
		taxi operating	

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153.	Hackney Carriage driver/proprietor	We don't want de zone which is not gonna benefit public and drivers .if this doesn't benefit Council shouldn't de zone.and it will make worse transport services		No comment
		in local. Because local people depending on taxi service. Bus service is no sufficient		
154.	Member of a charitable organisation		No answers	No comment
155.	Hackney Carriage driver/proprietor		No answers	No comment
156.	Hackney Carriage driver/proprietor Private Hire driver/operator		No answers	No comment
157.	Hackney Carriage driver/proprietor		No answers	No comment
158.	No answer		No answers	No comment

159.	Hackney Carriage driver/proprietor	No answers	No comment
160.	Resident of North Northamptonshire	Strongly disagree	No comment
161.	Resident of North Northamptonshire	No answers	No comment
162.	Resident of North Northamptonshire	No answers	No comment
163.	Hackney Carriage driver/proprietor	No answers	No comment
164.	No answer	No answers	No comment
165.	Hackney Carriage driver/proprietor	Strongly disagree	No comment
166.	Hackney Carriage driver/proprietor	No answers	No comment
167.	Hackney Carriage driver/proprietor Resident of North Northamptonshire Local business	Strongly disagree	No comment
168.	No answer	No answers	No comment
169.	No answer	No answers	No comment

170.	Hackney Carriage		No answers	No comment
	driver/proprietor			
171.	Hackney Carriage		Strongly disagree	No comment
	driver/proprietor			
172.	Resident of North		No answers	No comment
	Northamptonshire			
173.	Town and Parish		Disagree	No comment
	Councillor			
174.	Resident of North		No answers	No comment
	Northamptonshire			
175.	Resident of North		No answers	No comment
	Northamptonshire			
176.	Town Council		No answers	No comment
177.	North Northamptonshire		No answers	No comment
	Councillor			
		I		
178.	Resident of North		No answers	No comment
	Northamptonshire			
179.	Resident of North	It would mean		Moving to one
	Northamptonshire	more price rises		zone will have no
				impact on fares
180.	Resident of North		No answers	No comment
	Northamptonshire			
181.	No answer		No answers	No comment

182.	Hackney Carriage	No answers	No comment
	driver/proprietor		
183.	No answer	No answers	No comment
184.	HC driver in another area	Neither agree or disagree	No comment
405			N
185.	Resident of North Northamptonshire	No answers	No comment
186.	Resident of North Northamptonshire	No answers	No comment
187.	No answer	No answers	No comment
188.	Resident of North Northamptonshire	Strongly disagree	No comment
189.	Resident of North Northamptonshire	No answers	No comment
190.	Resident of North Northamptonshire	Strongly disagree	No comment
191.	Resident of North Northamptonshire	No answers	No comment
192.	Resident of North Northamptonshire	No answers	No comment

193.	Resident of North Northamptonshire	No answers	No comment
194.	Resident of North Northamptonshire	No answers	No comment
195.	National association	No answers	No comment
196.	Resident of North Northamptonshire	No answers	No comment
197.	Hackney Carriage driver/proprietor	No answers	No comment
198.	Hackney Carriage driver/proprietor	Agree	No comment
199.	Resident of North Northamptonshire	Strongly agree	No comment
200.	Private Hire driver/operator	No answers	No comment
201.	Hackney Carriage driver/proprietor	No answers	No comment
202.	Hackney Carriage driver/proprietor	No answers	No comment
	Resident of North Northamptonshire		

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203.	Hackney Carriage driver/proprietor		No answers	No comment
204.	Hackney Carriage driver/proprietor		No answers	No comment
205.	Hackney Carriage driver/proprietor		No answers	No comment
206.	Hackney Carriage driver/proprietor		No answers	No comment
207.	Resident of North Northamptonshire	residents will be able to travel between zoned areas without needing to understand the differences between the arears		No comment
208.	Resident of North Northamptonshire		No answers	No comment
209.	Resident of North Northamptonshire		Agree	No comment
210.	Resident of North Northamptonshire		Strongly disagree	No comment
211.	Hackney Carriage driver/proprietor		No answers	No comment

	Private Hire driver/operator Resident of North Northamptonshire Local business			
212.	Hackney Carriage driver/proprietor Resident of North Northamptonshire	No ar	nswers	No comment
213.	Hackney Carriage driver/proprietor	No ar	nswers	No comment
214.	Hackney Carriage driver/proprietor	No ar	nswers	No comment
215.	Hackney Carriage driver/proprietor	No ai	nswers	No comment
216.	Hackney Carriage driver/proprietor	No ar	nswers	No comment
217.	Hackney Carriage driver/proprietor	No ar	nswers	No comment
218.	Hackney Carriage driver/proprietor	No ar	nswers	No comment

219.	Hackney Carriage driver/proprietor	"our fares are lower then others and it would efect and confuse the customers and drivers"		North Northamptonshire Council has agreed maximum fare tariffs. The licence holder determines the fare they wish to charge.
220.	Hackney Carriage driver/proprietor		No answers	No comment
221.	Hackney Carriage driver/proprietor		No answers	No comment

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Item No.	Consultation Response	Officer Response
1	Each zone should remain separate, as each zone has its own needs. Corby has always had a dependency on taxis. Due to this, fares have always been reasonable. It you lump them together, the Council will go with the highest rate zone, leaving the other zones to match that fare rate, thus leaving taxi users to find extra money for fares, which at this moment of rising prices across the board, is another kick in the teeth for the people	The same maximum fare tariff is already set in each of the 4 zones. This is a legal maximum not a set fare and hackney carriage proprietors / drivers may agree with their passengers prior to the commencement of a journey to apply a lesser fare. Beyond setting the maximum fare tariff, it is not for the Authority to determine the fares to be charged.
2	Our only worry is for the learning of the knowledge to get a Hackney License. Will candidates need to learn every street and road within all 4 Zones as at present the knowledge test is only needed for the zone that we are currently licensed to?	If one hackney carriage zone is agreed then a new knowledge test will be required for that zone. The Authority will look to the guidance of the Department for Transport and other similar authorities in determining what form that test should take. Any test will have supporting information available beforehand indicating the level and type of knowledge that is to be expected.
3	Regarding the consultation of hackney carriage zones, I would strongly propose that we keep the zones the way they currently are. The concerns are the following; If current drivers are to operate in new areas, I assume there will be additional requirements such as; a new knowledge test of an unfamiliar area. Whereby this would be difficult and unfair for current drivers as we do not operate in these zones. This will put our jobs and livelihood in jeopardy, potentially losing our badges. These are serious concerns for feeding our families and paying our mortgages	Please see response to 2 above

- I disagree with the removal of Hackney Zones. These are the following reasons:
 - 1. **OVER CROWDING** in one area with hackney carriage's will cause lack of service in other areas.
 - 2. **SAFETY OF DRIVER** certain areas charge under the Hackney tariff so if one of the drivers from other areas goes to that zone and charges metered fare they could get attacked by members of the public and accused of overcharging. (IE Corby).
 - 3. **INCOME** if the zones are removed drivers in certain areas would have to work extra hours to make same income as more drivers over populated in one area. Other areas will lack service as no taxis.
 - 4. KNOWLEDGE TEST drivers that are already licenced should not be put through the test. All new applicants should be required to do the test. This should be part of the consultation as it plays a big part in the process. The SAFEGUARDING TRAINING SHOULD BE DONE WITH IMMEDIATE EFFECT TO PROTECT DRIVERS AND VUNRERBLE PASSENGERS WE SHOULD NOT WAIT UNTIL RENEWAL AS SAFEGUARDING IS A DAY TO DAY PRACTICE IN THE TRADE
 - 5. **GRANDFATHER RIGHTS** the policy states that we have 5 years from 01/04/2023 existing Hackney Vehicle Licences, as half of our fleet are saloon hackney carriages this would put financial burden on the company as feel the drivers on renewal would just opt for private hire licence. 18 vehicles to replace as would become unusable would cost my company nearly £400.000 to replace the fleet. The general public suffer as no longer have the ability to hail taxis. **The most logical thing to do is give licenced drivers grandfather rights on Badge Licences to run alongside the 5 year policy.**

- 1. It is unclear where the issue of overcrowding might arise. If this relates to hackney carriages descending on what are thought to be "hot spots" for customers then it will soon become clear what business is actually available. It is anticipated that if the decision to move to one zone is taken, then there will be a period of settling down while those businesses that wish to look to grow their business elsewhere test the water to see what is available.
- 2. See 1 Above.
- 3. The market will need to adjust to the new area.
- 4. See 2 above
- 5. The 5 year grandfather rights period was introduced with the new policy to allow businesses to plan and start to replace vehicles which did not meet that policy and to improve emission standards as quickly as possible. While the hailing of taxis is one of the legal rights that only a hackney carriage has, the practice is infrequent these days with most customers using ranks or booking.

5	As a Hackney Taxi Owner/Driver for some 25 Years i have seen many changes ,Some positves and many negatives of recent times, However on this occasion this is Beyond a Step to Far,The Knowledge and Complications off a 382 mile radious is quite simply more than crazy It would not be cost effective or environmently friendly to operate or run a business in this manner and lead to Public Confusion , For example(Saloon Hackneys on Corby Ranks that cant take Wheelchairs) !!!! It seems to me that Whoever is driving/recomending this policy has quite clearly, Beyond a doubt, A total lack of understanding and knowledge off the Trade and most importantly the needs of the Public! Since the formation of NNC the Hackney Trade has been desimated and seriously destabilised ,With many Drivers/Owners Opting to depart the Business as a result of additional soaring costs and more regulations and costly courses. (Look at the Data on Drivers leaving over that last 3 years) I would also ask if an impact study has been done regards this recomendation? I would strongly urge the executive committee/ elected members on this occasion to please listen to the Trade and the Public of whom we all serve, But i fear my concerns will not be brought to your attention when you meet in due course.	See 2 above No impact survey has been undertaken
6	Hi I'm against the remove off the zone thanks.	No comment
7	Hi! I dont agree with that removal zone at all.thanks	No comment
8	I disagree with the removal of hackney carriage zones	No comment
9	Hi We want the zone to stay the same. Thanks	No comment

10	I don't think it is a good idea I am quite happy working as I am I have been. a taxi proprietor for nearly 28 years and don't think all these changes you are making are an imprimovement to the profession the opposite you are discouraging people comming in to the trade Corby is a taxi town has been for 60 years and the people of Corby are happy the way it is as for the 4 years or under vehicle you can only buy it is crazy.	No comment
11	The objections of the trade from Corby Hackney owners association has been made quite clear to yourselves!i It is not in the consumer's interest	The Council's policy is that all hackney carriages will be wheelchair accessible. When
	in Corby or any other zone to allow drivers and vehicles to be of a lower standard than what is being used today. Simply put you will be allowing saloon cars to ply for trade at ranks and on the street that has always been done by purpose built or converted vehicles driven by licence holders who know where they are going! It is quite ridiculous to use a false premise that drivers should stay in the location that they drop to achieve a return fare.	the policy was introduced it was agreed that grandfather rights would permit existing vehicles which are not wheelchair accessible to continue to operate for a period of time. The Hackney Carriage and Private Hire Vehicle policy is to be reviewed within the next 12 months and the Authority may wish to review this position.
12	I am totally against proposed de zoning consultations.	No comment
13	I disagree with the dezoning proposals. The reason being that you will have taxis from the other towns taking spaces on the taxi rank. Which will cause bad feelings with drivers in the towns that they operate from. There are numerous other reasons that would cause arguments and disagreements between drivers.	If the decision is taken to introduce one zone then any licensed hackney carriage driver will have the legal right to go to any rank in the district. Any evidence of drivers behaving inappropriately as a result of the decision will be dealt with under the policy.
14	As a hackney carriage proprietor plate hc being a driver since mid	Licence fees related to hackney carriages and

	eighties and now hearing 61 tears of age m learn the expanding streets of corby is ence brain also having a disability I understan accessible vehicles b have always had a fleet of 114 wheelchair vehicles it's the price o licence that needs addressed as there is v has already caused a lot of my fellow because of this me proposal don't try and well before this merge of councils.	private hire vehicles are costed to provide a cost neutral service. Work is currently under way to ensure that new fees and charges properly reflect the North Northamptonshire Council licensed vehicle service costs. It is understood that cost of living pressures are a significant factor in determining choices.
15	I feel the zones should be kept as they are as being a driver in Corby for over 27 years I'm still learning some of the new streets now. If someone from another zone was to start picking up then the customer will be getting charged a lot more for the fare for the simple fact that they won't know where they'll be going. This will be the same if I was to pick up in a different area. I hope you'll consider this when making your decision	See 2 above. The comment "I'm still learning some of the new streets now" is an indicator that the approach to the knowledge test is in need of review.
16	Hi,I am a cab owner and driver and I am totally against dezoning and I consurned about the effects on which it will have on my and all our community of taxi drivers.	No comment
17	I don't agree with dezoning. I think in my opinion if council will combined the zone there will be few problems. it will be very difficult for local taxi	There are currently 7 rank spaces in Silver Street/ Dalkeith Place Kettering for daytime
	drivers to work specially in kettering on the rank. Main Rank we can park only 4 taxis. Basic knowledge of the area.to learn the roads in new area would be challenge.	use with an additional 10 spaces on the Horsemarket to service the night time economy. See 2 above with regards to knowledge tests
18	only 4 taxis. Basic knowledge of the area to learn the roads in new area	Horsemarket to service the night time economy.
18 19	only 4 taxis. Basic knowledge of the area.to learn the roads in new area would be challenge.	Horsemarket to service the night time economy. See 2 above with regards to knowledge tests

21	In response to your previous email I am getting back to you on the topic	No comment
	by disagreeing.	
22	I Mr licenced Hackney driver in Corby have many	See 1 & 2 above
	con ærns about the rezoning rule implementation. I would like to know	
	ructures will continue, trading with in sky cabs. Does	
	prices will have to fall in line with the rest of	
	. Thus rendering our trade in corby at great risk of	
	ople in the town are on minimum wage or universal	
	increase represents a major threat to our business. It	
	s I can see what will happen to the knowledge test, will	
	an I have to have street knowledge for the whole of	
	looking at all the rule changes I find it hard to see how	
	ગ્રી rule changes on all vehicles.	
23	1. It will negatively affect the business of drivers in Corby. Corby	With regards to knowledge tests, see 2 above.
	drivers are not interested in going out to other zones to work and want to	With reference to the loyal customers
	stay in Corby and drive loyal customers.	comments, it is difficult to see the relevance to
	2. Local customers want local drivers. We have established great	hackney carriage work. Hackney carriages
	relationships with our customers over the years and we have a very good	working ranks pick up the next customer in

reputation. Drivers from other zones won't have the same relationships and I am worried about them damaging our perception with locals.

- 3. The argument for customers not being able to flag down a driver from another zone isn't relevant in my experience of driving cabs for 16 years, when I have been in another zone, I have never had someone flag me down. We typically go in other zones when there are plenty of taxis on the road (such as for peak time account runs), so it doesn't give customers more options. 4. They don't know our roads just as much as we don't know theirs. Driving taxis is about knowledge of the roads and the shortest route, especially when there are issues on the roads like roadworks or crashes. Also, customers often specify the route they want to take to their destination during the journey. How is a driver not from our zone able to react to dynamic changes. This is equally applicable to me driving in another zone.
- 5. We have an extensive test and licensing process in Corby which takes time to learn the roads. How can I be expected to learn and pass tests for all roads across an additional 3 zones whilst trying to maintain my knowledge of Corby. I am approaching my 60s and it isn't easy to keep up with the new roads in Corby, nevermind to have to learn all other zones. This will also make the licensing and testing process more complicated and will add further costs to us as drivers

line and they may or may not know them. Any driver is expected to be professional and provide good customer service.

I would formally like to raise my objections with regards to North Northamptonshire removing the current licensing zones.

I am currently, and have been a Hackney Carriage operator for 36 years within the wellingborough area and if fact my family have served the local Wellingborough area prior to, and during, the intial launch of the Hackney Carriage licensing within the borough, many many years ago. Over the years Wellingborough has implemented some of the highest standards with regards to vehicle, age, condition and even the colour. As a result of

The Authority has introduced the new North Northamptonshire Council Hackney Carriage and Private Hire Vehicle Policy to standardise requirements across the trade. There is a window where there are still differences but this will be closed in time.

All drivers are expected to be at the same level.

No driver loses their licence for failing a test. The option to re-sit is available.

this Wellinborough has has some of the most distinguished taxis in the	
country (yellow) and more specifically a ceratin shade of yellow, thus	

ensuring that they are easily identified by members of the public. Although this has added additional cost to the operators it has given the public and more importantly the old, young and vunerable people the abilty to feel safe knowing that the car they are entering is in fact a local taxi.

In addition to this Wellingborough has also had some of the most stringent rules with regards to the age, specification and condition of vehicles and when you compare to its nearest Zone (East Northants). As a result of this Wellingborough operators have been forced to invest thousands of pounds when purchasing new vehicles to meet the age limit, standards and colour requirements (respray for licensing). As the standards within Wellllingborough have enforced and maintained for so long i cannot understand why council are prepared to lower these the standards to allow operators from other zones, with much lower standards or vehicle requirements to operate with Wellingborough creating confusion and risk to the public.

Whilst the current Hackney carriages standards (colour) allow the public to identify licenced vehicles correctly eliminating the current zones would leave the public ar risk of getting into an unlicensed or private hire vehicles without the knowledge of such.

Over the years Wellingborough has had, and still has, issues with private hire vehicles illegally plying for hire putting the public at risk. This has been ongoing and has never been managed by the licensing authority, to allow the dezoning of the hackney carriages will create further confusion and risk to the public not knowing what vehicles are licensed to convey passangers. Please remember they have had and been familiar with Yellow saloons or Black taxis that were introduced 24 years ago.

In addition to the above concens i would also like to bring to your attention the financial implications of this. Approximately 10 months ago i

	replaced my vehicle and to meet the current standards. During this	
	process i sent various emails and pictures of the vehicle to the council to	
	process recent various critains and plotares of the verifice to the countries to	

ensure that it met the strict standards. The pictures that were sent of the vehicle were to show what i would have classed as tinted windows in the rear. The response i had was that i would have to purchase the vehicle and hope that it met the required standards but there was no guarantee. As this was high risk i was forced to look for another vehicle that required me to invest over £20,000 to do so, yet the licensing authority in East Northants were accepting vehicles of a much lower standard that could be purchased for less than £5,000....How on earth can this be considered as fair competition.

If the zones are to be removed and the standards currenlty operating in Wellingborough reduced by allowing vehicles with a much lower standard and age of vehicle to operate, (previously licensed within East Northants) are the council going to compensate current operators that have inversted thousands?

Whilst i understand that standards and requirements change, logic has to be applied. If the council propose to eliminate the zones wouldn't this be prudent to do so when the same standard and vehicle requirements actually comes into force. i.e the current proposal of electric hackney carriiage taxis.

There have been Further finacial impacts as a result of the enforced price increase, that resulted in Hackney Carriages losing out of town work into other zones due to the high fares and has pushed this work to private hire vehicles.

I would also like to raise my concerns with the requirements enforced for current drivers to complete the new tests

	As an example: I have been driving a licensed hackney carriage vehicle in the borough since 1988 and whilst doing so am proud to say that i	
	have never has a complaint made against me in person or to the council	

in relation to my driving standards, my level of English and maths, routes taken or conduct, yet if i make a mistake on one of these tests i would be forced out of work with costs for the vehicle still required....can this really be considered as fair? Would you consider it reasonable to take away someones livelihood because they made a mistake on a test even though they had been doing the job for 36 years without complaint.? To compound this even further the council has introduced these new test to existing drivers, how on earth can this be considered a required standard where a driver can continue to be a fit and proper person to hold a hackney carriage license for the remainder of his licence period (potentailly three years) but when renewing might fail a tests that could result in his license not being renewed. Do you sit tests to keep your job ??. I totally accept and support high standards, and agree that new drivers should complete these tests but i cannot understand or support this for current drivers unless complaints have been received. However, I would suggest where complaints have been received, the driver should be interviewed and if the driver found to be at fault the relevant applied.

I hope you can consider my comments and continue to support the individual licencing across the four zones. I would appreciate your consideration to the fairness of testing for current drivers.

- 25 Hi I would like to put my views across for the removal of Hackney zones.

 Just in case my last one was "lost"
 - what % of drivers from each zone do you propose will enter the other zones for work
 - is this free run or by way of having a job...Cross borders if you will
 - how was this data collected
 - can this data be made available to scrutinise
 - from what can be estimated via group chats and social media. The cross will happen if any between Wellingborough and Rushden; then Kettering and corby. Anything else the distance to too great, just to drive to the other zone. Which will mean in 4 years Wellingborough and

Many of the points raised here have been addressed above. The reference to the Judicial Review of North Yorkshire Council who have gone through the removal of zones relates to alleged errors in process.

	Rushden will not have any hackney's as everybody is committed not to change to WCV	
	 what will be done in ways of enforcement for when drivers take issue with other drivers being on the rank 	
	 knowledge test across the 4 zones. With technology is this needed if de-zoned. The test is costly and out dated. With needing to know 382 sq miles. London covers 6 sq miles Councils such as below have done or are doing away with it 	
	• bury	
	Plymouth	
	TFL considering	
	 what lessons are being learnt from the judicial review happening Currently in North Yorkshire 	
	 what guarantees will we be offered that we will not be breaking the law • safety - the taxi licence main purpose is to maintain public safety. This will not make a difference either way, so why implement 	
	As a side issue. I have floated an idea which seems to be gaining paceif the council would agree to having a mixed fleet. Wellingborough and Rushden would support the changes. With Kettering not really voicing an opinion. That would only leave corby in disagreement.	
26	Does this mean taxis from other areas can work from Kettering Taxi	No comment
	ranks. If so the zones shouldn't be removed as it is already difficult to get on the Taxi ranks in Kettering at the weekends.	

27	I have been a Hackney carriage operator in Corby since 2007. In that time I have also represented the Taxi owners and drivers in dialogue and opinion with the then Town Council. These meetings were in my opinion the best way of inclusion on decision making and real life scenarios that would occur within the trade. Since the new Licensing Authority has came into place there has no longer any dialogue, or the dialogue that has taken place has been unprofessionally not minuted which is inept to say the least. The zones should remain as they are. The public deserve	No comment
	the best possible service and by maintaining the zones the public will be served. The councillors should take note of this. In one of the Licensing committee meeting's I attended it was put to the councillors that if I were to take a fare to Wellingborough and there was somebody waiting on a rank for a taxi I would have to drive straight back to Corby as I was not permitted to ply for hire in another Zone. Which I and all the other Hackney drivers throughout the Zones are aware of, what was disappointing was that the councillors sold it to one another that the person on the rank wanted to go to Corby and the poor Corby taxi driver couldn't take the fare. It was absolutely ridiculous coming out with a 1 in 100 million chance of that ever happening it put a slant on the whole case or biased leaning towards what they want Which is de zoning. I'm going to fight this all the way.	
28	Good morning I am totally against proposed deboning as it will highly effect my business which I have worked hard to build for 19yrs	No comment
29	Good evening I'm writing this email about the the proposed Hackney carriage zone change. I don't believe it's fair on us as a Hackney driver having already done all the tests. To pass also the new driving and wheelchair tests. Just for us to be told we need to do a new test for all of North Northamptonshire. I only want to be able to pick up in the kettering zones as this is my where I live.	See 2 above

30	I am against the dezoning.	No comment
31	I think it's better if the zone	NO Comment - supporting one zone.
	restrictions finished many thanks	
32	Hi I strongly oppose to this as this will make nearly impossible for any	No comment
	driver to pass the Hackney licence and plus the local public will suffer as	
	well as they will not have any Hackney drivers left to serve the public.	
	Thks	
33	I am totally against this , and believe it is a ridiculous idea !	No comment
34	Good morning Taxi licensing Team. I'm agains the removing of zone.	No comment
	Regards	
35	Note this response follows the format of the consultation on the website)	No comment to much of what has been said
		here.
	1 In what capacity are you responding to this survey?	

Hackney Carriage driver/proprietor, Resident of North Northamptonshire Other:

The proposal

- To what extent do you agree or disagree with the proposal to remove the zones? Strongly disagree
- 3 If you think the proposal would have a positive impact, then please tell us why here: Positive impacts:
- If you think the proposal would have a negative impact, please tell us why, along with any suggestions on how any potential negative impacts could be reduced or avoided: Negative impacts:

I don't agree that zones should be merged. There isn't sufficient place in Kettering silver street Taxi rank as customer doesn't come to any other taxi rank and there are always queuing to get a spot to pick a fare if other zones Hackneys are allowed things will get more worse for Kettering drivers.

I understand the reason you stated that why zone should be merged. "While the Authority's new policy requires that all new hackney carriages are wheelchair accessible, this will take time to impact on the whole fleet so, in the meantime, the removal of zones will allow these existing vehicles to operate across the whole Authority area." But if someone needs a wheelchair Hackney vehicle they can always private hire a Hackney vehicle from other zones.

5 If there is anything else that you would like to tell us that you have not already told us, you can do so here: any other comments: The business is already low because of cost of living crisis the vehicle requirements for the new Hackney carriage isn't affordable for most of the driver as it costs around 50K. This will cause disappearing of the Hackney carriage in the future. In West Northamptonshire the Hackney carriage vehicle is allowed to have wheelchair access from the rear and

With regards to rear wheelchair access on hackney carriages, this was never considered as sufficient access to the rear of a hackney carriage when queueing on a rank would not be possible and the customer is most likely to have to go down and up kerbs and be in the highway for access to and egress from the vehicle.

those vehicles are affordable and more economical to run the business	
please consider to allow those types of vehicles in North	
Northamptonshire. Thanks	

Agenda Item 5



Place and Environment Scrutiny Committee

Tuesday 30th April 2024 - 7pm

Report Title	Developer Contributions Scrutiny Panel Final Report
Report Author	George Candler Executive Director for Place & Economy (Deputy Chief Executive) George.candler@northnorthants.gov.uk

Are there public sector equality duty implications?	☐ Yes ☑ No
Does the report contain confidential or exempt information (whether in appendices or not)?	☐ Yes ⊠ No
Applicable paragraph number/s for exemption from publication under Schedule 12A Local Government Act 1972	Choose an item.
Which Corporate Plan priority does the report most closely align with? Our priorities for the future North Northamptonshire Council (northnorthants.gov.uk)	Choose an item.

List of Appendices

Appendix A – Climate Change Impact Assessment tool

1. Purpose of Report

1.1. Following the decision of the Scrutiny Committee in 2023 to establish a Scrutiny Panel to review the Council's Developer Contributions function, this report provides an overview of the work of the Panel between December 2023 and April 2024, and sets out the recommendations made by the Panel to help guide the continued improvement of the service.

2. Executive Summary

- 2.1. Developer Contributions are a matter of local significance. It is therefore important that the Council has assurance through its scrutiny process that there are effective governance arrangements in place to ensure the service is fit for purpose, and delivering the best possible outcomes for North Northamptonshire and its residents
- 2.2. The Place & Environment Scrutiny Committee identified a need for a more detailed review of Developer Contributions (commonly referred to as Section 106 (S106) obligations) and a Developer Contributions Scrutiny Panel was

- established, to review the operations of the Council's Developer Contributions service. This included work to address the findings of an audit report and peer review carried out between April 2021 and September 2022, which highlighted areas for improvement across different aspects of the service, including legacy arrangements.
- 2.3. A Scoping Report was presented to the Committee in October 2023 setting out the rationale, purpose and approach of the Panel. It was confirmed that a series of focused meetings be held during December 2023 April 2024 to review and investigate the Council's approach to Developer Contributions, including the following areas:
 - 2.3.1. Policy and legislative framework
 - 2.3.2. Issues and opportunities in the current system
 - 2.3.3. Addressing the audit and peer review outcomes
 - 2.3.4. Monitoring, reporting and governance processes
 - 2.3.5. Project delivery
 - 2.3.6. Future areas of focus
 - 2.4. Following this review the Panel would provide a series of recommendations for the service to support continued improvement and provide continued assurance with respect to the effective governance of developer contributions for the Council.
 - 2.5. The purpose of this report is to advise Councillors of the key findings and recommendations of the Panel.

- 2.6. The recommendations of the Developer Contributions Scrutiny Panel for consideration for the scrutiny committee are:
 - (a) That there is a mechanism for councillors, town and parish councils, to access (either directly or via the Developer Contributions team) details regarding S106 Agreements within their respective areas, including information on new and historic S106 Agreements.
 - (b) That councillors are notified regarding the signing of any new S106 Agreements within their wards and the contributions that these will provide.
 - (c) That councillors, town and parish councils are better informed of the process for putting forward comments in relation to S106 requirements within their wards during consultation stage on new planning applications, supported by easy-to-use guidance setting out the types of contributions that may be secured based on adopted policy, evidence and strategic priorities.
 - (d) That details of all relevant policy documents relating to securing S106 obligations be easy to locate on the Council's website.
 - (e) To explore (where appropriate) the use of bonds to provide added security to the Council in respect of S106 contributions payable.
 - (f) That an annual report be presented to councillors detailing S106 funds requested, secured, collected, spent and returned, and confirming future priorities for project delivery.
 - (g) That work continues to complete the restructure of the service to support the management of S106 Agreements and ensure sufficient resources and capacity are in place to enable improvements to be implemented.
 - (h) That work to move legacy S106 records into a single new ICT system for Planning continue, supported by the Transformation team, enabling a more harmonised and streamlined monitoring and reporting process for Developer Contributions.

- 2.7. Reason for Recommendations
 - To support continued improvement of a significant area of the Council's work
 - To align with the Council's transformation outcomes.
 - To accord with legislation and adopted policies of the Council.

3. Report Background

- 3.1. North Northamptonshire has a strong history of delivering growth, in terms of housing and employment.
- 3.2. Between 2011 to 2021, the population grew at more than twice the national average and there remains significant potential to deliver new homes and jobs, in particular through Sustainable Urban Extensions, supported by adequate investment in infrastructure.
- 3.3. Developer contributions (secured in North Northamptonshire through Section 106 legal agreements) are an established mechanism through which developers contribute towards the provision of such additional services and infrastructure required as a result of development.
- 3.4. The focus of developer contributions is largely on site-specific mitigations. They will usually only be applied to secure delivery of additional infrastructure capacity over and above the existing level of provision. However, in some cases these contributions may also support the delivery of larger, strategic scale schemes.

Policy & Legislative Framework

- 3.5. Developer contributions may only be sought where they meet the three legislative tests, as set out in Regulation 122 of the Community Infrastructure Levy (CIL) Regulations and paragraph 57 of the National Planning Policy Framework 2023. This demands that planning obligations must only be sought where they meet all of the following criteria:
 - Necessary to make the development acceptable in planning terms
 - Directly related to the development; and
 - Fairly and reasonably related in scale and in kind to the development
- 3.6. Failure of a local planning authority to demonstrate compliance with these three tests may result in contributions being removed from S106 agreements and may also result in legal challenge.
- 3.7. The adopted North Northamptonshire Joint Core Strategy (Local Plan Part 1) sets out the strategic need for delivery of and investment in infrastructure through developer contributions, and this is further supported by the Part 2 Local Plans (including Site Specific Plans), the adopted Minerals and Waste

- Plan, and a range of Supplementary Planning Documents, guidance and other adopted policy frameworks.
- 3.8. These documents together form the basis of any request for Developer Contributions made in response to proposed new development and are the starting point for identifying the types of project that may be delivered as a result. It was reported to the Panel that all of these documents are available to view on the Council's website in its 'Growth, plans and policies' section¹
- 3.9. Other statutory bodies and infrastructure providers (such as NHS England, the Police and Fire Service, Natural England or National Highways) will also be able to secure Developer Contributions where necessary and where impacts on their services and facilities are identified. In the majority of circumstances, those parties will be responsible for evidencing their own requirements and identifying the specific measures necessary to support growth. The Council plays an important role in supporting this work however, through collaboration at plan setting stage, consultation on planning policy and new applications, and working in partnership on schemes where there is mutual benefit to joint working.
- 3.10. The Panel considered it important for councillors, and local town and parish councils, to have a greater understanding of the types of infrastructure that could be secured through Developer Contributions, and to have clearer guidance available to them to support any potential future requests. It was also viewed important that these same parties are notified when new S106 Agreements were signed, and to make it easy to request or to directly access information regarding developer contributions secured from sites and S106 funded projects in their areas.

Issues and Opportunities in the current system

- 3.11. A key area of concern highlighted by the Panel was that of viability and the ability of the Council to respond to these challenges effectively.
- 3.12. Viability considerations need to be taken into account in accordance with National Planning Practice Guidance, which sets out that the total cumulative cost of all relevant policies should not be of a scale that will make development unviable.
- 3.13. Where viability concerns are highlighted by an applicant, the Council will undertake an assessment and where necessary instruct an external viability expert to provide expertise. In the event that this results in confirmation that a scheme is unviable when considering the full cost of developer contributions, then an appropriate level of reduction may be agreed, informed by service areas, strategic priorities and adopted policies. Any such circumstances will also be reported to the relevant planning committee for consideration before a decision is reached.
- 3.14. The Panel considered that it was critical for councillors to understand viability concerns if this had potential to impact on delivery of infrastructure, and highlighted the importance of these being considered by the relevant

.

¹ https://www.northnorthants.gov.uk/growth-plans-and-policies

planning committee. It was also suggested that where deeds of variation to existing S106 agreements were sought on viability grounds (which could potentially lead to a reduction in future S106 contributions), that there be closer engagement with councillors to explore the impacts of this and that local communities are better informed of any resulting changes.

- 3.15. The Panel explored the different options available to the Council regarding enforcement of S106 obligations, for example in the event of a financial obligation not being paid when due, non-delivery of a specific obligation, or in the event of a developer going into administration before discharging its obligations. This includes a range of measures, including planning enforcement, debt recovery or potential legal action being instigated. Where necessary, any action will be assessed on a case-by-case basis with the relevant services and with input from legal services as to the most appropriate course of action.
- 3.16. Recognising the mechanisms already in place to enforce obligations, Panel members asked whether there might be a way to further mitigate or manage any potential risk to the Council of late or non-delivery, by exploring the use of bonds in respect of developer contributions. Such an approach would grant the Council a considerable degree of certainty that funds could be claimed in the event of a default occurring, to ensure the necessary infrastructure works could be completed. The Panel recommended that this proposal be considered in more detail.

Addressing the audit and peer review outcomes

- 3.17. Prior to the establishment of North Northamptonshire Council on 1st April 2021, each of the legacy authorities had different arrangements in place for managing developer contributions, with each authority also using its own database or system for monitoring compliance.
- 3.18. Early in 2021/22 it became apparent that the level of detail, accuracy and completeness of some of the monitoring records that had transferred into the Council via the legacy authorities varied considerably, and an internal audit identified number of areas for improvement to improve consistency and increase the level of assurance provided through harmonised governance and reporting arrangements.
- 3.19. In addition to the audit, the Planning Advisory Service peer review of the Council's planning service in 2022 reported a perception amongst some of those consulted that the Council was "not getting the most" out of Developer Contributions, and that there was a perceived lack of visibility over what had been accomplished noting however that works was already underway to address these concerns.
- 3.20. As a result of the audit and peer review findings a number of actions were implemented by the developer contributions service, including:
 - 3.20.1. Constructing an accurate and up to date record of all S106 Agreements currently in place

- 3.20.2. For each S106 Agreement confirm the raising of invoices and receipt of income in accordance with trigger points and verify that spend has occurred in accordance with requirements
- 3.20.3. Introduce a consistent process and systems for administering, recording and monitoring S106 Agreements including standardised policies and procedures, and establishment of multi-disciplinary meetings where appropriate
- 3.20.4. Formally define the role of officers with responsibility for administering S106 Agreements and identify sufficient resources to perform this role across North Northamptonshire
- 3.20.5. Introduce regular reconciliation of planning and finance records in respect of S106 income and expenditure
- 3.20.6. Implement a formal reporting process to senior management and at committee level that is consistently applied across the Council
- 3.21. The progress of the Developer Contributions service in responding to the recommendations of the 2021 audit report has been reported at regular intervals to the Council's Audit and Governance Committee, culminating in the re-audit of the service in early 2023. This concluded that significant improvements had been made since the original audit and resulted in an improved rating of 'Satisfactory' for the service, which was reported back to the Committee in June 2023.
- 3.22. It is however recognised that some areas of activity are ongoing for example with resources and capacity being linked to the wider restructure of Place & Economy which has not yet completed, and the Council's move to a new ICT system for its planning services which will incorporate a platform to assist with monitoring S106 Agreements, reducing reliance on manual reconciliation and helping the service to be more effective and efficient as a result.
- 3.23. The Panel recommended that work on these areas continue to be a priority for the Council, to support the continued improvement of the developer contributions service

Monitoring, reporting and governance processes

- 3.24. As highlighted above, a key area of focus for the developer contributions service, working with the Assistant Director of Growth & Regeneration, has been to provide a clear way forward to resolve legacy issues and improve the effectiveness of the service. This has included a review of processes and governance arrangements, culminating in the development of a new internal protocol for the management of developer contributions.
- 3.25. The protocol establishes clear internal processes for delivering a fully integrated end-to-end S106 developer contributions function for the Council, operating in a consistent, structured and managed way that provides high levels of assurance across all areas within its scope. This includes:
 - 3.25.1. Clear procedures and responsibilities for collecting and allocating S106 contributions

- 3.25.2. Clear procedures and responsibilities for discharging S106 obligations
- 3.25.3. Regular monitoring and reporting requirements
- 3.25.4. Proposals for the production of clear and publicly accessible information relating to S106 matters
- 3.26. The protocol also sets out the establishment of a new Developer Contributions Board, to oversee the effective implementation of the protocol and to support the effective planning, prioritisation and governance of S106 developer contributions across all directorates.
- 3.27. A draft of the protocol was presented to the Planning Transformation Board in August 2023 and subsequently to the Developer Contributions Board for review and comment prior to its implementation in October 2023.
- 3.28. The Developer Contributions Board will oversee the production of the Council's infrastructure funding statement an annual report detailing the amounts of S106 funding secured, received, spent, and (where applicable) returned by the Council in the previous reporting year, and outlining future priorities for project delivery. These reports will be published annually on the Council's website, improving transparency and access to information on S106 developer contributions for local communities.
- 3.29. The Panel recommended that the annual report be provided to councillors for information.

Project Delivery

- 3.30. Ensuring delivery of the infrastructure required as a result of new development is critical in supporting growth, creating sustainable communities and mitigating the impact of development on existing services and facilities.
- 3.31. In order to account for inflationary costs between the date of a S106 Agreement being signed and a payment being received by the Council, all financial contributions secured through S106 Agreements are required to be 'index linked'. This provides certainty for the Council that the funding it will receive in future will be able to cover the actual future cost of delivering the infrastructure.
- 3.32. The Panel highlighted a number of specific sites and projects from across North Northamptonshire where there had previously been perceived delivery issues, and the reasons behind this.
- 3.33. In some cases, it was considered that the wording of a particular obligation in a S106 Agreement could provide greater flexibility for the Council and/or Developer to respond to changing patterns in demand for infrastructure for example to address cumulative impacts across a wider area or to respond to changes in take up of specific services e.g., school provision. This would also help the Council to respond to new priorities for infrastructure delivery as they arise.

- 3.34. It was however recognised that in all instances, there is a continued need for the Council to demonstrate that developer contributions meet the legislative tests (as set out above).
- 3.35. The Panel recommended that the developer contributions service continue to work with the Council's legal services to review standard template S106 clauses to improve their effectiveness and strengthen the Council's position.
- 3.36. The Panel also recommended improved communication between services and local communities regarding delivery of projects in their areas supported through S106 developer contributions.

Future areas of focus

- 3.37. Whilst a substantial amount of work has been carried out to date by the developer contributions team to respond to the historic challenges inherited by the Council and address the findings of the audit report and peer review, there are a number of further areas of work that have been identified for future development, both as a result of continued review and improvement of the service but also as a result of the input of the Panel.
- 3.38. A key recommendation of the Panel was to support local town and parish councils gain an improved understanding of the range and type of S106 developer contributions that they could potentially seek to secure in future, and the types of projects that these could be used to deliver mindful of the three legislative tests set out in above. The developer contributions service will also work with the Transformation team leading on the ICT planning service project to identify where there might be opportunities to deliver improved public access via the website to S106 data.
- 3.39. As outlined above, there is already a range of policy and guidance documentation available on the Council's website setting out the adopted approach to securing developer contributions, however much of this was developed and adopted by the legacy authorities prior to local government reorganisation and whilst there is an overlap across specific services there remain some historic differences.
- 3.40. The Panel recommended that clear and consistent guidance be provided to town and parish councils, to support the identification and prioritisation of local schemes.
- 3.41. Coupled with this, it was recommended that the developer contributions service work closely with the planning policy team and with service areas to ensure a consistent approach to S106 as part of the emerging work on the update to the Local Plan.

4. Issues and Choices

4.1. Recognising the progress that has been made since 2021 by the developer contributions service in addressing historic weaknesses identified in the 2021 audit report and 2022 peer review, it is now a good opportunity for the

- Council to assess the current position and make recommendations for further improvement both in the short and long term.
- 4.2. The Scrutiny Committee is requested to review the progress made in responding to the audit and peer review recommendation, note the actions still underway and support the recommendations for further improvement set out herein.

5. Next Steps

- 5.1. As outlined above, the Council's developer contributions function will work to implement the recommendations as set out, working with colleagues across different service areas as well as external partners to support delivery of a consistent, streamlined and efficient service. This will also involve identifying best practice and shared learning opportunities with other authorities, building on existing regional partnership networks both formal and informal.
- 5.2. A report on the recommendations set out in this paper will be presented to the Council's Executive.

6. Implications (including financial implications)

6.1. Resources, Financial and Transformation

- 6.1.1. There are no direct financial implications arising directly from this report. However the effective governance of S106 developer contributions is an area of significance for the Council, being a key mechanism for ensuring that financial and non-financial obligations relating to the delivery of infrastructure projects are complied with to meet the needs of planned for growth and to effectively mitigate the impact of development.
- 6.1.2. It is also important that the synergies and interdependencies between some of the recommendations set out and wider transformation initiatives (such as the restructure of the Growth and Regeneration service and the ICT planning transformation project) are acknowledged. Effective implementation of these wider transformation schemes will help to support delivery of the recommendations set out in this report, by providing the resources, capacity and systems that have been identified as necessary to the continued improvement of the service..

6.2. Legal and Governance

- 6.2.1. There are no direct legal implications resulting from this report, as it sets out actions for service delivery improvements. It should however be noted that developer contributions secured through S106 obligations are legally binding on both the owner/developer of the relevant site and the Council.
- 6.2.2. Ensuring an effective governance process is in place to oversee management of S106 agreements is therefore a key component of providing the necessary assurance to the Council that these obligations are being complied with, minimising risk and supporting infrastructure delivery.

6.2.3. The recommendations set out in this report will support this process, in addition to which the continued operation of the Council's Developer Contributions Board will provide effective internal governance and oversight of decisions relating to the allocation and expenditure of S106 contributions.

6.3. Relevant Policies and Plans

- 6.3.1. The adopted North Northamptonshire Joint Core Strategy (Local Plan Part 1) and associated Part 2 Local Plans, Supplementary Planning Documents, Infrastructure Delivery Plan, adopted Minerals and Waste Plan, and Planning Obligations Framework: Creating Sustainable Communities (2015, as amended) set out the overarching policy basis which underpins the Council's approach to S106 developer contributions.
- 6.3.2. All relevant policy documents can be found on the Council's website: https://www.northnorthants.gov.uk/growth-plans-and-policies
- 6.3.3. The recommendations set out in this report are in line with the Council's Corporate Plan, particularly the commitments to create safe and thriving places, provide a green, sustainable environment, support connected communities and provide modern public services.
- 6.3.4. Activity undertaken as a result of the recommendations in this report will help to promote a harmonised, streamlined and efficient service, support delivery of infrastructure priorities and improve transparency for local communities regarding developer contributions in their area

6.4. **Risk**

6.4.1. There are no significant risks arising from the recommendations of this report. However, delivery of an effective S106 developer contributions service is a priority for the Council. The recommendations set out above have been designed to build on the response already underway in relation to responding to the 2021 audit and peer review, helping to further minimise potential risk and improve service delivery. Those actions still ongoing at this time are included on the Council's risk register for continued monitoring and review. These actions include delivery of additional capacity and resources through the restructure of the Growth and Regeneration service and delivery of the ICT Planning service transformation project.

6.5. **Consultation**

6.5.1. No consultation is required in relation to this report.

6.6. Consideration by the Executive

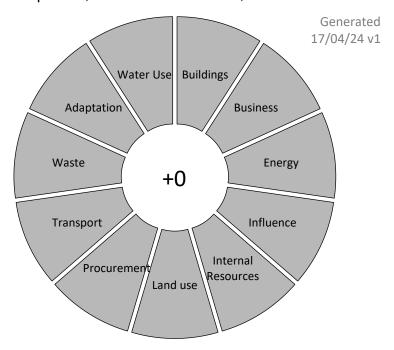
6.6.1. No prior consideration or decisions have been made by the Executive in respect of the recommendations set out in this report.

6.7. Equality Implications

6.7.1. There are no equality implications arising from the recommendations of this report.

6.8. Climate Impact

- 6.8.1. The climate change impact assessment has been completed, showing zero impact directly as a result of the recommendations of this report.
- 6.8.2. The infographic shows the relative costs and benefits of the decision on 11 different categories with respect to the climate: Buildings, no effect. Business, no effect. Energy, no effect. Influence, no effect. Internal Resources, no effect. Land use, no effect. Procurement, no effect. Transport, no effect. Waste, no effect. Adaptation, no effect. Water Use, no effect:



North Northamptonshire Council has committed to being a carbon neutral organisation by 2030, 5 yrs & 8 mos away.

6.8.3. A Climate Change Impact Assessment will need to be carried out in relation to individual projects supported through S106 developer contributions in order to ensure appropriate impacts are identified and considered..

6.9. **Community Impact**

6.9.1. The recommendations set out in this report will support the continued improvement of the Council's S106 developer contributions function which will in turn have a positive impact on local communities by reducing complexity, improving communication and transparency of S106 related matters and supporting delivery of infrastructure projects across North Northamptonshire to help mitigate the impact of development.

6.10. Crime and Disorder Impact

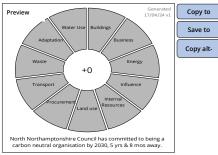
6.10.1. There are no direct Crime and Disorder impacts relating to the recommendations set out in this report.

7. Background Papers

- 7.1. Town and Country Planning Act 1990 (as amended): <u>Town and Country Planning Act 1990 (legislation.gov.uk)</u>.
- 7.2. Community Infrastructure Levy Regulations (2010) as amended: <u>The Community Infrastructure Levy Regulations 2010 (legislation.gov.uk)</u>.
- 7.3. Report to Scrutiny Committee (31 October 2023) Proposed Scoping for Developer Contributions Scrutiny Panel and Appendix:
 - 7.3.1. <u>Scrutiny Report Developer Contributions Scrutiny Panel Scoping</u>
 Oct 23.pdf (moderngov.co.uk)
 - 7.3.2. <u>Appendix Draft Scrutiny Review Panel Scoping Developer Contributions 20 Oct 23.pdf (moderngov.co.uk)</u>.



Directorate &	Discound Formania		
Service Area	Place and Economy		
Report Name	Scrutiny Panel Report - S106 Developer		
	Contributions		
Report date	15/04/2024		
Report author &	George Candler - Executive Director of		
role	Place & Economy		
Proposal Summary	Report to set out recommendations of the		
	Scrunity Panel regarding management &		
Export filename	Scrutiny Panel Report - S106 Developer	l.	
	Contributions CCIA 15.04.2024	ŀ	





Category	Impact	Notes / justification for score / existing work	Score
		(see guidance sheet or CCIA detailed notes for more information)	(-5 to +5)
Buildings	Building construction	N/A	
Buildings	Building use	N/A	
Buildings	Green / blue infrastructure	N/A	
Buildings	Green blue initiastructure	IWA	
Business	Developing green businesses	N/A	
Business	Marketable skills & training	N/A	
Business	Sustainability in business	N/A	
Business			
Energy	Energy efficiency	N/A	
Energy	Reducing energy demand	N/A	
Energy	Switching to low-carbon energy supply	N/A	
Energy			
Influence	Communication & engagement	N/A	
Influence	Wider influence	N/A	
Influence	Working with communities	N/A	
Influence	Working with partners	N/A	
Influence			
Internal Resources	Material / infrastructure requirement	N/A	
Internal Resources	Staff time requirement	N/A	
Internal Resources	Staff travel requirement	N/A	
Internal Resources	External funding	N/A	
Internal Resources			
Land use	Carbon storage	N/A	
Land use	Improving biodiversity adaptation	N/A	
Land use	Natural flood management	N/A	
Land use			
Procurement	Food & Drink	N/A	
Procurement	Products	N/A	
Procurement	Single-use plastic	N/A	
Procurement	Services	N/A	
Procurement			
Transport	Decarbonising vehicles	N/A	
Transport	Improving infrastructure	N/A	
Transport	Demand reduction	N/A	
Transport	Supporting people to use public transport		
Transport	Supporting people to use active travel	N/A	
Transport			
Waste	End of life disposal / recycling	N/A	
Waste	Waste volume	N/A	
Waste			
Adaptation	Drought vulnerability	N/A	
Adaptation	Flooding vulnerability	N/A	
Adaptation	Heatwave vulnerability	N/A	
Adaptation			
Water Use	Improving water-use efficiency	N/A	
Other	Other 1		
Other	Other 2		
Other	Other 3		
Other	Other 4		

Mitigations
(If the impact is negative, please provide a mitigating action for reducing the impact going forward)

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Agenda Item 6



Place & Environment Scrutiny Committee Tuesday, 30th April 2024

Report Title	Carbon Management Plan Annual Report 2022/23 Scrutiny Panel Feedback	
Report Author	Jonathan Waterworth Assistant Director Assets & Environment	

Are there public sector equality duty implications?	☐ Yes ☒ No	
Does the report contain confidential or exempt information (whether in appendices or not)?	☐ Yes ⊠ No	
Applicable paragraph number/s for exemption from publication under Schedule 12A Local Government Act 1972	Not applicable	
Which Corporate Plan priority does the report most closely	Green,	
align with? Our priorities for the future North Northamptonshire	sustainable	
Council (northnorthants.gov.uk)	environment	

List of Appendices

Appendix A – Carbon Management Plan Annual Report 2022/23

1. Purpose of Report

1.1. This report provides a summary of the work that has taken place toward the delivery of the Carbon Management Plan (CMP) and the Council's goal to become a carbon neutral council, by 2030 from December 2022 – December 2023, and seeks comments/ feedback from the Committee prior to the report being considered by the Executive for approval.

2. Executive Summary

- 2.1 In December 2022, the Executive approved North Northamptonshire Council's (NNC) CMP, which set out how the Council will achieve its goal of becoming carbon neutral by 2030. The CMP also established the Council's baseline carbon emissions based on available 2021/22 data and identified key areas of focus to achieve its targets, through carbon emission initiatives and carbon offsetting.
- 2.2 The Plan has been reviewed quarterly by the Sustainable Communities Executive Advisory Panel, and the Annual Report reflects progress made from the period December 2022 December 2023. This report details the recommended changes, proposed new activities, and provides an update on the Council's carbon footprint.

3. Recommendations

- 3.1. It is recommended that the Place and Environment Scrutiny Committee:
 - (a) Notes the positive work undertaken toward the delivery of the CMP;
 - (b) Provides comments and feedback on the findings of the CMP Annual Report at Appendix A.
 - 3.2. Reason for Recommendations:
 - The CMP Annual Report sets out progress on the key areas of focus for the Council to achieve its target to be carbon neutral by 2030.
 - The CMP Annual Report supports the Council's ambition for climate change mitigation as set out in the Corporate Plan.
 - Whilst the projects within the CMP require financial investment, they will provide both operational efficiencies and carbon savings.
 - The updates set out in the report compliment a number of existing environmental policies, such as the Pollinator Strategy and Tree Management and Care Policy.

The recommendation will be subject to Executive approval on 13th June 2024.

3.3. Alternative Options Considered:

The alternative option is not to publish the CMP Annual Report. This would not align with the Council's declaration of a climate and environment emergency, or wider strategic priorities. This option is therefore not recommended.

4. Report Background

- 4.1 In July 2021, the Council declared a Climate and Environment Emergency and subsequently the Council committed to becoming carbon neutral by 2030. The Council's Carbon Management Plan was approved in December 2022 to support this goal.
- 4.2 Further, as part of the 2021/22 budget setting process, the Council earmarked £1m of reserves funding over three years to support the Council on its journey to becoming carbon neutral. This report also provides an update on funding spend.
- 4.3 The CMP Annual Report (Appendix A) provides an overview of progress made in delivering the CMP after its first year; covering December 2022 to December 2023, including recommended changes, and proposed new activities. It also provides an update on the Council's carbon footprint, highlighting changes from the previous year's monitoring and original baseline.

5. Issues and Choices

- 5.1 The CMP Annual Report is the first opportunity for the Council to illustrate progress made toward the delivery of the plan and to becoming carbon neutral. It has been developed with input from services across the Council, recognising that a cross-directorate approach must continue to be taken to ensure the Council's ambition is achieved.
- 5.2 CMP Annual Report: Carbon Footprint Update

- 5.2.1 The December 2022 CMP detailed that as a new organisation we did not have a historic baseline of carbon emissions from which to work from, and that work would need to be undertaken to build on the quality of the emissions data in the coming years. This included expanding the range of Scope 3 reporting to consider the wider impact of our operations, with an anticipation that our reported CO₂e emissions would rise requiring a revised baseline¹. The inclusion of Scope 3 emissions goes beyond what is required of Local Authorities but has been included to illustrate the Council's commitment to climate change and transparency of the impact of its operations.
- 5.2.2 As part of this annual report, the 2022/23 carbon emissions for the Council have been calculated, with work undertaken to build upon the quality and completeness of the Council's emissions data and expand the range of Scope 3 reporting. For the 2022/23 financial year, the Council's total carbon footprint was 20,084.25 tCO₂e. This increase on the 2021/22 figure is attributable to:
 - The inclusion of Scope 3 emissions linked to the disposal of household waste collected from residents and businesses, water supply and treatment, and an increase in staff business travel;
 - The inclusion of Scope 1 fleet mileage emissions²; and
 - An increase in natural gas usage following the collection of more accurate and complete datasets from Council assets

A full breakdown of the Council's emissions is detailed on page 16 of the CMP Annual Report. We have also retroactively updated the 2021/22 carbon footprint to reflect any missing/ estimated data. Whilst it may be seen as disappointing that the Council's emissions have increased, the inclusion of wider reporting standards, in line with the Greenhouse Gas Protocol, only better serves to identify positive actions the Council can take to tackle climate change and lead by example.

- 5.2.3 Going forward, the 2022/23 carbon footprint will be used as the Council's baseline year as it provides a more accurate representation of emissions. This means NNC's carbon neutral trajectory will be measured against this figure. Further work will need to be undertaken to analyse indirect Scope 3 emissions associated with the Council's supply chain. The purpose of this work is to enable indirect Scope 3 emissions to be monitored and reported on annually and updated in line with prevailing best practice guidance.
- 5.2.4 From the 2022/23 footprint, we have derived the following:
 - 30% of emissions come from electricity and gas usage at council owned and operated sites
 - Fleet mileage and fuel consumption account for 17.3%

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¹ As referenced on page 8 of the Carbon Management Plan 2022.

² The GHG Protocol recommends using a combination of fuel-based and distance-based calculation methodology for fleet emissions. This combination is used because carbon dioxide (CO₂) is calculated from fuel use (litres), whereas methane (CH₄) and nitrous oxide (N₂O) are calculated from distance travelled (mileage). GHG Protocol, "Technical Guidance for Calculating Scope 3 Emissions, Category 4: Upstream Transportation and Distribution," page 51, Scope3 Calculation Guidance 0.pdf (ghgprotocol.org).

- 23.3% of emissions are associated with the disposal of household waste, water supply & treatment, and staff business travel, attributing to the increase on the 2021/22 emissions baseline
- The full percentage breakdown of captured Scope 1, 2, and 3 emissions is outlined on page 6 of Appendix A

CMP Annual Report – Progress Updates for the 82 activities, Changes 5.3 & New Activities

- 5.3.1 In the first iteration of the CMP all 82 activities were allocated a delivery term of short, medium, or long. Over the course of the last year work has commenced on the majority of short- and medium-term activities. Out of the 82 activities:
 - 18 have been delivered
 - 47 have a Green RAG status, meaning they are on track to be delivered as planned, and
 - 1 has an Amber RAG status, meaning it is facing some challenges to delivery; however, mitigation is in place and the delivery timeline is not impacted
- 5.3.2 For the remaining 16 activities it has become apparent that the original prescribed delivery terms are not all feasible, largely due to contractual limitations and the complexity of work that needs to take place to deliver each activity. As a result, 16 activities have a Red RAG status meaning they face considerable challenges, which will likely see the scope/ timeline for delivery impacted. As such, to mitigate blockages and enable on time delivery, the terms have been adjusted for 15 of these activities, as outlined on pages 32-34 of Appendix A. The 1 remaining Red activity (CMP034 – Carbon Neutral Fleet) will maintain a Red RAG status because it cannot be delivered by 2030. This is due to the procurement of new fossil-fuel vehicles for the Wellingborough depot³, with a contract term past the date of delivery of January 2030 as outlined on pages 25-26 of Appendix A. The Council will need to offset these emissions to achieve a carbon neutral fleet in 2030.
- 5.3.3 A request was put out to officers asking for recommendations for new CMP activities to help the Council reduce carbon emissions. 21 new activities were proposed and considered. Of this, 5 are not suitable for further consideration, and 4 require further investigation to determine feasibility, the output of which will determine if they will be added to the 2024/25 CMP Annual Report as new activities. The remaining 12 have been selected and will now be added to the CMP as new activities, as outlined on page 35 of Appendix A.
- 5.3.4 The plan will continue to require investment both in staffing and financial resources to implement and progress delivery. The alternative option of not progressing the plan leaves the Council exposed to further fluctuations in energy costs, ageing technology, and vehicles, and would be a departure

^{3 44} new vehicles were ordered, 8 of which are EVs. At the time of procurement, due to the quick turnaround times required, it was determined that only 8 EVs would be suitable for the Wellingborough depot. This decision was made for a number of reasons i.e., charging infrastructure and space limitations at the depot, the weight of the vehicles, staff need to take vehicles home, and cost. The contract was signed in March 2023 and has for a 7-year term. $\begin{tabular}{ll} Page 234 \end{tabular}$

from the strategic priorities set out in the Corporate Plan. Additionally, not tackling the Council's carbon emissions in the context of the climate and environmental emergency would not illustrate corporate responsibility or set a positive example for North Northamptonshire organisations and residents about how the Council intends to address climate change.

5.4 CMP Annual Report: Achievements

5.4.1 As indicated in the CMP Annual Report 2022/23, there has been a lot of foundational work completed to work toward meeting our carbon neutral target. To include the delivery of 18 activities, across all 8 thematic areas. Some examples include:

Behavioural changes:

- Launch of the Climate Change Impact Assessment (CCIA) tool to inform decision-making;
- Carbon reduction and sustainability questions added to procurement exercises for contracts of £100K or more;
- Carbon literacy training integrated into staff induction, to include 37 members and 101 staff having completed a Carbon Literacy Course; and
- The adoption of our Future Ways of Working Strategy.

Feasibility analysis: conducted to explore decarbonisation options such as improvements to building energy efficiency and opportunities for renewables (i.e., solar PV).

- 24 stock condition surveys completed on 10 leisure facilities and 14 corporate buildings;
- 24 Energy Performance certificates received to inform investment decisions;
- Cost benefit analysis conducted for introducing low carbon bunkered fuel: and
- Procurement of a Fleet Decarbonisation Report (report will be complete in June 2024)

Tangible carbon savings examples include:

Highways: (please note emissions from the activities below are indirect Scope 3, so the CO₂ savings are afforded to Kier Highways rather than the Council)

- 100% of the Highways winter gritting fleet now utilising hydrotreated vegetable oil (HVO) instead of diesel; and
- 35% of petrol driven hand-tools replaced with electric alternatives.

Highways – Streetlighting: (Direct Scope 2 electricity emissions for the Council)

 4,815 halogen lamps have been converted to LED. This is a multiyear project, due to be completed in June 26, and will afford a 75% energy savings equivalent to 500.79 tonnes of carbon dioxide equivalent (tCO₂e) annually.

Fleet:

- 1 Electric Refuse Collection Vehicle (eRCV) is in use out of the Wellingborough Depot. Carbon savings from fuel usage (at 13,000 annual miles) is estimated at 153.47 tCO₂e;
- 18% of our newly ordered fleet is electric, which will result in a carbon savings, amount is dependent on mileage and scope 2 electricity emissions to be calculated at a later date; and
- 18 EV chargers installed at council owned car parks, and a further 169 have been installed on-street across North Northamptonshire.

Assets:

- Energy consumption of IT equipment has been reduced by 69,800 kWh a carbon savings of 27.18 tCO₂e;
- Creation of a new energy management system via Laser and supporting monitoring service, which over time will enable the organisation to understand and improve energy efficiency in buildings and reduce carbon emissions; and
- Grounds Services are in the process of switching approximately 350 petrol/ diesel driven hand tools to battery operated alternatives.

Carbon Sequestration & Biodiversity:

- 20 urban parks identified in Wellingborough suitable for a variety of living things for capturing and storing carbon
- 9,832 trees were planted during 2022/23 (Dec 22- Dec 23) across North Northamptonshire

Big things on the horizon:

Fleet:

 Over the next 4 years, the Council's diesel bunkered fuel supply will be replaced with HVO. A carbon savings of 1,620.23 tCO₂e once the switch over is complete.

Assets:

- Decarbonisation works on the Corby Cube, Corby Swimming Pool, and Desborough Leisure Centre (pending the successful outcome of a PSDS funding bid), to include replacing existing fossil fuel fired boilers with air source heat pumps, and the installation of solar PV and LED lighting. Estimated annual carbon savings of 642 tCO₂e, delivery by March 26; and
- Exploratory conversations with suppliers to understand feasibility of large-scale renewables.

More information pertaining to what has been achieved can be found throughout the CMP Annual Report, to include all 82 progress updates on pages 14 -31 and the general achievements section on pages 10 & 11 of Appendix A.

6. Next Steps

6.1 Appendix A details progress made toward the delivery of the CMP and outlines the Council's carbon footprint for 2022/23. The Scrutiny Committee is asked to consider and feedback on the report content prior to it being considered by the Executive.

7. Implications (including financial implications)

7.1. Resources, Financial and Transformation

- 7.1.1. The CMP identified various actions for which funding will be required. The £1m set aside to support the Council's Climate Change work has been principally utilised for this work, with consideration given to the carbon emissions reduction benefits from proposed feasibility projects. As of February 2024, £468,326.50 has been awarded for various projects and services, including carbon literacy training for staff and councillors; energy and decarbonisation surveys for select corporate buildings and leisure facilities; procurement of battery-operated equipment for grounds maintenance; stock condition surveys for corporate buildings; procurement of net zero and climate change adaptation and mitigation evidence base consultancy; creation of a Residential Energy Efficiency & Energy Officer post; procurement of environmental justice location data, and the commissions of a fleet decarbonisation options report.
- 7.1.2. It is anticipated that the activities may translate into separate capital and/or revenue projects which will require business cases to consider whether they are taken forward. Such decisions will follow established approval processes through the Strategic Capital Board and/or Executive as required. Grant funding also continues to be sought for various decarbonisation activities.
- 7.1.3. This is a multi-year programme of work. Project feasibility studies are ongoing to consider all associated lifetime costs, along with carbon emission reductions. Decarbonisation benefits will be realised throughout the life of the programme and for many years to come. The scale of savings and timeline for payback will be dependent upon the scale of decarbonisation actions that are delivered. This will be considered as part of any future funding request.
- 7.1.4. Growth & Regeneration, Climate Change Officer and Transformation resources comprise the Carbon Management Team. The team are responsible for day-to-day management of the programme, internal engagement initiatives, and performance reporting. Officers from various teams throughout the Council provide additional expertise and capacity for progressing the actions within the plan.

7.2. Legal and Governance

- 7.2.1. Becoming a carbon neutral council by 2030 is not a legal requirement. However, NNC agreed a motion on 22nd December 2022, which establishes an expectation to deliver a range of decarbonisation activities. This report supports delivery of that expectation.
 - 7.2.2. Legislation applicable to the work covered by the CMP Annual Report includes Energy Performance Certificate regulations and Environment Act 2021 obligations.

7.2.3. Contracts required to support delivery are subject to legal and procurement advice.

7.3. Relevant Policies and Plans

- 7.3.1. The CMP Annual Report seeks to reenforce the Council's strategic priorities, as set out in the Corporate Plan:
 - (a) In particular the key commitment to a greener, more sustainable environment:
 - (b) The report also recognises the declaration of a climate and environmental emergency, and its target of becoming a carbon neutral council by 2030.

7.4. **Risk**

- 7.4.1. Should the CMP Annual Report not be approved there is a risk that the Council could appear to not be meeting our corporate responsibilities as outlined in our values and behaviours, specifically Trustworthy, in being open and transparent in providing an annual progress update for the CMP.
- 7.4.2. There is a risk of continued focus/ commitment in terms of delivery of CMP activities across the Council due to other business as usual pressures. This will be mitigated through strong project management, including task management, regular checkpoint meetings with officers, key performance indicator (KPI) reporting requirements, and internal engagement initiatives. Momentum is also dependent on funding. Officers will continue to bid for relevant grant funding.

7.5. **Consultation**

7.5.1. As projects continue to be developed, Ward members and relevant stakeholders will be consulted on any proposals impacting their area.

7.6. Consideration by the Executive

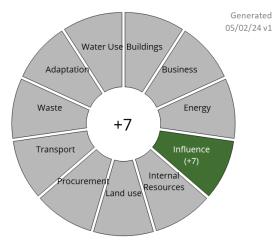
7.6.1. This report is on the Executive forward plan for 13th June 2024 where approval will be sought to publish the CMP Annual Report on the Council's website.

7.7. Equality Implications

7.7.1. The effects of climate change are likely to disproportionately affect the most vulnerable in our society, particularly residents in areas of high deprivation, younger children, and older people. The CMP Annual Report is not anticipated to disproportionately impact on any protected group. An Equality Screening Assessment has been completed and confirms that there are no negative impacts to one or more protected group as a result of this report.

7.8. Climate Impact

7.8.1. A Climate Change Impact Assessment has been completed. The resulting impact has been assessed as follows:



North Northamptonshire Council has committed to being a carbon neutral organisation by 2030, 5 yrs & 10 mos away.

7.8.2. The CMP Annual Report is expected to have a positive net benefit in terms of influence on the Council's activities with relation to the climate. This forms part of a range of other benefits delivered under the Carbon Management Plan which are not affected by this decision.

7.9. **Community Impact**

7.9.1. Continuing to enhance our green environment has a positive impact on health and wellbeing, whilst also improving air quality and creating a sense of place.

7.10. Crime and Disorder Impact

7.10.1. There are no Crime and Disorder issues arising directly from this report.

8. Background Papers

- 8.1. Climate Change Impact Assessment
- 8.2. Equality Screening Assessment







FOREWORD

In July 2021, and at the earliest opportunity for doing so, a Climate and Environment Emergency was declared by the full council. As part of this, North Northamptonshire Council (NNC) committed to becoming carbon neutral by 2030.

Right from the get-go, the council has been clear that climate change and looking after the environment must be the 'green thread' running through the organisation. In line with this, £1 million has been committed as part of the budget.

A significant proportion of this initial funding has been allocated to projects, which align with the actions set out in the Carbon Management Plan (CMP), such as the development of a 10-year Climate and Environment Strategy.

The Carbon Management Plan was developed with the assistance of the Sustainable Communities Executive Advisory Panel. This is a cross-party meeting of councillors that helps to shape various work and policy in areas such as active travel, air quality management and environmental improvements, such as our own Pollinator Strategy. The Management Plan, which is a living document, details the wide-reaching work to be undertaken across all departments and at all levels to ensure the most meaningful impact.

Since the declaration of a Climate and Environment Emergency, NNC has undertaken a number of projects and action to ensure progress towards carbon neutrality. To provide a few examples; over 19,000 trees have been planted since 2021, 169 on-street EV chargers have been installed across our area as part of the VPach project, all of our winter gritting fleet is using Hydrotreated Vegetable Oil (HVO) instead of diesel and an EV refuse vehicle is being trialled. 37 councillors and 101 staff have completed a Carbon Literacy Course and Energy consumption of IT equipment has been reduced by 69,800 kWh - a carbon savings of 27.18 metric tonnes.

Since the declaration of a Climate and Environment Emergency, NNC has undertaken a number of projects and actions to ensure progress towards carbon neutrality, which will be detailed later in this report.

North Northamptonshire Council is starting the way it means to go on in doing our bit to tackle this great challenge. The steps we have taken so far are welcome, and it will be important to work closely with our communities as we make further progress over the coming years.





BACKGROUND

As part of North Northamptonshire Council (NNC) commitment to becoming a carbon neutral council by 2030, we developed our **Carbon Management Plan** (CMP), published in December 2022, which set out our intention to tackle climate change and reduce CO₂ emissions.

This report provides an overview of progress made in delivering the CMP after its first year; December 2022 — December 2023, including recommended changes and proposed new activities. It also provides an update on the Council's carbon footprint, highlighting changes from the previous year's monitoring and original baseline.

Currently, the CMP includes 82 individual activities, which are organised into eight thematic areas, to include:

- Assets & Environment
- Behaviour
- Carbon Offsetting
- Carbon Sequestration & Biodiversity
- Fleet
- Highways & Waste
- Procurement & Supply Chains
- Travel





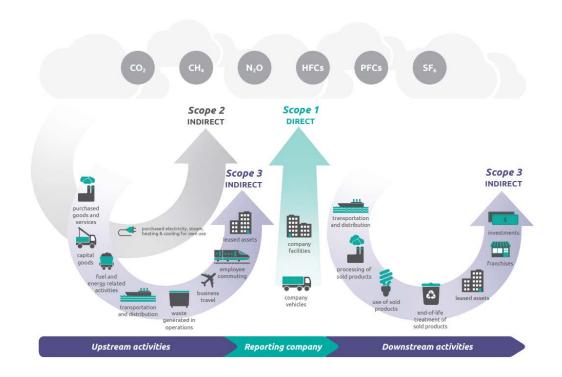
CARBON FOOTPRINT

This section provides an inventory of greenhouse gas emissions for NNC for the financial year 2022/23.

Methodology

The inventory has been calculated according to the **Greenhouse Gas (GHG) Protocol**, the most widely used and accepted methodology for greenhouse gas accounting. The GHG Protocol standards were used for the Council's 2021/22 carbon footprint calculations and will be used for all successive inventories. The GHG Protocol classifies emissions as either Scope 1, 2, or 3 (Figure 1).

The Council's Carbon Management Plan set out to establish the organisation's baseline carbon footprint. The plan detailed that as a new organisation we did not have a historic baseline of carbon emissions from which to work from, and that work would need to be undertaken to build on the quality of our emissions data in the coming years. This included expanding the range of Scope 3 reporting to consider the wider impact of our operations, with an anticipation that our reported CO₂ emissions would rise requiring a revised baseline. The inclusion of Scope 3 emissions goes beyond what is required of Local Authorities but has been included to illustrate the Council's commitment to climate change and transparency of the impact of its operations.



Below the Scope 1, 2, and selected Scope 3 emissions for the Council's carbon footprint will be outlined. Scope 1 and 2 measures those emissions associated with direct councilled operations, whilst Scope 3 elements of the footprint account for emissions associated with indirect activities.





CARBON FOOTPRINT 2022/23

As part of this annual report, the 2022/23 carbon emissions for the Council have been calculated, with work undertaken to build upon the quality and completeness of our emissions data and expand the range of Scope 3 reporting.

For the 2022/23 financial year, NNC's total carbon footprint was **20,084.25 tonnes of CO**, **equivalent (tCO**,**e)**.

This increase on the 2021/22 figure is attributable to:

- the inclusion of Scope 3 emissions linked to the disposal of household waste collected from residents and businesses, and water supply and treatment;
- the inclusion of Scope 1 fleet mileage emissions and an increase in staff business travel; and
- an increase in natural gas usage following the collection of more accurate and complete datasets from Council assets

We have also retroactively updated the 2021/22 carbon footprint, to account for missing/ estimated natural gas data. The natural gas calculation was under reported by 2,709.96 consumption units or 496.4 tCO₃e. The revised emissions calculation for 2021/22 is 14,103.91 tCO₃e.

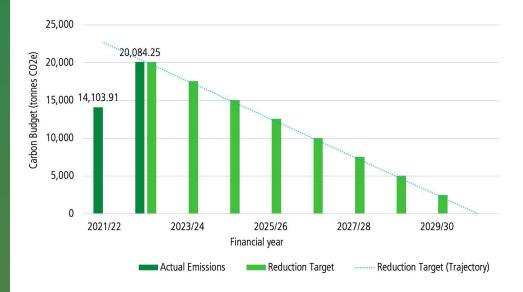
Whilst it may be seen as disappointing that the Council's emissions have increased, the inclusion of wider reporting standards, in line with the Greenhouse Gas Protocol, only better serves to identify the positive actions we can take to tackle climate change and lead by example.

Going forward, the 2022/23 carbon footprint will be used as the Council's baseline year as it provides a more accurate representation of emissions. This means our carbon neutral trajectory will be measured against this figure. Further work will need to be undertaken to analyse indirect Scope 3 emissions associated with the Council's supply chain. The purpose of this work is to enable indirect Scope 3 emissions to be monitored and reported on annually and updated in line with prevailing best practice guidance.

The trajectory chart (figure 2) provides a full accounting of the Council's 2021/22 and 2022/23 emissions data.

As indicated in the trajectory chart, we must reduce council emissions by 2510.5 tCO₂e (12.5% of our baseline) each year to achieve our target of being carbon neutral by the 2030/31 financial year. This annual reduction is equivalent to 0.698 wind turbines running for a year or 95,150 incandescent light bulbs switched to LEDs.

Figure 2: Trajectory chart using the 2022/23 financial year as our new baseline



Emissions:

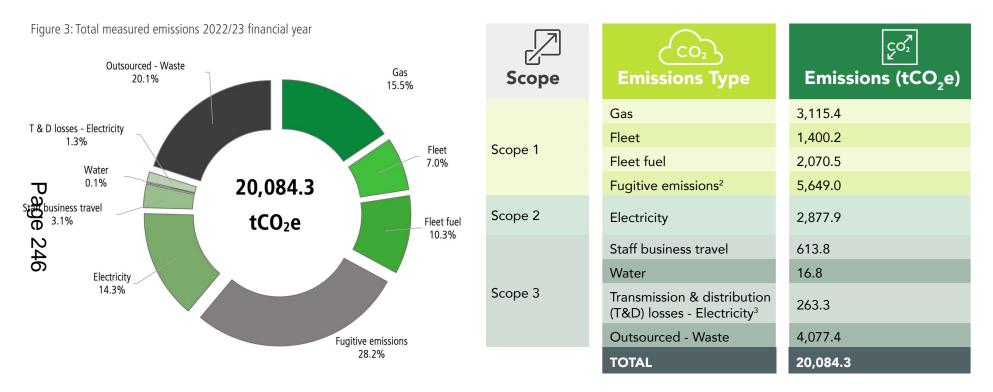
Approximately 30% of measured emissions come from electricity and gas usage at council owned and operated buildings/ sites. Fleet mileage and fuel consumption account for 17.3% (The GHG Protocol recommends using a combination of fuel-based and distance-based calculation methodology for fleet emissions. This combination is used because carbon dioxide (CO_2) is calculated from fuel use (litres), whereas methane (CH_4) and nitrous oxide (N_2O) are calculated from distance travelled (mileage)¹. Whilst 23.3% of Scope 3 emissions are associated with the disposal of waste, water supply & treatment, and staff business travel. The total emissions chart (figure 3) provides a breakdown of each emission source by percentage, whereas the table (also figure 3) outlines total emissions by source.

The next several pages in this section will explore NNC's operational, building, and transport emissions and will explain Scopes 1, 2 and 3 in more detail.





FOOTPRINT BREAKDOWN: OPERATIONAL EMISSIONS



Emissions associated with council operations represent a mix of direct and indirect emissions, which are linked to the Council's direct operations and use of our buildings and assets. To include:

- Scope 1: Natural gas (primarily for heating buildings and water), vehicle fuel consumption and mileage across the Council's fleet⁴;
- Scope 2: Electricity consumption within NNC owned and operated buildings, as well as streetlighting throughout the North Northants area; and
- **Scope 3:** Outsourced Waste (i.e., the disposal of refuse collected from NNC residents), water supply & treatment (arising from NNC operated buildings, where data is available), staff and business travel

⁴The GHG Protocol recommends using a combination of fuel-based and distance-based calculation methodology for fleet emissions. This combination is used because CO₂ is calculated from fuel use (litres), whereas CH₄ and N₂O are calculated from distance travelled (mileage).



²Fugitive emissions are associated with the unintentional leakage or discharge of gases from closed landfill sites and equipment (i.e., air conditioning units).

³T&D losses relates to electricity that is lost during transmission from the national grid.



OPERATIONAL EMISSIONS CONTINUED

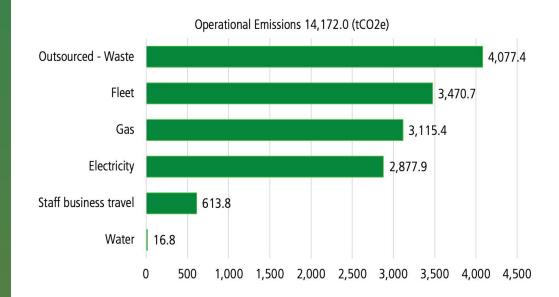
Operational emissions total 14,172.00 tCO₂e, or 71% of our total footprint. Emissions not accounted for in the operational calculation include fugitive emissions (from refrigeration losses and the closed landfill emissions) and T&D losses — electricity. These emissions have however been included in the total footprint calculation.

Building emissions, including electricity and gas consumption, and the supply and treatment of water, account for 30% of emissions (*streetlighting relates to 4.7% of total emissions), the largest operational source of emissions. Total emissions from gas and electricity across all council operated sites are 5,993.26 tCO₃e, or 30% of our total carbon footprint.

Transport emissions, including the operation and use of the Council's fleet vehicles (i.e., fleet mileage and fuel consumption) and business travel represent 20.4% of total emissions.

Waste disposal is outsourced, emissions related to this activity account for 20.3% of the total footprint (waste collection emissions are accounted for in the transport category).

Figure 4: Breakdown of operational emissions by source



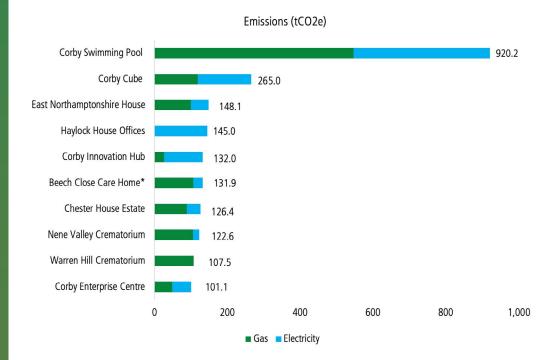


FOOTPRINT BREAKDOWN: BUILDING EMISSIONS

The majority of carbon emissions from council operated sites are associated with council offices, leisure facilities and crematoriums. The top 10 energy emitting buildings are illustrated (figure 5).

The Council are investigating funding opportunities to enable decarbonisation work to commence on our top 2 emitting buildings - Corby Swimming Pool and Corby Cube.

Figure 5: Top 10 energy emitting buildings/ sites, ordered by total emissions







FOOTPRINT BREAKDOWN: TRANSPORT EMISSIONS

The Council own and operate a large fleet of vehicles, the majority of which are diesel powered. **Emissions from council fleet vehicles account for 17.3%** of our carbon footprint. This includes vehicles used for refuse collection.

The majority of emissions from fleet vehicles are associated with the use of Heavy Goods Vehicles (HGVs). HGVs of all sizes account for 60% of emissions from fleet mileage.

The proportion of low carbon vehicles, coupled with alternative fuel sources, across the Council's fleet will need to increase to help enable our decarbonisation targets. We have tested a few HGVs and have even recently taken receipt of 1 electric refuse collection vehicle (eRCV); however, due to current technological constraints, namely in that most electric HGVs have a short range, adoption has been limited. As technology advances, we will continue to investigate low carbon alternatives for HGVs.

The Council's bunkered fuel supply (which is currently diesel) will be switched to a low carbon alternative - hydrogenated vegetable oil (HVO) over the next 4-years, which will result in a total ${\rm CO_2}$ savings of 1606.97 ${\rm tCO_2}$ e over the four-year period.

Emissions associated with business travel total 613.8 tCO₂e, accounting for 3.1% of NNC's carbon footprint.

Business travel includes emissions associated with vehicles not directly operated by NNC, but which are used to perform council business (i.e., an employee using their own vehicles during business hours). Total mileage used to calculate business travel emissions was 1,380,012.0, with 61% of that figure coming from the Council's Adults, Health Partnerships & Housing directorate (figure 7).

Figure 6: Fleet mileage emissions by vehicle type

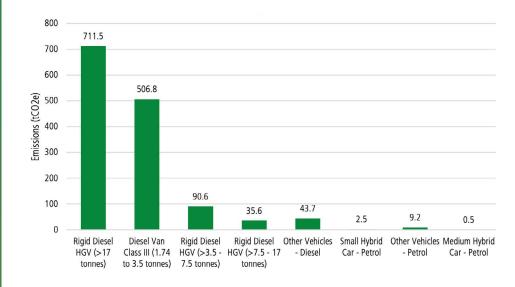
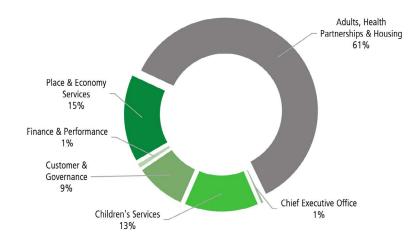


Figure 7: Business travel emissions by Directorate







COUNCIL ACHIEVEMENTS



All of our winter gritting fleet is using **Hydrotreated Vegetable Oil (HVO)** instead of diesel

9,832

trees were planted during 2022/23 across North Northamptonshire



37 members and 101 staff have completed a Carbon Literacy Course



20 urban parks

identified in
Wellingborough suitable
for a variety of living
things for capturing and
storing carbon



Carbon reduction and sustainability questions have been added to procurement exercises for contracts of

£100K or more

of our power-driven hand tools for Highways services are now electric



18% of our newly ordered fleet is electric

We have identified 15 council owned sites where we can plant trees or enhance biodiversity





NNC has created the NNDecarb business grant scheme, which provides businesses with the opportunity to apply for a grant up to £5,000 to help them increase energy efficiency, move to a low carbon economy, or reduce greenhouse gas emissions



Energy consumption of IT equipment has been reduced by **69,800 kWh** - a carbon savings of **27.18 tCO**₂e



NNC formed a partnership with Electric Places and Tata Steel called DECODE-CORBY, which is a project aimed at transforming the area into a beacon of sustainable manufacturing



Developed a Climate Change Impact Assessment (CCIA) tool



169 EV chargers

have been installed on-street across the North Northants area, 23 of which were installed this year 18 EV chargers installed at council owned car parks



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Stock condition surveys completed on 14 corporate buildings and 10 leisure facilities, results/ recommended options from the surveys will be considered, costed up and benefits will be weighed to determine the next course of action to begin decarbonising top emitting buildings



Grounds Services are in the process of replacing approximately 350 petrol/ diesel driven hand tools with electric alternatives



Consolidation of energy management contracts to allow for better oversight of energy usage and data



Streetlighting update is underway to switch all halogen lamps to LED, once completed (Mar-25) the project will result in a

75% energy savings



Hosted the NNClimate23 – climate change conference in November to coincide with COP28. The conference attracted **300 views on YouTube**







FUNDING UPDATE

This section provides an accounting of the current position on our Climate Change Investment Fund.

As indicated in our Carbon Management Plan, the Council set aside £1M of funding to support our climate change agenda and decarbonisation efforts.

As of February 2024, £468,326.50 has been awarded to various projects and services, to include:

Purpose	Funding awarded	Progress
Carbon literacy training for staff and councillors	£20,909	37 members, 101 staff completed a Carbon Literacy Course, 4 trainers are now certified to do internal training for staff
Energy and decarbonisation surveys for Corby Sports Centre and Swimming Pool	£13,000	All surveys completed
Energy and decarbonisation surveys for 10 corporate buildings with highest emissions	£65,000	All surveys completed
Procurement of battery-operated equipment	£110,000	In the process of replacing approximately 350 petrol/ diesel driven hand tools with electric alternatives
Procurement of 24 Stock Condition Surveys for corporate buildings	£130,000	All 24 surveys completed
Procurement of net zero and climate change adaptation and mitigation evidence base consultancy	£31,500	9 tasks in total, of which 2 have been signed off (the position statement and the site assessment criteria), 4 are in draft, 1 is in review, and two will be finalised in 2024/2025
Residential Energy Efficiency & Energy Officer post	£50,000	The officer started working for NNC in December 2023
Fleet Decarbonisation Options Report	£22,917.50	Inception meeting with the Supplier has taken place. Report deadline is 1st June 2024
Procurement of Environmental Justice location data	£25,000	Rollout is pending confirmation of resource availability in services

The next section of the report outlines progress made toward the delivery of the 82 activities within the CMP, to include the status and forward outlook for each activity.





2022/23 PROGRESS SUMMARY

RAG STATUS

		GREEN	AMBER	RED	BLUE
16 activities Assets & Environment		10	1	3	2
10 activities Behaviour	(S.	9			1
8 activities Carbon Offsetting		6		1	1
8 activities Carbon Sequestration & Biodiversity	CO, CO,	6		1	1
13 activities Fleet		5		6	2
6 activities Highways & Waste	4542	1		4	1
10 activities Procurement & Supply Chain		4		1	5
11 activities Travel	©	6			5

delivered

82 activities in the CMP

ACTIVITY PERFORMANCE KEY

(based on activity term):

Green	This activity is on track to be
	delivered as planned

Amber

This activity is facing some challenges to delivery; however, mitigation is in place and the delivery timeline is not impacted

Red

This activity is facing considerable challenges, which will likely see the scope/ timeline for delivery impacted

Blue Activity delivered

ACTIVITY COMPLETION STATUS



delivery

has not started has initiated and is in the early phase of delivery





Activity CMP001

Set up a new energy management system

Delivery term:

Short (by Mar-25)

Delivery Update:

(December 2022 - December 2023)

A new contract for an energy management system has been procured with Laser. This contract will cover all areas of the estate except Kettering. Kettering will continue to be managed on its existing contract until Oct-24 when it can be rationalised over to Laser.

Forward Outlook:

N/A - Delivered

Progress & RAG status



Activity CMP002

Review energy supply contracts, and seek to rationalise those into single source supply contracts

Delivery term:

Short (by Mar-25)

Delivery Update:

(December 2022 - December 2023)

As part of the new energy management system, with Laser, all gas and electricity contracts, with the exception of buildings/ sites located in the Kettering area, will be reviewed with a view to consolidate on to the best energy deals. The contract with Laser commenced in March 2024.

Forward Outlook:

Laser contract to commence for Kettering assets in October 2024. The rationalisation work to move existing contracts onto a suitable tariff will be ongoing for the duration of the contract.

Progress & RAG status



Activity CMP003

Include recommended carbon reduction measures for a particular building from its decarbonisation survey, this will need to be completed for each building

Delivery term:

Short (by Mar-25)

Delivery Update:

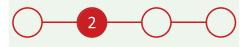
(December 2022 – December 2023)

Stock conditions surveys have been completed for 14 corporate buildings and 10 leisure facilities.

Forward Outlook:

Results/ recommendations from the surveys will be considered, costed up and benefits will be weighed to determine the next course of action. Further surveys will be undertaken on properties not currently identified as surplus, to identify possible future projects.

Progress & RAG status



Activity CMP004

Form an estate decarbonisation working group to prioritise high energy use buildings for energy reduction projects, and funding bids

Delivery term:

Short (by Mar-25)

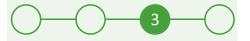
Delivery Update:

(December 2022 – December 2023)

A decarbonisation working group has been formed. The group meet regularly, have started to develop a decarbonisation plan, and have submitted funding requests to support decarbonisation efforts.

Forward Outlook:

The working group will continue to meet to identify additional means for estate decarbonisation.







Activity CMP005

Install SMART meters on all council controlled and owned properties where prioritised for electricity and gas

Delivery term:

Short (by Mar-25)

Delivery Update:

(December 2022 - December 2023)

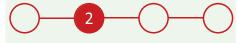
This forms part of the Laser contract. Laser has the duration of the contract term (5-years) to complete work on installing smart meters

This time period is thought to be appropriate given the size of the Council's building/ assets portfolio.

Forward Outlook:

Work will be ongoing over the course of the next 5-years.

Progress & RAG status



Activity CMP006

Obtain Energy Performance Certificates (EPCs) for all Council buildings where required to inform investment decisions

Delivery term:

Short (by Mar-25)

Delivery Update:

(December 2022 - December 2023)

24 energy performance certificates (EPCs) have been received for top energy omitting buildings.

Forward Outlook:

A further procurement exercise will need to be undertaken for additional EPCs. Buildings will be prioritised and EPCs will be procured via a phased approach.

Progress & RAG status



Activity CMP007

Introduce an incremental estate energy improvement programme for key properties, using the existing planned maintenance programme to replace defective equipment with low emission alternatives

Delivery term:

Short (by Mar-25)

Delivery Update:

(December 2022 – December 2023)

EPCs and stock conditions surveys are complete for 24 key properties. Results from the surveys and EPCs will be used to help form an incremental energy improvement plan.

Forward Outlook:

Results identified as quick wins, such as switching to LED lighting in a particular building, will be incrementally implemented. A more extensive programme of work on top energy omitting buildings will be dependent upon the success of grant funding bids.

Progress & RAG status



Activity CMP008

Review Corporate (not service buildings) building operating times to reduce energy use, with a view to reducing times subject to business need

Delivery term:

Short (by Mar-25)

Delivery Update:

(December 2022 – December 2023)

The team are conducting a review of opening hours for a group of identified buildings.

Forward Outlook:

Once agreed, new opening hours will be communicated to staff and Members.







Activity CMP009

Ensure energy saving initiatives are incorporated in the decision making for the rationalisation programme when considering its office portfolio

Delivery term:

Short (by Mar-25)

Delivery Update:

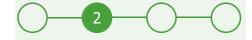
(December 2022 - December 2023)

Building condition surveys have been completed on select properties.

Forward Outlook:

Survey outputs will be used to formulate energy saving initiatives within the office portfolio, and the ongoing Workspace Transformation rationalisation

Progress & RAG status



Activity CMP010

Create an Energy Procurement Risk Management Strategy and potentially buy 100% green energy for our buildings, where technological advancements make this possible

Delivery term:

Medium (by Mar-27)

Delivery Update:

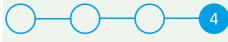
(December 2022 – December 2023)

The Executive approved the Energy Procurement Contract. The report considered the pros and cons of renewable energy contracts and determined to focus on improvements to reduce energy consumption by retrofitting assets, rather than buying green energy. This was due to the concerns related to Renewable Energy Guarantees of Origin (REGOs).

Forward Outlook:

N/A - Delivered

Progress & RAG status



Activity CMP011

Set up an ongoing programme of energy reduction projects across our estate

Delivery term:

Medium (by Mar-27)

Delivery Update:

(December 2022 – December 2023)

Not Started

Forward Outlook:

Work to commence in 2025/26

Activity CMP012

Install SMART meters in councilcontrolled and owned buildings for water supplies

Delivery term:

Medium (by Mar-27)

Delivery Update:

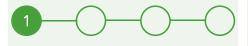
(December 2022 - December 2023)

The team are liaising with Anglian Water regarding their smart meter roll out installation programme. Smart meters will be installed in line with their installation schedule.

Forward Outlook:

Delivery is dependent on supplier's planned programme of work, which is based on postcodes.

Progress & RAG status









Activity CMP013

Access grant funding to invest in estate decarbonisation

Delivery term:

Medium (by Mar-27)

Delivery Update:

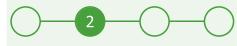
(December 2022 - December 2023)

The decarbonisation working group has started to develop a decarbonisation plan. A grant application has also been submitted for £6M to decarbonise the Desborough Leisure Centre, Corby Swimming Pool, and Corby Cube.

Forward Outlook:

Pending the results of the funding bid, the working group will look to build a formal decarbonisation plan.

Progress & RAG status



Activity CMP014

If the Council leases a privately owned property for service delivery, it will only consider a minimum EPC rating of A or B

Delivery term:

Long (by Jan-30)

Delivery Update:

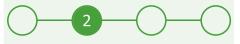
(December 2022 - December 2023)

The team are working to raise awareness of this requirement to other service areas. EPC ratings are also considered when processing requests. Where the property is a lease renewal, costs to improve the property should form part of the service business plan.

Forward Outlook:

This activity will form part of the Asset Strategy, to be progressed in 2024.

Progress & RAG status



Activity CMP015

Consider large scale renewable energy options, such as wind energy

Delivery term:

Long (by Jan-30)

Delivery Update:

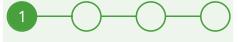
(December 2022 – December 2023)

Not Started

Forward Outlook:

Exploratory conversations with suppliers to be arranged in 2024.

Progress & RAG status



Activity CMP016

Linking with potential district energy schemes will be reviewed

Delivery term:

Long (by Jan-30)

Delivery Update:

(December 2022 - December 2023)

Not Started

Forward Outlook:

Project to be picked up by the sustainability team in the future.







Area/ Theme: Behaviour

Activity CMP057

Integrate carbon literacy into staff induction and management

Delivery term:

Short (by Mar-25)

Delivery Update:

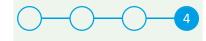
(December 2022 – December 2023)

An in-house carbon literacy programme has been developed and integrated into the recommended training section of the staff induction pack.

Forward Outlook:

N/A - Delivered

Progress & RAG status



Activity CMP058

Develop a new marketing and communication plan, with a focus on social media, to highlight the Council's carbon neutral approach and goals

Delivery term:

Short (by Mar-25)

Delivery Update:

(December 2022 – December 2023)

A communications plan has been developed and internal activities are ongoing. External communications have yet to commence.

Forward Outlook:

The sustainability team will look to commence work on external communications in the future.

Progress & RAG status



Activity CMP059

Raise awareness of the benefits of reducing carbon emissions

Delivery term:

Short (by Mar-25)

Delivery Update:

(December 2022 – December 2023)

The carbon literacy training offer is regularly promoted on internal communication channels.

Forward Outlook:

Efforts to continue raising awareness will be ongoing, using the Council's internal communication channels and training.

Progress & RAG status



Activity CMP060

All service plans amended to include considerations for carbon impact

Delivery term:

Short (by Mar-25)

Delivery Update:

(December 2022 – December 2023)

A series of directorate guidance notes have been published on the staff intranet, to help officers think about climate considerations for their service areas.

Forward Outlook:

All service plans to be amended for the 2024/25 financial year.

Progress & RAG status



Activity CMP061

Promote energy saving practices amongst staff while in the office or onsite, and promote their adoption

Delivery term:

Medium (by Mar-27)

Delivery Update:

(December 2022 – December 2023)

A bi-monthly staff newsletter has been developed, which amongst other things, to promotes energy saving practices. In addition, a new sustainability module has been added to the staff training platform. Information has also been added to the NNC website.

Forward Outlook:

Efforts to promote energy saving practices will continue internally.







Area/ Theme: Behaviour

Activity CMP062

Promote our commitment to reducing climate emission on our employment processes

Delivery term:

Medium (by Mar-27)

Delivery Update:

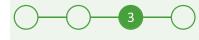
(December 2022 – December 2023)

Human Resources are working to amend the 'Why work for NNC' recruitment pages on our website, as well as the Appendix to the Written Statement (appendix to the employment contract) and online new hire induction. When complete, both areas will promote our carbon neutral commitment.

Forward Outlook:

Delivery of this activity in 2024.

Progress & RAG status



Activity CMP063

Review technology and working arrangements in terms of sustainability including reducing energy use and recycling old electric kit

Delivery term:

Medium (by Mar-27)

Delivery Update:

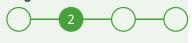
(December 2022 - December 2023)

Planning for the optimisation of datacentres is ongoing. The new datacentre will be located at Haylock House in Kettering. This work will help reduce energy demand from existing servers.

Forward Outlook:

Exploratory conversations with suppliers to be arranged in 2024.

Progress & RAG status



Activity CMP064

Review co-benefits of carbon reduction for staff

Delivery term:

Long (by Jan-30)

Delivery Update:

(December 2022 - December 2023)

Not Started

Forward Outlook:

Work to commence in the 2025/26 financial year.

Activity CMP065

Review opportunities to support staff to reduce carbon emissions

Delivery term:

Long (by Jan-30)

Delivery Update:

(December 2022 - December 2023)

The carbon management team have worked to support officers by providing advice, guidance and, recommendations to enable teams to work toward carbon reduction.

Forward Outlook:

Work on this activity is ongoing and will last for the duration of the carbon management plan.

Progress & RAG status



Activity CMP066

Review how effective internal practices have been towards introducing low carbon working practices

Delivery term:

Long (by Jan-30)

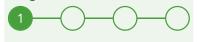
Delivery Update:

(December 2022 – December 2023)

Not started

Forward Outlook:

Work to commence in the 2027/28 financial year.







Area/ Theme: Carbon Offsetting

Activity CMP075

Establish a project team and officer responsible for delivering carbon offsetting

Delivery term:

Short (by Mar-25)

Delivery Update:

(December 2022 - December 2023)

A Green team has been established from the Sustainability team and Assets & Environment team.

Forward Outlook:

N/A - Delivered

Progress & RAG status



Activity CMP076

Pilot Solar PV technology at sites to demonstrate payback and impact

Delivery term:

Short (by Mar-25)

Delivery Update:

(December 2022 - December 2023)

To form part of the Workspace Transformation project, as part of building improvements work.

Forward Outlook:

Suitable land/ buildings to be identified, and consultancy expertise to be procured.

Progress & RAG status



Activity CMP077

Review potential for wider benefit for community and business sector energy schemes

Delivery term:

Short (by Mar-25)

Delivery Update:

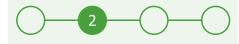
(December 2022 – December 2023)

Schools have researched solar projects and the benefits of these are under review. Funding sources are being investigated.

Forward Outlook:

A working group for schools will be formed to undertake this work

Progress & RAG status



Activity CMP078

Implement Large scale renewable energy schemes, subject to appraisal and approval

Delivery term:

Medium (by Mar-27)

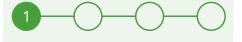
Delivery Update:

(December 2022 - December 2023)

Not Started – linked to CMP015

Forward Outlook:

Options to be explored in 2024/25.







Area/ Theme: Carbon Offsetting

Activity CMP079

Phase 1- Solar photovoltaic panels

Delivery term:

Medium (by Mar-27)

Delivery Update:

(December 2022 - December 2023)

Sites have been identified and presented to the Assets Scrutiny Board. This forms part of the recent Decarbonisation bid - outcome will be known by Quarter 1 2024/25 financial year.

Forward Outlook:

Pending outcome of grant funding the next stage would be to cover off project funding and governance approvals.

Progress & RAG status



Activity CMP080

Phase 2- Heat generation

Delivery term:

Medium (by Mar-27)

Delivery Update:

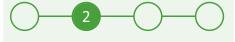
(December 2022 – December 2023)

Work to be considered as part of the Workspace Transformation project. It also forms part of recent Decarbonisation bid - outcome will be known by Quarter 1 2024/25 financial year.

Forward Outlook:

Pending outcome of grant funding the next stage would be to cover off project funding and governance approvals.

Progress & RAG status



Activity CMP081

Phase 3- District energy scheme in Corby

Delivery term:

Medium (by Mar-27)

Delivery Update:

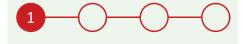
(December 2022 - December 2023)

Not Started

Forward Outlook:

Project to be picked up by the Sustainability team in the future.

Progress & RAG status



Activity CMP082

Create a renewable energy funding model for council partners

Delivery term:

Long (by Jan-30)

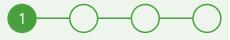
Delivery Update:

(December 2022 – December 2023)

Not Started

Forward Outlook:

Project to be picked up by the Sustainability team in the future.







Area/ Theme: Carbon Sequestration & Biodiversity

Activity CMP067

Establish a project team responsible for delivering carbon sequestration

Delivery term:

Short (by Mar-25)

Delivery Update:

(December 2022 - December 2023)

A project team has been established and meets regularly to discuss progression of the sequestration activities.

Forward Outlook:

N/A - Delivered

Progress & RAG status



Activity CMP068

Identify local authority assets suitable for biodiversity and carbon sequestration

Delivery term:

Short (by Mar-25)

Delivery Update:

(December 2022 - December 2023)

15 urban greenspace sites have seen pollinator habitat improvements this year. The working group are also trying to secure our land asset spatial data to overlay with biodiversity information to inform multifunctional assets.

Forward Outlook:

Further work is underway to identify additional suitable sites. The team are also exploring what can be delivered inhouse within our woodlands.

Progress & RAG status



Activity CMP069

Work with partners to identify funding opportunities for large scale sequestration projects

Delivery term:

Short (by Mar-25)

Delivery Update:

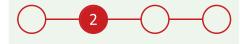
(December 2022 – December 2023)

The team are working in partnership with key organisations, through the Rockingham Forest Vision Group, to identify suitable land under NNC ownership. Challenge is securing up to date land asset information.

Forward Outlook:

A feasibility study for Sywell and Irchester Country Parks will provide information on whether land could be acquired for biodiversity enhancements.

Progress & RAG status



Activity CMP070

Identify total number of trees that could be planted on suitable sites

Delivery term:

Short (by Mar-25))

Delivery Update:

(December 2022 – December 2023)

Woodland Accelerator work is underway, and the team continue to plant trees throughout the North Northants area.

Forward Outlook:

Funding for larger scale planting via the Woodland Accelerator programme runs out 31st March 2025. Work will continue until this time, at which point new options will need to be explored. Standard tree planting activities will continue within the Council's parks, woodlands and open spaces.







Area/ Theme: Carbon Sequestration & Biodiversity

Activity CMP071

Plant pilot site(s)

Delivery term:

Medium (by Mar-27)

Delivery Update:

(December 2022 - December 2023)

This activity is part of the planned Woodland Accelerator work; however, work on this particular activity has not yet commenced.

Forward Outlook:

Once work commences, the team will work with partners in the Rockingham Forest Vision Group to reinstate lost portions of the Rockingham Forest. Conversations with private landowners to also commence.

Progress & RAG status



Activity CMP072

Encourage local private and public funded initiatives, which would need to be certified, i.e., housing developers and local charities

Delivery term:

Medium (by Mar-27)

Delivery Update:

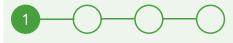
(December 2022 - December 2023)

Grant obtained from the Coronation Orchards scheme - to fund small scale planting by community groups. A grant was also obtained for Micro Forest creation; of which two sites have been identified with approx. 1,200 trees to be planted.

Forward Outlook:

Work on this activity will link in with the Biodiversity Net Gain (BNG) scheme lining developers with options to spend credits.

Progress & RAG status



Activity CMP073

Create new, certified, sustainable woodlands

Delivery term:

Long (by Jan-30)

Delivery Update:

(December 2022 - December 2023)

This activity has been combined with CMP070. It was agreed that establishing new woodlands would result in a duplication of efforts in support of the delivery of CMP070.

Forward Outlook:

N/A – Combined with CMP070

Progress & RAG status

N/A

Activity CMP074

Continue programme of tree planting to maximise ongoing carbon sequestration

Delivery term:

Long (by Jan-30)

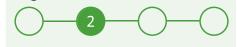
Delivery Update:

(December 2022 - December 2023)

9,832 trees/whips planted to date - target is 10,000.

Forward Outlook:

Standard tree planting exercise will continue within the Council's parks and the woodlands and open spaces.







Area/ Theme: Fleet

Activity CMP023

Energy Savings Trust – Fleet Decarbonisation Report

Delivery term:

Short (by Mar-25)

Delivery Update:

(December 2022 – December 2023)

The team were informed that the Energy Savings Trust (EST) no longer provide funding for this report, as such a request for quote (RFQ) for a fleet decarbonisation options appraisal was submitted and supplier bids received.

Forward Outlook:

Fleet Decarbonisation Report due in-house in May.

Progress & RAG status



Activity CMP024

New fleet replacements consider zero emission vehicles and non-fossil fuel alternatives where practicable

Delivery term:

Short (by Mar-25)

Delivery Update:

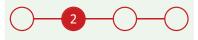
(December 2022 – December 2023)

As contracts for fleet vehicles require new tendering, low carbon vehicles will be considered where it is practical and where technology can support demand on the vehicle(s).

Forward Outlook:

Same as above

Progress & RAG status



Activity CMP025

Conduct pilots of electric HGV vehicles for refuse collection rounds

Delivery term:

Short (by Mar-25)

Delivery Update:

(December 2022 – December 2023)

Pilot conducted on 1 Electric Refuse Collection Vehicle (eRCV).

Forward Outlook:

Further pilots will be conducted as current leases expire.

Progress & RAG status



Activity CMP026

Introduce staff awareness as part of driver trainer and assessment courses

Delivery term:

Short (by Mar-25)

Delivery Update:

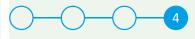
(December 2022 – December 2023)

This activity forms part of fleet within Highways, which is covered by the new contract with Kier.

Forward Outlook:

N/A - Delivered

Progress & RAG status



Activity CMP027

Review the cost benefit analysis of introducing alternative low carbon fuels supplies for the Council's bunkered fuel supply

Delivery term:

Short (by Mar-25)

Delivery Update:

(December 2022 – December 2023)

As part of the 2024/25 financial budget forecast analysis was undertaken to weigh the costs and benefits of introducing a low carbon fuel supply, specifically hydrogenated vegetable oil (HVO).

Forward Outlook:

N/A - Delivered







Area/ Theme: Fleet

Activity CMP028

Review and fit charging infrastructure on key sites (Internal fleet & public)

Delivery term:

Short (by Mar-25)

Delivery Update:

(December 2022 - December 2023)

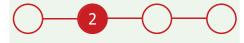
Charging infrastructure for the 8 new electric vehicles (EVs) and 1 eRCV has been installed at the Wellingborough Depot. To date 169 public charging points have been installed throughout the North Northants area.

Forward Outlook:

For internal fleet charging: next steps will be to review the results of the fleet decarbonisation report and submit a Capital Board proposal for relevant infrastructure funding.

For public charging infrastructure: the goal is to install 81 more (there will be 250 in total) charge points by the end of 2025.

Progress & RAG status



Activity CMP029

Replace leased vehicles with carbon neutral alternatives where possible. This will likely be possible from 2027 onwards due to contractual commitments

Delivery term:

Medium (by Mar-27)

Delivery Update:

(December 2022 - December 2023)

8 new EVs and 1 new eRCV have been leased for the Wellingborough Depot. All other vehicles are on a combined fleet contract that expires in September 2027.

Forward Outlook:

Options will be explored as lease contracts near expiration.

Progress & RAG status



Activity CMP030

Ensure all hired cars and vans are carbon neutral

Delivery term:

Medium (by Mar-27)

Delivery Update:

(December 2022 - December 2023)

Not Started

Forward Outlook:

Work to commence in 2025/26

Activity CMP031

Explore replacing/improving the carbon efficiency of specialist vehicles, such as gritters and refuse collectors

Delivery term:

Medium (by Mar-27)

Delivery Update:

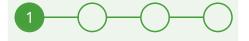
(December 2022 – December 2023)

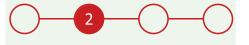
1 eRCV has been received. The entire winter gritter fleet all now utilising HVO fuel instead of diesel.

Forward Outlook:

The team will continue to review options for additional low carbon specialist vehicles as leases expire and technology improves.

Progress & RAG status









Area/ Theme: Fleet

Activity CMP032

Infrastructure ready and in place for carbon neutral fleet

Delivery term:

Medium (by Mar-27)

Delivery Update:

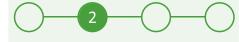
(December 2022 - December 2023)

See CMP028

Forward Outlook:

Pending the outcome of CMP028, internal infrastructure will be procured in readiness for when new EVs are ordered.

Progress & RAG status



Activity CMP033

Driver training operating & maintaining new technology

Delivery term:

Medium (by Mar-27)

Delivery Update:

(December 2022 - December 2023)

Training for the eRCV took place in January 2024.

Forward Outlook:

Further training courses and operating procedures will be implemented as and when new vehicles are introduced.

Progress & RAG status



Activity CMP034

Carbon neutral fleet

Delivery term:

Long (by Jan-30)

Delivery Update:

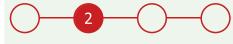
(December 2022 – December 2023)

See CMP029

Forward Outlook:

We are looking to introduce 25% of bulk fuel in 2024/25 to be HVO, instead of diesel, equating to a circa 80% carbon saving on diesel (litre for litre).

Progress & RAG status



Activity CMP035

Consider alternatives where practical for specialist vehicles – based on new technology availability

Delivery term:

Long (by Jan-30)

Delivery Update:

(December 2022 – December 2023)

See CMP029

Forward Outlook:

Options will be explored as lease contracts near expiration.







Area/ Theme: Highways & Waste

Activity CMP017

Use modern technology to reduce the energy consumption of our streetlights, including upgrades to LED lighting

Delivery term: Short (by Mar-25)

Delivery Update:

(December 2022 – December 2023)

Balfour Beatty are working across NNC to update Halogen streetlighting to LED. As of the end of December 2023, 4,815 lights have been upgraded.

Forward Outlook:

The LED streetlighting switch over is estimated to take 2-years, completion in June 2026.

Progress & RAG status



Activity CMP028

Remove unnecessary illuminated assets from portfolio to reduce our energy consumption

Delivery term:

Short (by Mar-25)

Delivery Update:

(December 2022 – December 2023)

The Highways team are working to change existing halogen illuminated assets to LED. A bid has been submitted to the Traffic Signals Obsolescence Grant fund to support this programme of work as well as other related technology upgrades.

Forward Outlook:

If the bid is successful a programme of work can be developed.

Progress & RAG status



Activity CMP019

Switch vehicles less than 3.5t within the Council's highways maintenance contract to electric or ultra-low emissions

Delivery term:

Short (by Mar-25)

Delivery Update:

(December 2022 – December 2023)

Kier Group (NNC's Highways contractor) continue to trial electric vehicles as and when more improved technology becomes available.

Forward Outlook:

Same as delivery update

Progress & RAG status



Activity CMP020

Utilise hydrotreated vegetable oil (HVO) as an alternative to diesel in the Council's winter gritting fleet

Delivery term:

Short (by Mar-25)

Delivery Update:

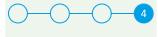
(December 2022 – December 2023)

100% of our winter gritting fleet are using hydrotreated vegetable oil (HVO) instead of diesel.

Forward Outlook:

N/A - Delivered

Progress & RAG status



Activity CMP021

Replace petrol driven hand-tools and plant with electric powered tools

Delivery term:

Short (by Mar-25)

Delivery Update:

(December 2022 – December 2023)

35% of petrol driven hand tools have been replaced with electric tools where it is safe and practical to do so. Heavier power tools are not felt to be suitable at this time.

Forward Outlook:

Electric alternatives will continue to be trialled as new technology is developed.

Progress & RAG status



Activity CMP022

Decarbonise the plant and fleet used by our Highways contractor by 2027

Delivery term:

Long (by Jan-30)

Delivery Update:

(December 2022 – December 2023)

Kier Group continue to utilise market research into the viability of electric vehicles for highway maintenance work.

Forward Outlook:

Same as delivery update







Area/ Theme: Procurement & Supply Chain

Activity CMP047

Include low carbon considerations in the Council's purchasing decisions

Delivery term:

Short (by Mar-25)

Delivery Update:

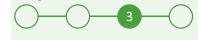
(December 2022 – December 2023)

Work is ongoing to include low carbon considerations in the Council's purchasing decisions. This aim is being achieved as a result of the other indicators, such as the development of carbon reduction related questions being introduced. This activity has been delivered for contracts valued above £25K

Forward Outlook:

Investigate options for amending low value contract/ purchase order Terms and Conditions.

Progress & RAG status



Activity CMP048

Consider low carbon options and proposals as part of the design and procurement of construction projects

Delivery term:

Short (by Mar-25)

Delivery Update:

(December 2022 – December 2023)

As of November 2023, all future construction projects will include carbon considerations equal to and above £100k.

Forward Outlook:

N/A - Delivered

Progress & RAG status



Activity CMP049

Develop a range of carbon reduction related questions as part of all procurement processes

Delivery term:

Short (by Mar-25)

Delivery Update:

(December 2022 – December 2023)

The questions have been created and approved and will be used on all projects equal to and above £100k, with some specifically being asked from projects from £5m.

Forward Outlook:

N/A - Delivered

Progress & RAG status



Activity CMP050

Review all existing environmental/ sustainability questions asked as part of procurement processes

Delivery term:

Short (by Mar-25)

Delivery Update:

(December 2022 – December 2023)

The questions have been created and approved. They will be used on all projects equal to and above £100k.

Forward Outlook:

N/A - Delivered

Progress & RAG status



Activity CMP051

Assess government guidance on carbon reduction and the environment to add to our procurement processes

Delivery term:

Short (by Mar-25)

Delivery Update:

(December 2022 – December 2023)

Carbon Reduction plans are to be requested when procurements are issued from f5m.

Forward Outlook:

N/A - Delivered







Area/ Theme: Procurement & Supply Chain

Activity CMP052

Develop the Council's scope 3 reporting arrangements

Delivery term:

Short (by Mar-25)

Delivery Update:

(December 2022 – December 2023)

Work is ongoing to identify consultancy suppliers for Scope 3 reporting. The result of which will help Procurement understand the benefits of adopting a reporting tool, and how it could be configured to help map the Council's spend data.

Forward Outlook:

System demonstrations to be arranged with suppliers who are able to provide Scope 3 reporting tools.

Progress & RAG status



Activity CMP053

For all contracts that are procured as part of the tender process, suppliers must detail the actions that they are taking to achieve carbon neutrality

Delivery term:

Medium (by Mar-27)

Delivery Update:

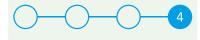
(December 2022 – December 2023)

For procurements equal to and above £100k relevant questions will be asked as part of the tender process, to ask suppliers to detail the actions they are taking to become carbon neutral.

Forward Outlook:

N/A - Delivered

Progress & RAG status



Activity CMP054

More contracts equal to and above the Key Decision value threshold (£500k) for local businesses where possible, based on circular economy principles

Delivery term:

Medium (by Mar-27)

Delivery Update:

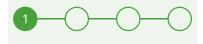
(December 2022 – December 2023)

Not Started

Forward Outlook:

Work to commence in April 2025

Progress & RAG status



Activity CMP055

Actively promote zero carbon supply chains

Delivery term:

Long (by Jan-30)

Delivery Update:

(December 2022 – December 2023)

Work is ongoing to investigate how the Council could facilitate this activity.

Forward Outlook:

Procurement is looking to plan a council-wide supplier event in 2024 to further communicate the aspirations of the Council regarding its carbon neutral agenda.

Progress & RAG status



Activity CMP056

Promote the use of local, sustainable supply chains

Delivery term:

Long (by Jan-30)

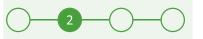
Delivery Update:

(December 2022 – December 2023)

Work is ongoing to investigate how the Council could look to promote this information.

Forward Outlook:

Procurement is looking to plan a council-wide supplier event in 2024 to further communicate the aspirations of the Council regarding its carbon neutral agenda.







Area/ Theme: Travel

Activity CMP036

New ways of working through Future Ways of Working Strategy – adopting a hybrid model of working

Delivery term:

Short (by Mar-25)

Delivery Update:

(December 2022 – December 2023)

The Council has adopted a hybrid model of working.

Forward Outlook:

N/A - Delivered

Progress & RAG status



Activity CMP037

Look to standardise management responsibilities through appraisal process and monitoring

Delivery term:

Short (by Mar-25)

Delivery Update:

(December 2022 – December 2023)

There is now a standardised appraisal process.

Progress & RAG status

Forward Outlook:

N/A - Delivered

Activity CMP038

Report business mileage / claims to enable Directorate led plans to reduce the business travel emissions in their services

Delivery term:

Short (by Mar-25)

Delivery Update:

(December 2022 – December 2023)

Business mileage is captured monthly and then reported to the carbon management team quarterly.

Forward Outlook:

This activity is ongoing, so mileage will continue to be captured and reported.

Progress & RAG status



Activity CMP039

Review and update of related council policies for business travel

Delivery term:

Short (by Mar-25)

Delivery Update:

(December 2022 – December 2023)

The Council's business travel policy has been reviewed and is fit for purpose.

Forward Outlook:

Progress & RAG status

N/A - Delivered

Activity CMP040

Low carbon courses available for driving electric scooters and bicycles

Delivery term:

Short (by Mar-25)

Delivery Update:

(December 2022 – December 2023)

E-bicycles and e-scooters, provided by VOI, are available across North Northants. VOI continually monitor and improve the safety of these transport types. One of their methods is to encourage all users to do a compulsory safety awareness course (online) before they can use e-bikes or e-scooters.

Forward Outlook:

N/A - Delivered

Progress & RAG status



Activity CMP041

Promotion of cycle to work & car share schemes

Delivery term:

Medium (by Mar-27)

Delivery Update:

(December 2022 – December 2023)

The cycle to work scheme was promoted 4 times with varied take up by staff over the past 18 months. Apr-Jun 22 - 11 applications; Sept-Oct 22 - 2 apps; Feb-Mar 23 - 0 apps; Jun-July 23 - 9 apps.

Forward Outlook:

The team will investigate varying the application windows in future and will work with external partners to promote third-party discounts and competitions. Due to our current hybrid working strategy a car sharing scheme could be less impactful, as a result options for a car sharing scheme will be reviewed in the 2024/25 financial year.







Area/ Theme: Travel

Activity CMP042

Local infrastructure for staff travel introduced (e.g., EV charging points)

Delivery term:

Medium (by Mar-27)

Delivery Update:

(December 2022 – December 2023)

For staff charging points, the plan is to produce a more wideranging EV strategy which will cover facilities for staff

Forward Outlook:

Procurement expected to begin in 2024, after external funding has been secured.

Progress & RAG status



Activity CMP043

Commuting – staff and members actively encouraged to low carbon commute

Delivery term:

Medium (by Mar-27)

Delivery Update:

(December 2022 – December 2023)

Not Started

Forward Outlook:

This activity will be picked by the Sustainability team in the future.

Progress & RAG status



Activity CMP044

Action(s) for Grey Fleet Review (the use of personal vehicles for business purposes).

Delivery term:

Medium (by Mar-27)

Delivery Update:

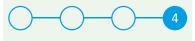
(December 2022 – December 2023)

Delivered

Forward Outlook:

N/A - Delivered

Progress & RAG status



Activity CMP045

A sustainable travel plan for all work locations will be in place (e.g., EV charging points, showers, bike lock ups etc)

Delivery term:

Medium (by Mar-27)

Delivery Update:

(December 2022 – December 2023)

Not Started

Forward Outlook:

To form part of the Workspace Transformation project, as part of building improvements work.

Progress & RAG status



Activity CMP046

Develop an approach and policy to reduce grey fleet emissions as much as possible

Delivery term:

Long (by Jan-30)

Delivery Update:

(December 2022 – December 2023)

Not Started

Forward Outlook:

This activity will be picked by the Sustainability team in the future.







CHANGES & NEW ACTIVITIES

CHANGES

In the first iteration of the CMP all 82 activities were allocated a delivery term of short, medium, or long. Over the course of the last year work has commenced on the majority of short- and medium-term activities. However, it has become apparent that the original prescribed delivery terms are not all feasible, largely due to contractual limitations and the complexity of work that needs to take place to deliver each activity. Out of the 82 activities, 16 have a Red RAG status meaning they face considerable challenges, which will likely see the scope/ timeline for delivery impacted. As such, to mitigate blockages and enable on time delivery, activities outlined (figure 8) represent those that will now change delivery terms.

Number	Activity description	Rationale for change	Current delivery term	New delivery term
CMP002	Review energy sup- ply contracts, and seek to rationalise those into single source supply contracts	Per the terms of the Laser Energy Management contract the supplier has the duration of the contract term (3-years, plus the option for a 2-year extension) to complete the rationalisation work on moving existing contracts to suitable energy tariff.	Short	Medium
CMP003	Include recom- mended carbon reduction meas- ures for a particular building from its decarbonisation survey - this will need to be com- pleted for each building	24 surveys have been conducted; however, it will take time and considerable resources to undertake the recommended carbon reduction measures from the decarbonisation surveys. In addition, further surveys will need to be procured for key properties, and again this will be costly and time consuming.	Short	Long
CMP005	Install SMART meters on all council controlled and owned properties where prioritised for electricity and gas.	Due to the terms of the Laser energy management contract, the supplier has 5-years to coordinate the installation of gas and electricity meters across all Council owned and operated assets.	Short	Medium
CMP017	Use modern technology to reduce the energy consumption of our streetlights, including upgrades to LED lighting	The PFI streetlighting update is underway. Balfour Beatty have changed 3 lighting features so far. The entire programme of work is estimated to be complete in 28 months (2 yrs. 3 mos.), which means this activity cannot be delivered by Mar-25 (it should be delivered by Jun-26 given the current timeline).	Short	Medium
CMP018	Remove unneces- sary illuminated as- sets from portfolio to reduce our ener- gy consumption	Work is tied to the Kier Group, Highways contract. Halogen illuminated assets will be phased out over time, throughout the duration of the Kier Highways contract. Work is estimated to be complete by Oct 2029.	Short	Long





Number	Activity description	Rationale for change	Current delivery term	New delivery term
CMP019	Switch vehicles less than 3.5t within the Council's highways maintenance con- tract to electric or ultra-low emissions	Kier Group continue to evaluate new options as they come to market; however, technology is not anticipated to be reliable enough to support use for several years. Kier has the duration of the Highways contract term (Oct 2029) to make the switch.	Short	Long
CMP021	Replace petrol driven hand-tools and plant with electric powered tools	Hand tools have been replaced where it is safe and practical to do so; however, electric alternatives are not fit for purposes in all circumstances and Kier will need to wait for new tech to become available. Again, Kier has the duration of the contract term to make the switch.	Short	Long
CMP024	New fleet replace- ments consider zero emission vehi- cles and non-fossil fuel alternatives where practicable	The majority of the authority's fleet vehicles are on a combined contract that does not expire until September 2027, as such it is recommended that the delivery term is changed to account for the limitations posed by the existing fleet contract.	Short	Long
CMP028	Review and fit charging infrastruc- ture on key sites (Internal fleet & public)	Work is underway on this activity; however, due to work required to improve the grid at our depots, as well as the timeline associated with the existing fleet contract, delivery of internal charging infrastructure for the Council's fleet will not be completed until nearer to the new fleet contract and arrival of new vehicles in 2027.	Short	Medium
CMP029	Replace leased vehicles with carbon neutral alternatives where possible. This will likely be possible from 2027 onwards due to contractual commitments	Same as CMP024	Medium	Long









Number	Activity description	Rationale for change	Current delivery term	New delivery term
CMP031	Explore replacing/ improving the carbon efficiency of specialist vehicles, such as gritters and refuse collectors	Same as CMP024	Medium	Long
CMP033	Driver training operating & maintaining new technology	This activity is linked to 024, 029, and 031 in that training will occur as and when new vehicles are procured and received in-house. As a result, this activity will be ongoing for the duration of the programme of works.	Medium	Long
CMP052	Develop the Council's scope 3 reporting arrange- ments	Given the complexities of Scope 3 emissions and the limited information available about them, it is challenging to accurately calculate and report on them at present. By implementing effective monitoring, engaging with suppliers, and promoting sustainable practices, we are working towards understanding and reducing Scope 3 emissions. However, this is a huge task that will take years to implement.	Short	Medium
CMP069	Work with partners to identify funding opportunities for large scale seques- tration projects	Given the limited availability of funding from central government and possible land storages for large scale projects it is recommended that this activity be moved from short to medium term	Short	Medium
CMP081	Phase 3- District energy scheme in Corby	Due to the complexity of developing a district energy scheme and limited resource availability it is recommended that this activity be moved from medium to long term.	Medium	Long





NEW ACTIVITIES

A request was put out to officers asking for recommendations for new CMP activities to help the Council reduce carbon emissions. The following activities have been selected from the list of proposed ideas and will now be added to the CMP:

ASSETS & ENVIRONMENT Medium term (2-5 years)

- Review the feasibility of installing Blue Green Roof on select council buildings
 - Retrofit landlord lighting to LED and motion activated
- Introduce energy reduction practices within council care homes
 - Install motion activated lighting at council owned car parks

FLEET Medium term (2-5 years)

Implementation of low carbon fleet operating practices

HIGHWAYS & WASTE Medium term (2-5 years)

Promote and incentivise recycling across the Council's operational buildings

CARBON OFFSETTING Medium term (2-5 years)

- Conduct feasibility analysis of new and emerging technologies available for reducing the impact of the Council's waste on the environment through residual biomass and recycling
- Investigate a biodiversity net gain proposal to allow the Council to sell units

BEHAVIOUR Short term (1-2 years)

- Introduce a requirement to procure recycled stationary
- Multifunction Device (MFD) printer replacement in council offices
- Replace existing workstation docking stations with low carbon alternatives (i.e., dongles)

BEHAVIOUR Long term (5 years+)

Creation of a Power BI CO₂ emissions dashboard

